

Managing Leave of Absence (Paid and Unpaid)

The Enter and Maintain Leave Status business process completed by the HR Administrator is used to place salaried employees in a paid or an unpaid leave status. Depending on the type of leave, the Benefit Administrator will have to take specific actions.

This Job Aid goes through Paid and Unpaid Leave of Absence (LOA) scenarios, and how those scenarios result in three different benefit events:

- Paid LOA resulting in MSC benefit event
- Unpaid LOA resulting in an LOA benefit event
- Unpaid LOA resulting in an LAT manual benefit event

In addition, this Job Aid goes through the Benefit Administrator's actions when an employee returns from leave and the benefit event it creates on the Benefits side:

Return from (Paid and Unpaid) leave of absence resulting in an RFL benefit event

If you are both an HR Administrator and a Benefit Administrator, refer to the **HR351_Managing** Leave of Absence (Paid and Unpaid) Job Aid before completing the steps in this document.

Table of Contents

Paid Leave of Absence (MSC benefit event)	2
Unpaid Leave of Absence (LOA event)	4
LOA Event – No coverage changes	4
LOA Event – Change in coverage	6
LOA Event – Waive coverage	13
Unpaid Leave of Absence (LAT event)	20
Returning from Leave (RFL event)	24
Return from Leave (Unpaid with no change / Paid)	24
Return from Leave (Unpaid with change)	29

Rev 9/26/2022 Page 1 of 36



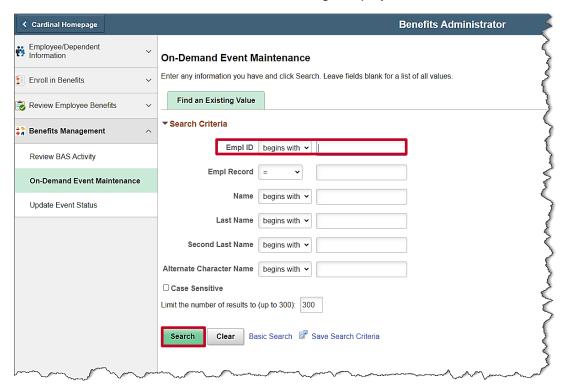
Paid Leave of Absence (MSC benefit event)

Once the HR Administrator has placed the employee on a paid leave of absence, the change in job data automatically creates a Miscellaneous (MSC) benefit event on the benefits side in Cardinal. This benefit event will automatically be processed with no manual intervention by the Agency Benefit Administrator (BA) in Cardinal. If the Agency BA does not wish to wait for the scheduled Benefit Administration process to run, complete the following steps:

1. Navigate to the On-Demand Event Maintenance page using the following path:

Benefits Administrator tile > Benefits Management > On-Demand Event Maintenance

The On-Demand Event Maintenance Search Page displays.

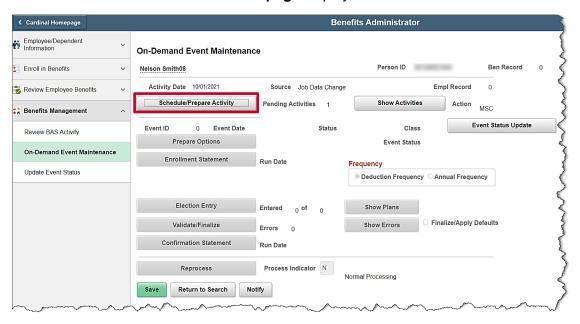


- 2. Enter the Empl ID.
- 3. Click Search.

Rev 9/26/2022 Page 2 of 36

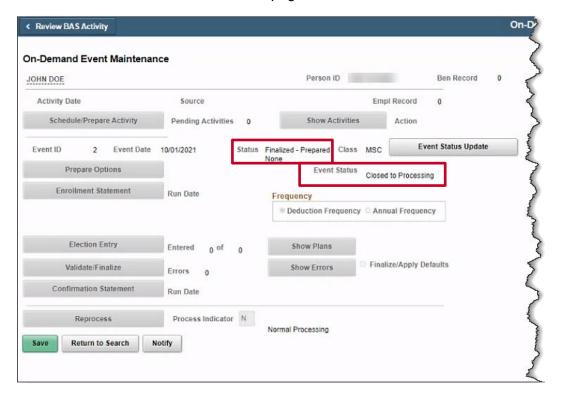


The On-Demand Event Maintenance page displays.



4. Click the Schedule/Prepare Activity button.

The On-Demand Event Maintenance page refreshes.



Note: the MSC event automatically gets a Status of **Finalized-Prepared None** and an Event Status of **Closed to Processing** by Cardinal. No further action is necessary by the BA.

Rev 9/26/2022 Page 3 of 36



Unpaid Leave of Absence (LOA event)

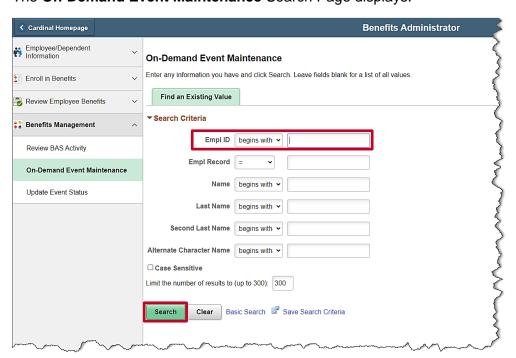
Once the HR Administrator places the employee in an unpaid leave of absence, Cardinal creates an LOA benefit event that remains open for 30 days. The BA will communicate with the employee and determine if a change in coverage is needed. An employee may elect to waive coverage or reduce the number of covered dependents under the same plan at the start of a leave without pay (LWOP) if it is requested within the 60-day qualifying midyear event window.

LOA Event - No coverage changes

If the employee's elections are staying the same complete the following steps:

Navigate to the On-Demand Event Maintenance page using the following path:

Benefits Administrator tile > Benefits Management > On-Demand Event Maintenance
The On-Demand Event Maintenance Search Page displays.

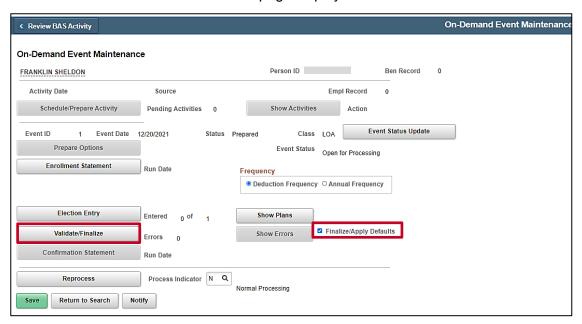


- 2. Enter the Empl ID.
- 3. Click Search.

Rev 9/26/2022 Page 4 of 36



The **On-Demand Event Maintenance** page displays.



- 4. Check the Finalize/Apply Defaults checkbox.
- 5. Click the Validate/Finalize button.

Note: No action is required from the BA except for finalizing the benefit event.

Rev 9/26/2022 Page 5 of 36

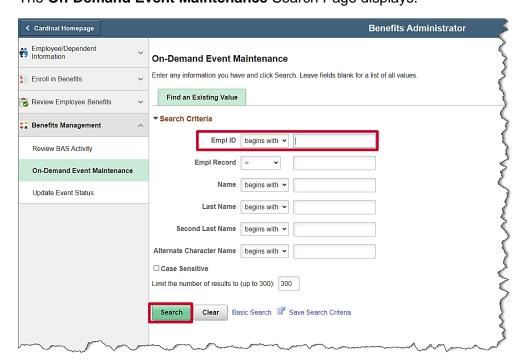


LOA Event - Change in coverage

If coverage is changing for the employee complete the following steps:

1. Navigate to the **On-Demand Event Maintenance** page using the following path:

Benefits Administrator tile > Benefits Management > On-Demand Event Maintenance
The On-Demand Event Maintenance Search Page displays.



- 2. Enter the Empl ID.
- 3. Click Search.

Rev 9/26/2022 Page 6 of 36



The **On-Demand Event Maintenance** page displays.

		Benefits Administra	tor
On-Demand Event Maintenan	ice		
Michael Wills398		Person ID	Ben Record 0
Activity Date 05/01/2022	Source Job Data Change	Emp	ol Record 0
Schedule/Prepare Activity	Pending Activities 1	Show Activities	Action LOA
Event ID 0 Event Date	Status	Class	Event Status Update
Prepare Options		Event Status	
Enrollment Statement	Run Date	Frequency	
		Deduction Frequency Ann	nual Frequency
Election Entry	Entered 0 of 0	Show Plans	
Validate/Finalize	Errors 0	Show Errors Final	lize/Apply Defaults
Confirmation Statement	Run Date		
Reprocess	Process Indicator N	Normal Processing	
Save Return to Search	lotify	Homar rocessing	

4. Click on the **Schedule/Prepare Activity** button. If BenAdmin has already run, skip this step.

The **On-Demand Event Maintenance** page refreshes.

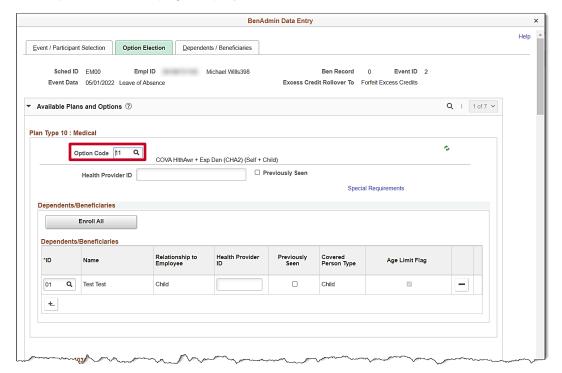
	Benefits Administrator
On-Demand Event Mainter	nance
Michael Wills398	Person ID Ben Record 0
Activity Date	Source Empl Record 0
Schedule/Prepare Activity	Pending Activities 0 Show Activities Action
Event ID 2 Event Da	ate 05/01/2022 Status Prepared Class LOA Event Status Update Event Status Open for Processing
Enrollment Statement	Run Date Frequency © Deduction Frequency
Election Entry Validate/Finalize	Entered 0 of 7 Show Plans Errors 0 Finalize/Apply Defaults
Confirmation Statement	Run Date
Reprocess	Process Indicator N Q Normal Processing
Save Return to Search	Notify

Rev 9/26/2022 Page 7 of 36



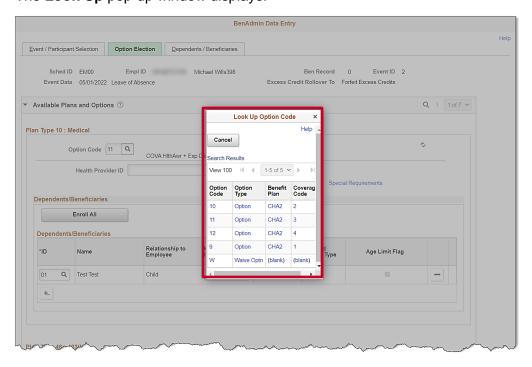
5. Click the **Election Entry** button.

The **Option Election** page displays.



6. Click on the magnifying glass next to Option Code under Plan Type 10: Medical.

The **Look Up** pop-up window displays.

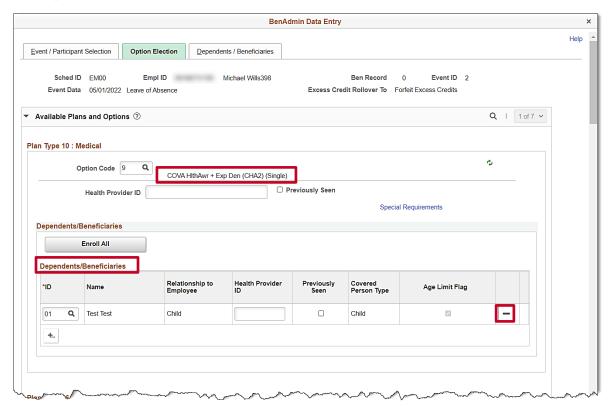


Rev 9/26/2022 Page 8 of 36



7. Select a new coverage code under the same **Medical Plan** for the employee.

The **Option Election** tab refreshes.



8. Click the "-" next to the dependent listed. Since the employee reduced coverage to **Single**, by selecting a coverage code of **1**, the BA must also remove the dependent from coverage.

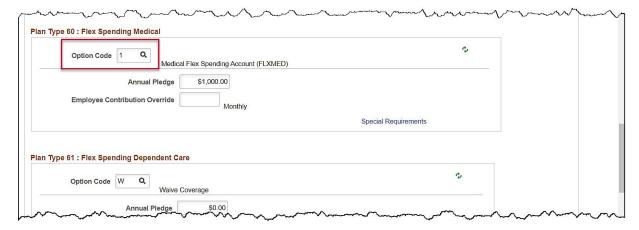
Note: If the employee does not want to change their FSA elections skip to Step 15.

9. Scroll down to the **Flexible Spending Medical** section.

Rev 9/26/2022 Page 9 of 36



The Flexible Spending Medical plan section displays.



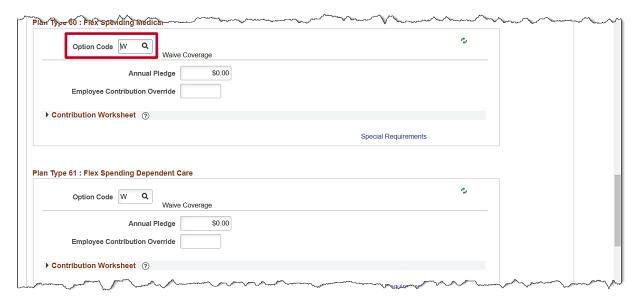
- 10. Click on the magnifying glass next to **Option Code** under **Plan Type 60: Flexible Spending Medical**.
- 11. Click Waive.

Note: The employee can either elect a lower amount of annual pledge than the current election or choose to waive the FSA amount.

Rev 9/26/2022 Page 10 of 36

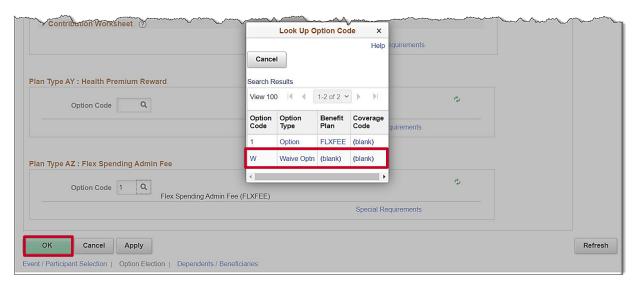


The **Option Election** page refreshes.



12. Scroll down to the Flex Spending Admin Fee section.

The Flex Spending Admin Fee section displays.



- 13. Click on the magnifying glass next to **Option Code** under **Plan Type AZ: Flex Spending Admin Fee**.
- 14. Click W or Waive Optn.
- 15. Click the **OK** button.

Rev 9/26/2022 Page 11 of 36

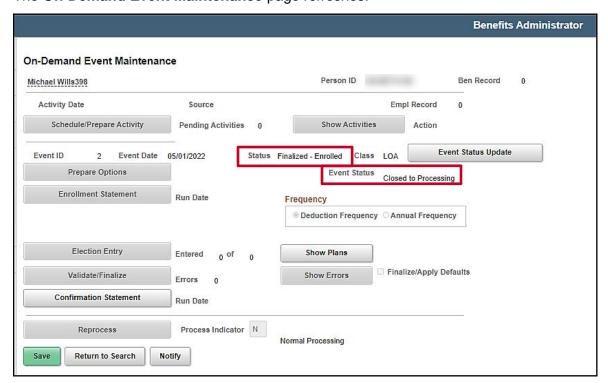


The On-Demand Event Maintenance page displays.

		Benefits Administrator
On-Demand Event Maintenan	ce	
Michael Wills398		Person ID Ben Record 0
Activity Date	Source	Empl Record 0
Schedule/Prepare Activity	Pending Activities 0	Show Activities Action
Prepare Options	05/01/2022 Status	Entered Class LOA Event Status Update Event Status Open for Processing
Enrollment Statement	Run Date	● Deduction Frequency ○ Annual Frequency
Election Entry	Entered 2 of 7	Show Plans
Validate/Finalize	Errors 0	Show Errors
Confirmation Statement	Run Date	
Reprocess Save Return to Search N	Process Indicator N Q	Normal Processing

16. Click on the Validate Finalize button.

The On-Demand Event Maintenance page refreshes.



Note: The Status is now Finalized/Enrolled, and the Event Status is Closed for Processing.

Rev 9/26/2022 Page 12 of 36

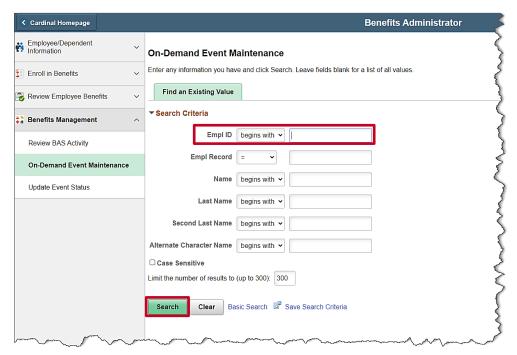


LOA Event - Waive coverage

If the employee is waiving coverage during their unpaid leave of absence, the BA must go into the LOA benefit event and waive coverage manually by completing the following steps:

1. Navigate to the **On-Demand Event Maintenance** page using the following path:

Benefits Administrator tile > Benefits Management > On-Demand Event Maintenance
The On-Demand Event Maintenance Search Page displays.

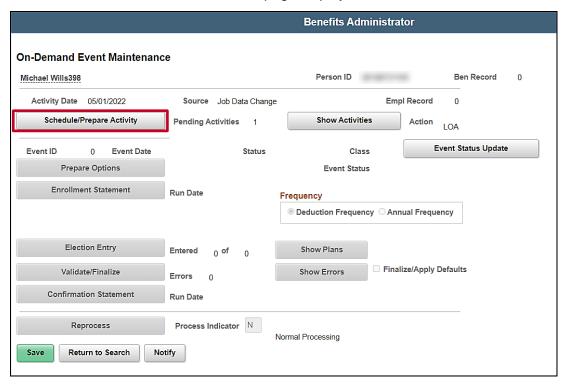


- 2. Enter the Empl ID.
- 3. Click Search.

Rev 9/26/2022 Page 13 of 36



The **On-Demand Event Maintenance** page displays.



4. Click on the **Schedule/Prepare Activity** button. If BenAdmin has already run, skip this step.

The **On-Demand Event Maintenance** page refreshes.

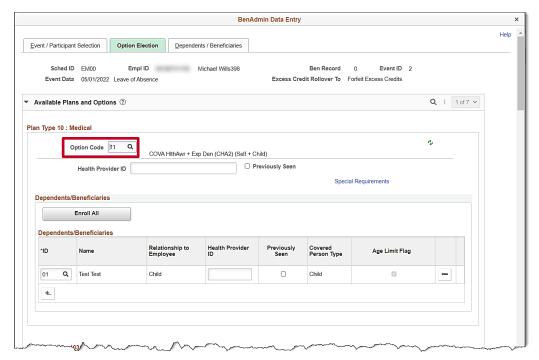
				Benefits Administrator
On-Demand	Event Maintenan	ce		
Michael Wills39	8			Person ID Ben Record 0
Activity Date		Source		Empl Record 0
Schedule	Prepare Activity	Pending Activities	0	Show Activities Action
Event ID	2 Event Date	05/01/2022	Status	Prepared Class LOA Event Status Update Event Status Open for Processing
Enrolln	nent Statement	Run Date		Frequency Open for Processing Frequency Open for Processing
	ction Entry	Entered ₀ of	7	Show Plans Show Errors
	ation Statement	Errors 0 Run Date		Snow errors
	eturn to Search N	Process Indicator	N Q	Normal Processing

Rev 9/26/2022 Page 14 of 36



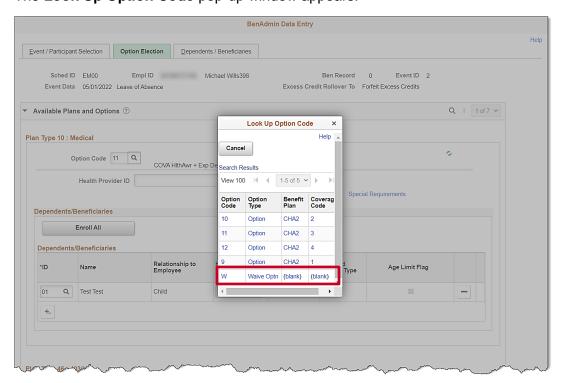
5. Click the **Election Entry** button.

The **Option Election** page displays.



6. Click on the magnifying glass next to Option Code under Plan Type 10: Medical.

The Look Up Option Code pop-up window appears.

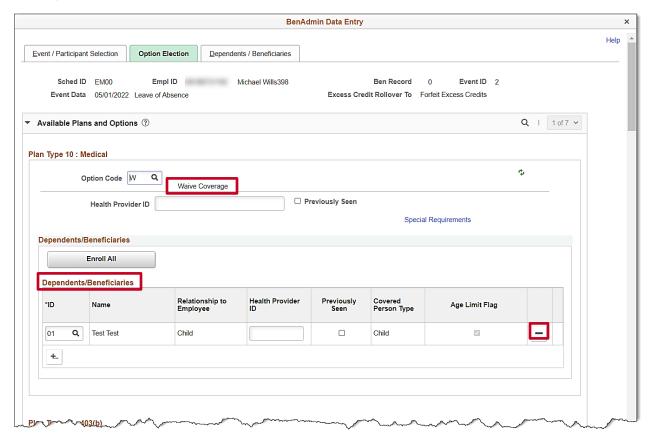


Rev 9/26/2022 Page 15 of 36



7. Click **W** or **Waive Optn** to waive medical plan elections.

The **Option Election** tab refreshes.

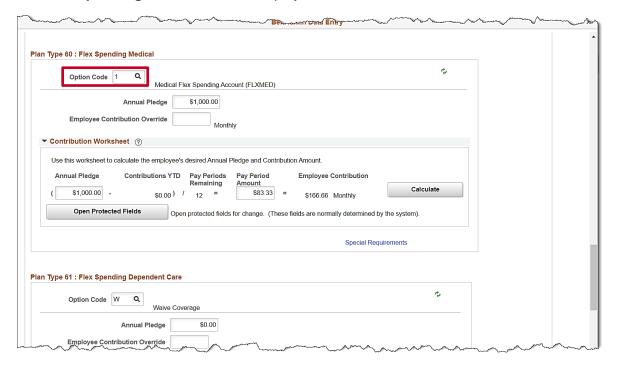


- 8. Click the "-" next to the dependent listed. Since the employee **Waved** coverage, the BA must also remove the dependent from coverage.
- 9. Scroll down to the Flex Spending Medical section.

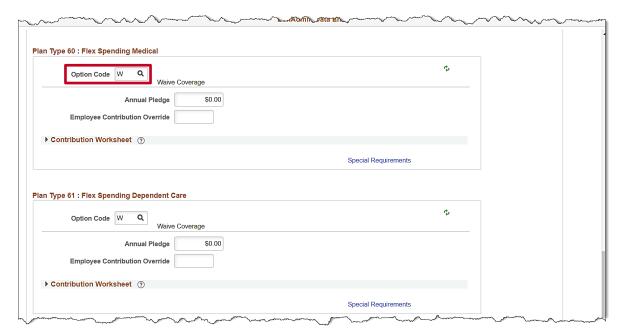
Rev 9/26/2022 Page 16 of 36



The Flex Spending Medical section displays.



- Click on the magnifying glass next to Option Code under Plan Type 60: Flexible Spending Medical.
- 11. Click W or Waive Optn.



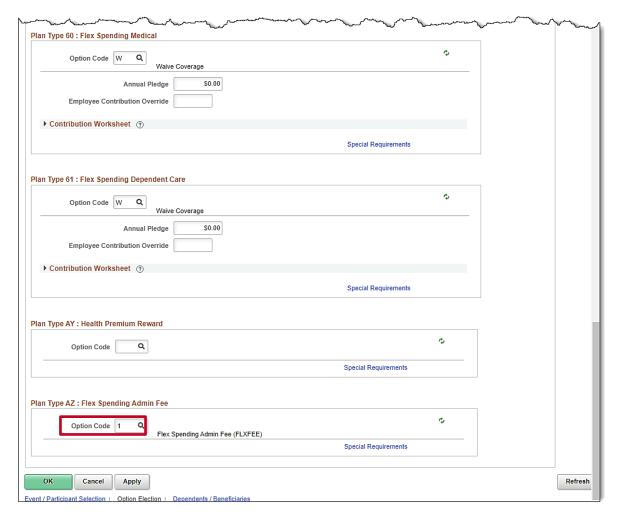
Note: If the employee has an Annual Pledge amount for **Flex Spending Dependent Care**, elect **W** or **Waive Optn** by clicking on the magnifying glass next to **Option Code**.

Rev 9/26/2022 Page 17 of 36



12. Scroll down to the **Flex Spending Admin Fee** section.

The Flex Spending Admin fee section displays.



- 13. Click on the magnifying glass next to **Option Code** under **Plan Type AZ: Flex Spending Admin**Fee
- 14. Click W or Waive Optn.

The Flex Spending Admin Fee section refreshes.



15. Click the OK button.

Rev 9/26/2022 Page 18 of 36

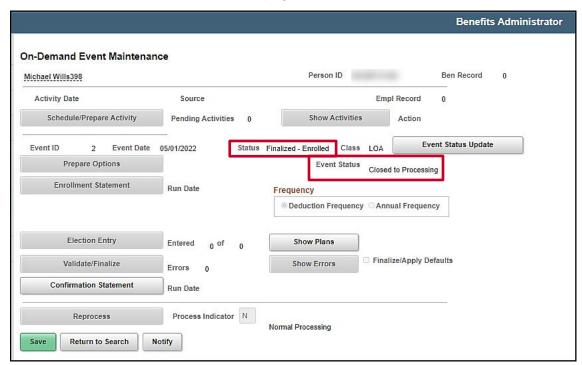


The **On-Demand Event Maintenance** page displays.

		Benefits Administrator
On-Demand Event Maintenan	ice	
Michael Wills398		Person ID Ben Record 0
Activity Date	Source	Empl Record 0
Schedule/Prepare Activity	Pending Activities 0	Show Activities Action
Event ID 2 Event Date Prepare Options Enrollment Statement	05/01/2022 Status	Entered Class LOA Event Status Update Event Status Open for Processing Frequency Deduction Frequency O Annual Frequency
Election Entry	Entered 2 of 7	Show Plans
Validate/Finalize	Errors 0	Show Errors Finalize/Apply Defaults
Confirmation Statement	Run Date	
Reprocess Save Return to Search	Process Indicator N Q	Normal Processing

16. Click on the Validate Finalize button.

The **On-Demand Event Maintenance** page refreshes.



Note: The Status is now Finalized/Enrolled, and the Event Status is Closed for Processing.

Rev 9/26/2022 Page 19 of 36

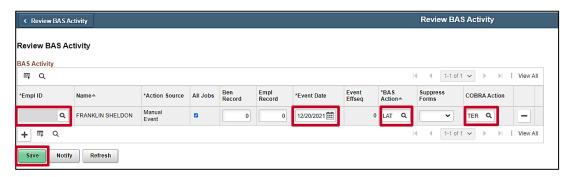


Unpaid Leave of Absence (LAT event)

After the employee initially goes out on unpaid leave of absence, and an update to coverage is needed (e.g., terminate coverage), the BA will need to create an LAT manual event.

1. Navigate to the **Review BAS Activity** page using the following path:

Benefits Administrator tile > Benefits Management > Review BAS Activity
The Review BAS Activity page displays.



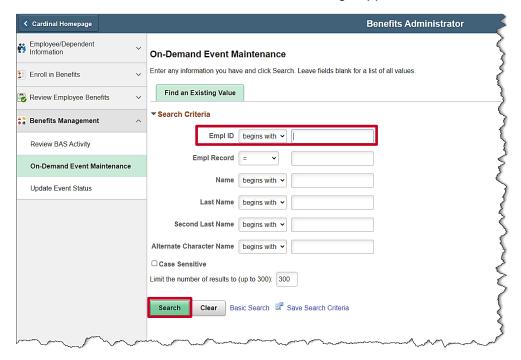
- 2. Click the "+" button.
- 3. Enter the **Employee ID** in the **Empl ID** field.
- 4. Enter the **Event Date**.
- 5. Enter LAT in the BAS Action field.
- 6. Enter TER in the COBRA Action field.
- 7. Click Save.
- 8. Navigate to the **On-Demand Event Maintenance** page using the following path:

Benefits Administrator tile > Benefits Management > On-Demand Event Maintenance

Rev 9/26/2022 Page 20 of 36

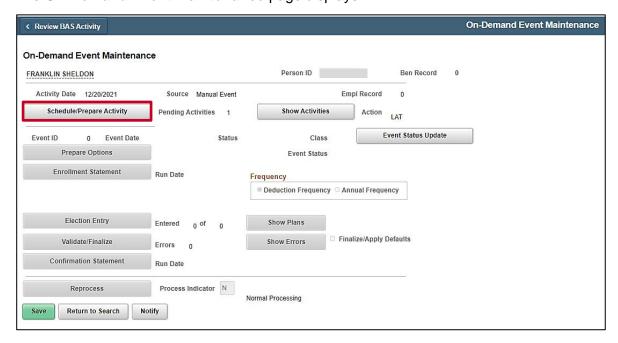


The On-Demand Event Maintenance Search Page appears.



- 9. Enter the Empl ID.
- 10. Click Search.

The **On-Demand Event Maintenance** page displays.

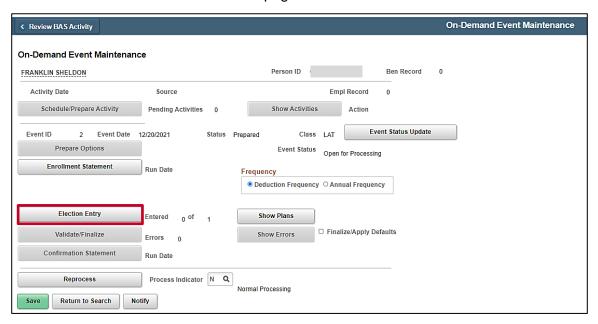


11. Click **Schedule/Prepare Activity** button.

Rev 9/26/2022 Page 21 of 36

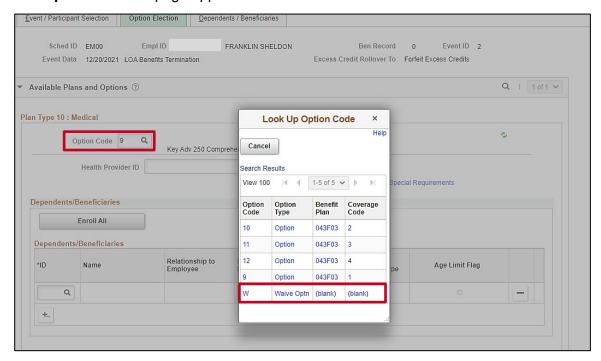


The **On-Demand Event Maintenance** page refreshes.



12. Click the **Election Entry** button.

The Option Election page appears.

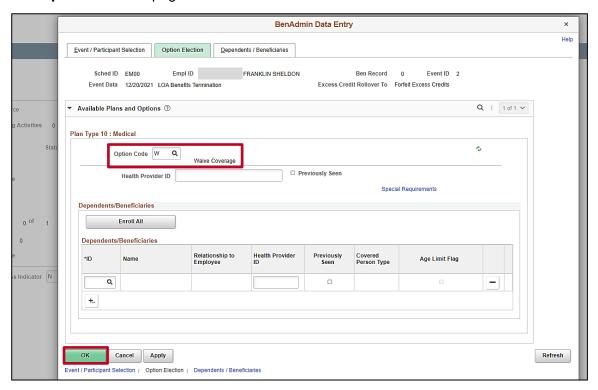


- 13. Click on the magnifying glass next to Plan Type 10: Medical Option Code.
- 14. Select W or Waive Optn.

Rev 9/26/2022 Page 22 of 36

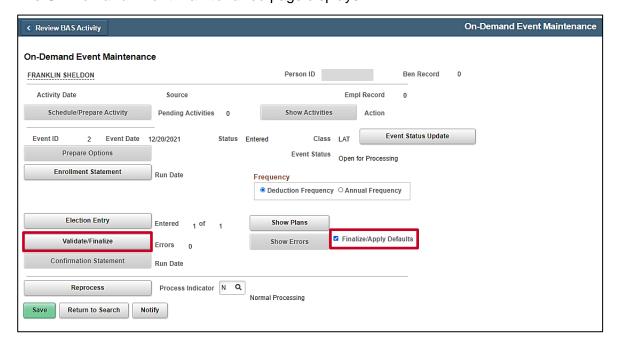


The **Option Election** page refreshes.



15. Click OK.

The **On-Demand Event Maintenance** page displays.



- 16. Check the Finalize/Apply Defaults checkbox.
- 17. Click the Validate/Finalize button.

Rev 9/26/2022 Page 23 of 36



Returning from Leave (RFL event)

Once the HR Administrator completes the job data transaction to return the employee from (paid or unpaid) leave, Cardinal will automatically create an RFL benefit event. The RFL event can be completed by the employee through Employee Self-Service (ESS), or the Agency BA can complete the event on behalf of the employee. This job aid will walk through two types of scenarios: RFL from an Unpaid no change or a Paid leave of absence event and an RFL from an Unpaid with changes leave of absence.

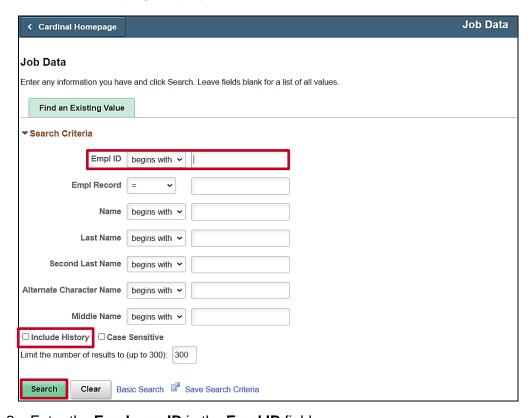
Return from Leave (Unpaid with no change / Paid)

When an employee goes on leave of absence unpaid and makes no changes or if the employee goes on a paid leave of absence, the process for returning from leave is the same. The Agency BA must first check the **Job Data** page of the employee to confirm the type of leave he/she is returning from. If the Agency BA does not wish to wait for the scheduled Benefit Administration process to run, complete the following steps:

1. Navigate to the **Job Data** page of the employee using the following navigation:

Navigator > Workforce Administration > Job Information > Job Data

The Job Data search page displays.

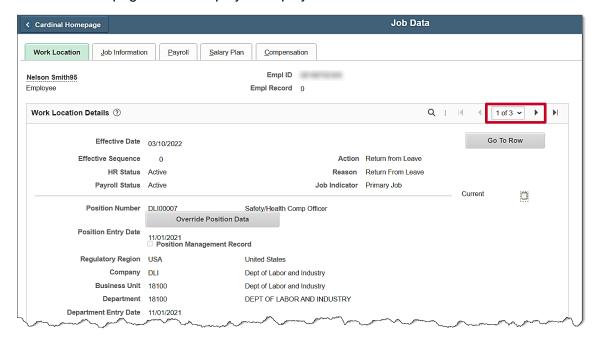


- 2. Enter the **Employee ID** in the **Empl ID** field.
- 3. Check the box next to Include History.
- 4. Click Search.

Rev 9/26/2022 Page 24 of 36

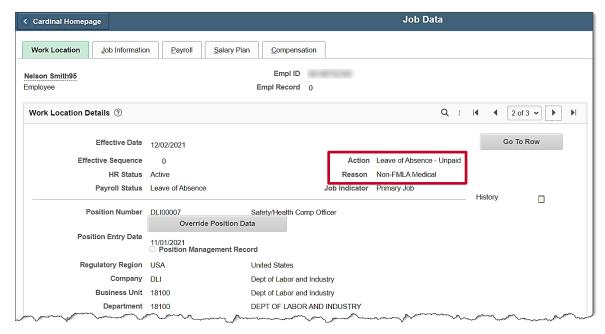


The **Job Data** page for the employee displays.



5. Click on the **back arrow** to confirm the type of leave the employee returned from.

The Job Data page refreshes.



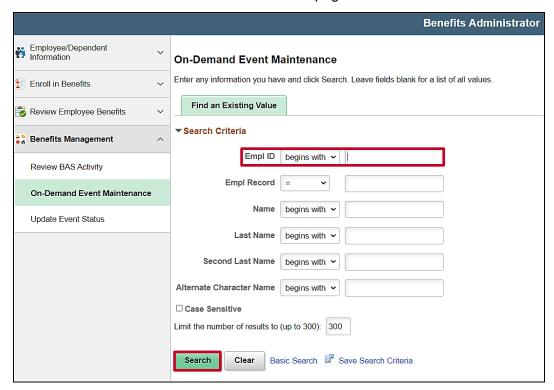
- 6. Confirm the type of leave the **Action** and **Reason** show on the **Job Data** page.
- 7. Navigate to the **On-Demand Event Maintenance** page to process the RFL event.

Homepage > Benefits Administrator > Benefits Management > On-Demand Event Maintenance

Rev 9/26/2022 Page 25 of 36



The **On-Demand Event Maintenance** search page.



- 8. Enter the **Employee ID** in the **Empl ID** field.
- 9. Click Search.

The **On-Demand Event Maintenance** page displays.

lson Smith95					Person ID		Ben Record	0
Activity Date	03/10/20	22	Source Job [Data Change	En	npl Record	0	
Schedule	/Prepare Ad	ctivity	Pending Activitie	s 1	Show Activities	Action RI	=L	
Event ID	0 E	vent Date		Status	Class	Ever	nt Status Update	
Prep	are Options	3			Event Status			
Enrollm	nent Statem	ent	Run Date		Frequency			
						nnual Frequency	/	
Ele	ction Entry		Entered ₀ of	0	Show Plans			
Valid	date/Finalize)	Errors 0		Show Errors Fin	alize/Apply Defa	aults	
Confirma	ation State	nent	Run Date					
Re	eprocess		Process Indicato				_	
Save Re	turn to Sea	rch No	otify		Normal Processing			

10. Click on the **Schedule/Prepare Activity** button. If BenAdmin has already run, skip this step.

Rev 9/26/2022 Page 26 of 36



The **On-Demand Event Maintenance** page refreshes.

elson Smith95			Person ID Ben Record 0
Activity Date	Source		Empl Record 0
Schedule/Prepare Activity	Pending Activities	0	Show Activities Action
Event ID 3 Event Date	— 03/10/2022	Status	Prepared Class RFL Event Status Update
Prepare Options			Event Status Open for Processing
Enrollment Statement	Run Date		Frequency
			Deduction Frequency ○ Annual Frequency
Election Entry	Entered 0 of	4	Show Plans
Validate/Finalize	Errors 0		Show Errors Finalize/Apply Defaults
Confirmation Statement	Run Date		
Reprocess	Process Indicator	N Q	

Note: Since the employee has returned from a paid leave or an unpaid leave of absence and has not made any changes in their benefits while on leave, the Agency BA only has to finalize the event, no further action needs to be taken.

- 11. Check the box next to **Finalize/Apply Defaults** checkbox.
- 12. Click the Validate/Finalize Button.

Rev 9/26/2022 Page 27 of 36



The **On-Demand Event Maintenance** page refreshes.

lelson Smith95			Person ID Ben Record 0
Activity Date	Source		Empl Record 0
Schedule/Prepare Activity	Pending Activities	0	Show Activities Action
Event ID 3 Event Date	03/10/2022	Status	Finalized - Enrolled Class RFL Event Status Update
Prepare Options			Event Status Closed to Processing
Enrollment Statement	Run Date		Frequency
			Deduction Frequency Annual Frequency
Election Entry	Entered ₀ of	0	Show Plans
Validate/Finalize	Errors 0		Show Errors Finalize/Apply Defaults
Confirmation Statement	Run Date		
Reprocess	Process Indicator	r N	
Save Return to Search	Notify		Normal Processing

Note: The Status is now Finalized/Enrolled, and the Event Status is Closed for Processing.

Rev 9/26/2022 Page 28 of 36



Return from Leave (Unpaid with change)

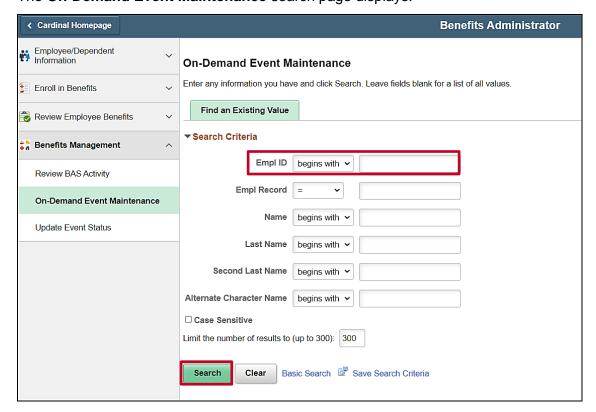
When an employee goes on an unpaid leave of absence and makes changes to their benefit election during their leave, the Agency BA must reach out to the employee and confirm if he/she wants to keep the changes they made while on leave or return to their original elections before their leave of absence. In this scenario the employee has decided to change their benefits back to their original elections before he/she went on leave.

Complete steps 1-6 from the **Return from Leave (Unpaid with no change / Paid)** to confirm the type of leave the employee is returning from.

The BA now must communicate with the employee and confirm if he/she made any enrollment changes during their leave of absence, and if they did, the BA must find out if he/she would like to change the enrollments back to the original elections before going on leave. Prior to communicating with the employee, the BA should review the prior benefits in Base Benefits. If the employee does not want to make any change to their elections follow the same process shown in the **Return from Leave (Unpaid with no change / Paid)** section above. If the employee would like to change their elections back to the original election before he/she went on leave, complete the following steps:

 Navigate to the On-Demand Event Maintenance page to process the Return from Leave (RFL) benefit event.

Benefit Administrator tile > Benefits Management > On-Demand Event Maintenance
The On-Demand Event Maintenance search page displays.



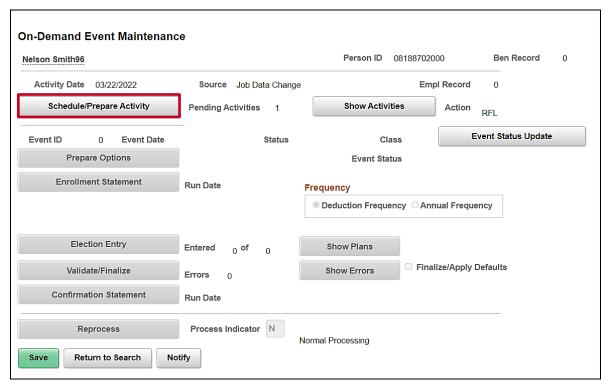
2. Enter the **Empl ID.**

Rev 9/26/2022 Page 29 of 36



3. Click Search.

The **On-Demand Event Maintenance** displays.



4. Click on the **Schedule/Prepare Activity** button.

Rev 9/26/2022 Page 30 of 36

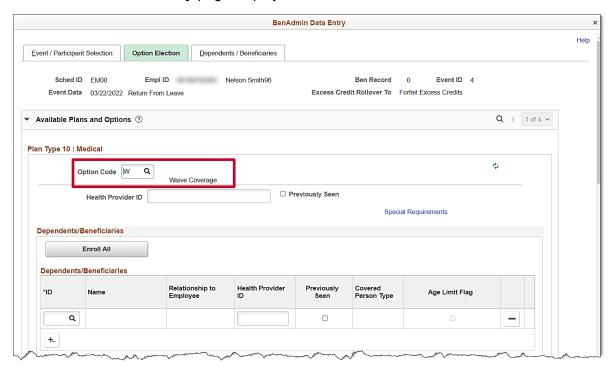


The **On-Demand Event Maintenance** page refreshes.

Ison Smith96				Person ID	-		Ben F	Record	0
Activity Date	Source				Empl	Record	0		
Schedule/Prepare Activity	Pending Activities	0		Show Activities		Action			
Event ID 4 Event Date	03/22/2022	Status	Prepared	Class	RFL	Ev	vent Statı	us Update	
Prepare Options				Event Status	Open fo	or Processir	ng		
Enrollment Statement	Run Date		Freque	псу					
			Ded	uction Frequency	○ Annu	ıal Frequer	ncy		
Election Entry	Entered ₀ of	4	Sh	ow Plans					
Validate/Finalize	Errors 0		Sh	ow Errors	□ Finali	ze/Apply D	efaults		
Confirmation Statement	Run Date								
Reprocess	Process Indicator	N Q							

5. Click on the **Election Entry** button.

The **BenAdmin Data Entry** page displays.



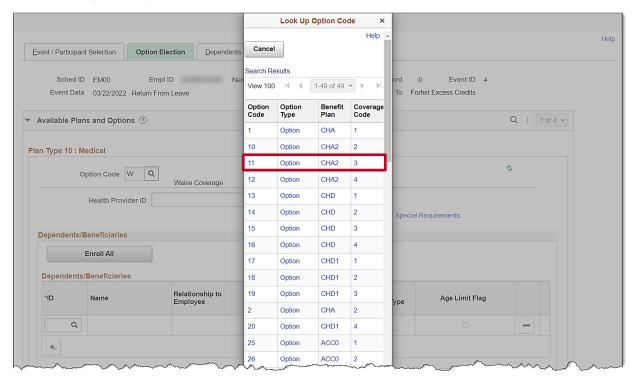
Rev 9/26/2022 Page 31 of 36



Note: The employee waived health coverage during LOA, therefore the BA must now re-elect the medical coverage the employee had prior to going on leave of absence.

6. Click on the magnifying glass next to Option Code under Plan Type 10: Medical.

The **Look Up** pop-up window appears.

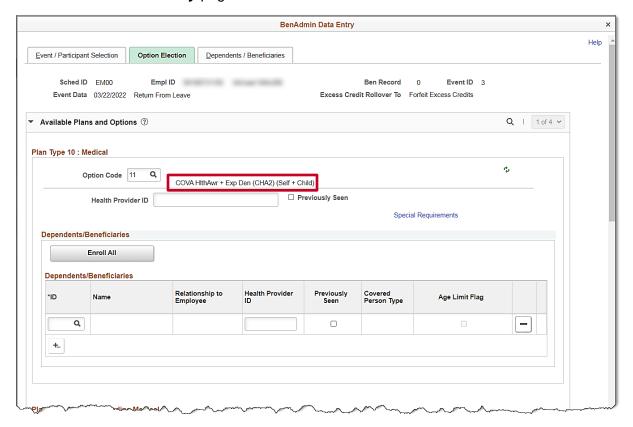


7. Click on the **Benefit Plan** the employee was previously enrolled in.

Rev 9/26/2022 Page 32 of 36



The **BenAdmin Date Entry** page returns.



Note: The Employee had Employee + Child coverage.

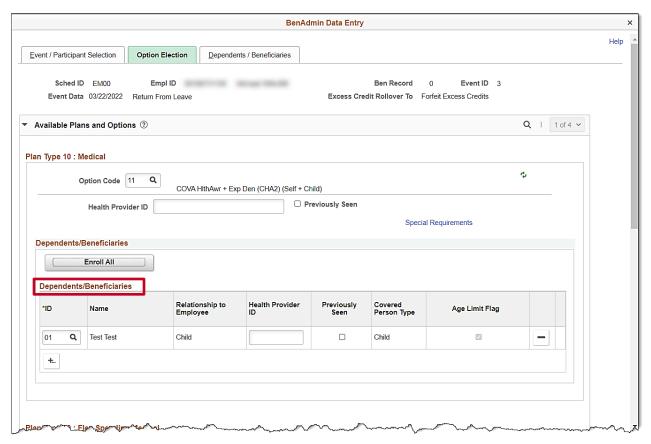
8. Click the Enroll All button.

Note: The employee did not have FSA, FSA Dependent, or FSA Fee elected prior to going on leave in this scenario, therefore the elections will remain unchanged.

Rev 9/26/2022 Page 33 of 36



The BenAdmin Data Entry page refreshes.

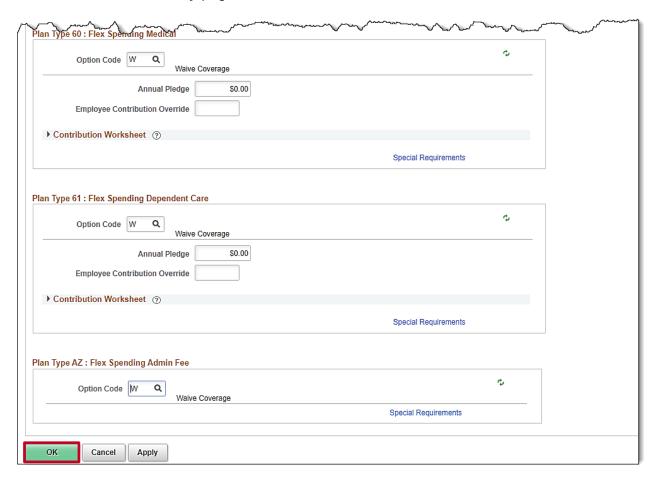


9. Scroll down to the bottom of the page.

Rev 9/26/2022 Page 34 of 36



The **BenAdmin Data Entry** page refreshes.



10. Click OK.

Rev 9/26/2022 Page 35 of 36

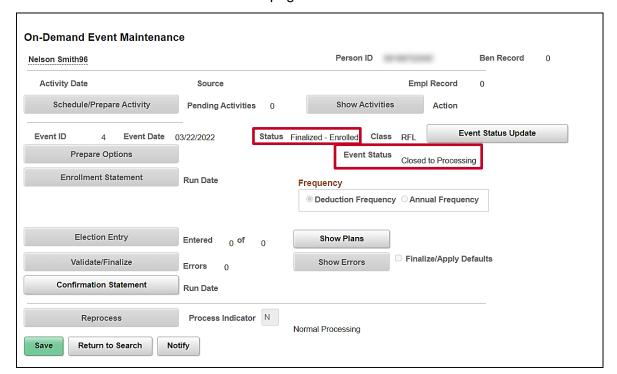


The **On-Demand Event Maintenance** page returns.

lson Smith96					Person ID			Ben Record	0
Activity Date		Source				Empl	Record	0	
Schedule	/Prepare Activity	Pending Activities	0		Show Activities		Action		
Event ID	4 Event Date	03/22/2022	Status	Entered	Class	RFL	Ev	ent Status Update	
Prep	are Options				Event Status	Open fo	r Processir	ng	
Enrolln	nent Statement	Run Date		Frequenc	;y				
				Deduce	ction Frequency	○ Annu	ıal Frequer	псу	
Ele	ction Entry	Entered ₁ of	4	Show	w Plans				
Valid	late/Finalize	Errors 0		Shov	v Errors	☐ Finali:	ze/Apply D	efaults	
Confirm	ation Statement	Run Date							
R	eprocess	Process Indicator	N Q						
Save Re	turn to Search	Notify		Normal Prod	cessing				

11. Click the Validate/Finalize button.

The **On-Demand Event Maintenance** page refreshes.



Note: The **Status** is now Finalized-Enrolled, and the **Event Status** is Closed to Processing.

Rev 9/26/2022 Page 36 of 36