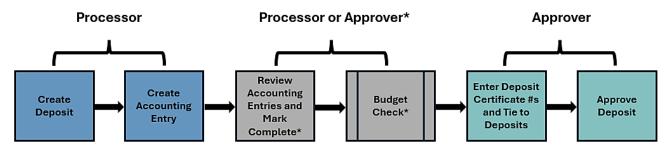


## AR326\_Managing Accounts Receivable Funds Receipts

#### Managing Accounts Receivable Funds Receipts Overview

The Accounts Receivable (AR) Funds Receipt process includes creating, processing, and finalizing Deposits in Cardinal. A Deposit is a collection of one or more Payments, also referred to as Cash Receipts. Deposits are entered online in Cardinal or can be interfaced through the Funds Receipt Upload process for interfacing Agencies. During the processing of Deposits, accounting entries are entered and ultimately posted to the General Ledger.

There are two roles involved in the AR Funds Receipt process: the Processor and the Approver. There is no approval workflow in Cardinal for Accounts Receivable. The Processor must follow Agency guidelines regarding how to notify the approver that items are awaiting their review and approval. Below is a diagram depicting the recommended process for the online entry method.



\*Agency policy determines whether the Processor or the Approver will mark the entries complete and perform the manual Budget Check.

Once the accounting entry is marked "Complete", the Deposit is:

- Automatically edit checked (ChartField values and combinations are verified)
- Placed in the queue for the nightly Budget Check batch process but can also be initiated manually as needed

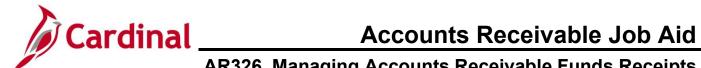
Once a Deposit has been successfully budget checked, the Deposit and the accounting entry cannot be modified in the AR module. A Help Desk ticket must be submitted to determine if a correction can be made. Include Cardinal AR in the Subject line.

Once the Deposit has been approved, two batch processes run:

- The Deposit Post Processor batch process posts the Journal Entries in Accounts Receivable
- The Journal Generator batch process picks up the posted transactions and sends them to the General Ledger

**Navigation Note**: Please note that there may be a **Notify** button at the bottom of various pages utilized while completing the process within this Job Aid. This "Notify" functionality is not currently turned on to send email notifications to specific users within Cardinal.

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## AR326\_Managing Accounts Receivable Funds Receipts

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Approving and Finalizing Deposits	33



# Cardinal \_\_\_\_\_ Accounts Receivable Job Aid

## AR326\_Managing Accounts Receivable Funds Receipts

## **Revision History**

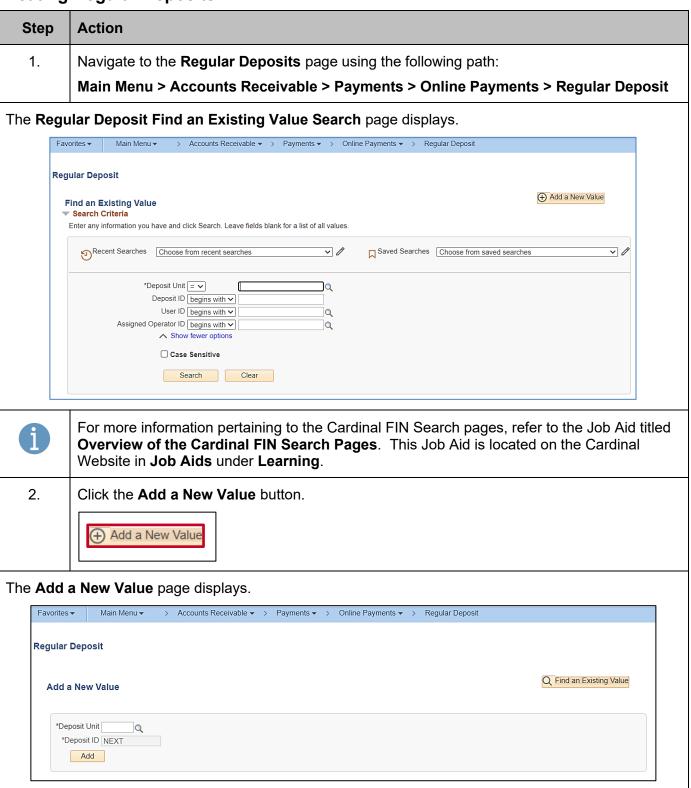
Revision Date	Summary of Changes
3/1/2025	Updated the screenshots of the Search pages (Section 1, after Step 1; Section
	2, after Step 1; Section 3, after Step 1; Section 4, after Step 1). Added
	reference information to the Overview of the Cardinal FIN Search Pages Job
	Aid.

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## AR326\_Managing Accounts Receivable Funds Receipts

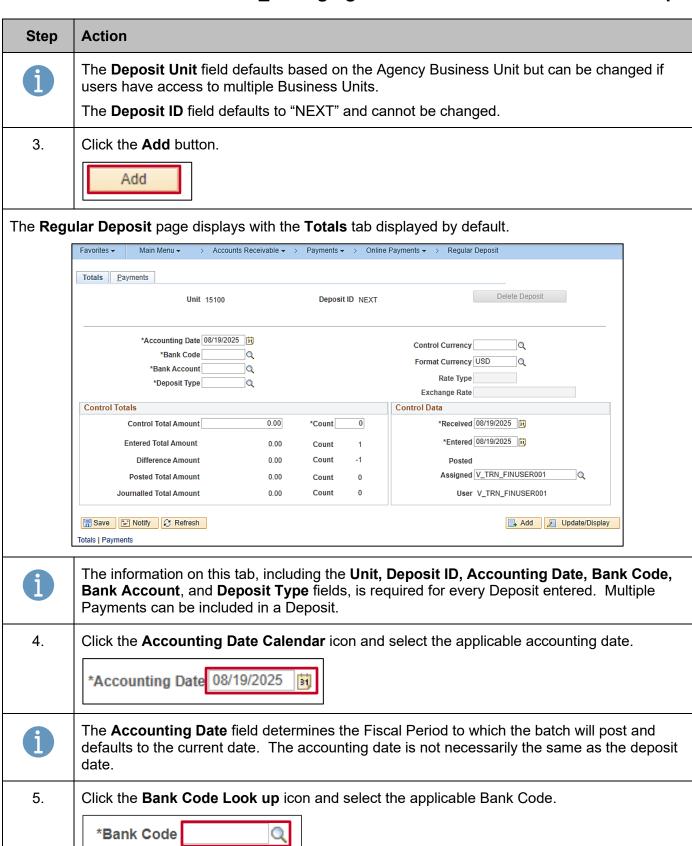
### **Creating Regular Deposits**



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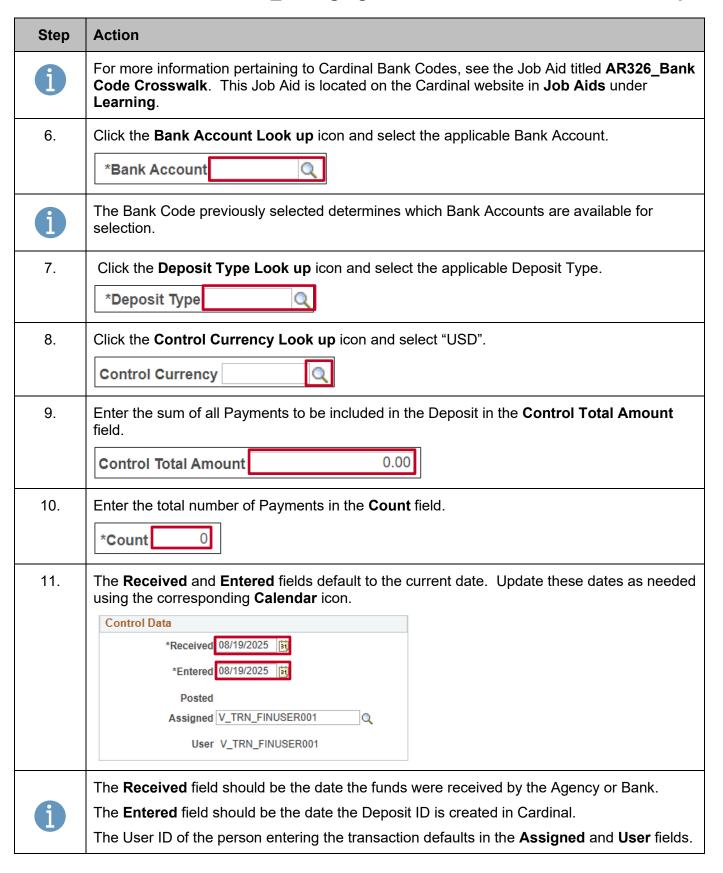
## AR326\_Managing Accounts Receivable Funds Receipts



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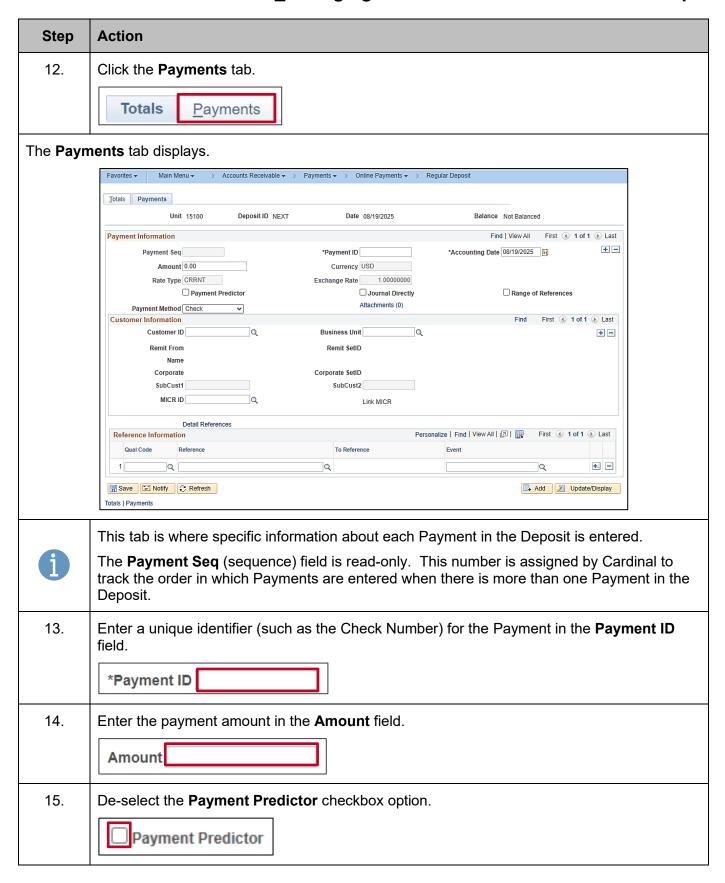
## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts



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# Cardinal Accounts Receivable Job Aid

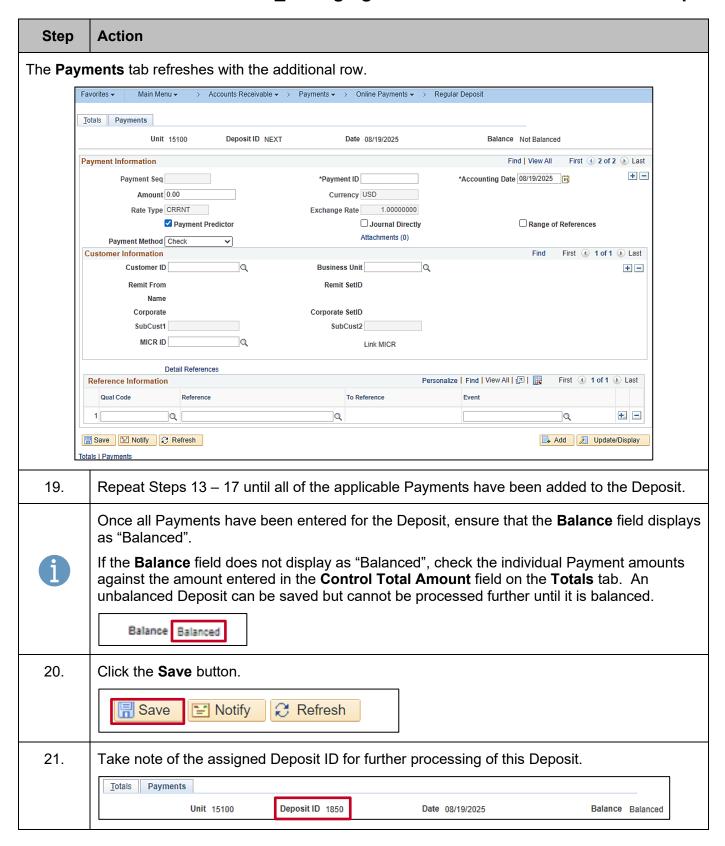
## AR326\_Managing Accounts Receivable Funds Receipts

Step	Action
16.	Select the <b>Journal Directly</b> checkbox option.
	Journal Directly
i	If the <b>Journal Directly</b> checkbox option is not selected, accounting entries cannot be created.
17.	Click the <b>Payment Method</b> dropdown button and select the applicable payment method.
	Payment Method V
i	The <b>Customer Information</b> section is only used for Agency to Agency (ATA) transactions. These are Payments received for goods and/or services provided by one Commonwealth of Virginia (COVA) Agency to another.  For ATA transactions, enter or select the Customer ID using the <b>Customer ID Look up</b> icon for the Agency making the payment. The remaining required fields within this section will automatically populate based on the Customer ID selected.
	Customer ID Q
	For more information pertaining to ATA transactions, see the Job Aid titled <b>Agency to Agency Transactions Information Sheet</b> . This Job Aid is located on the Cardinal website in <b>Job Aids</b> under <b>Learning</b> .
18.	Click the <b>Add a New Row</b> icon in the <b>Payment Information</b> section to add another Payment to the Deposit as needed.
	Payment Information Find   View All First 4 1 of 1 1 Last Payment Seq 1 *Payment ID CHK123 *Accounting Date 08/19/2025 問

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## AR326\_Managing Accounts Receivable Funds Receipts



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# Cardinal \_\_\_\_\_ Accounts Receivable Job Aid

## AR326\_Managing Accounts Receivable Funds Receipts

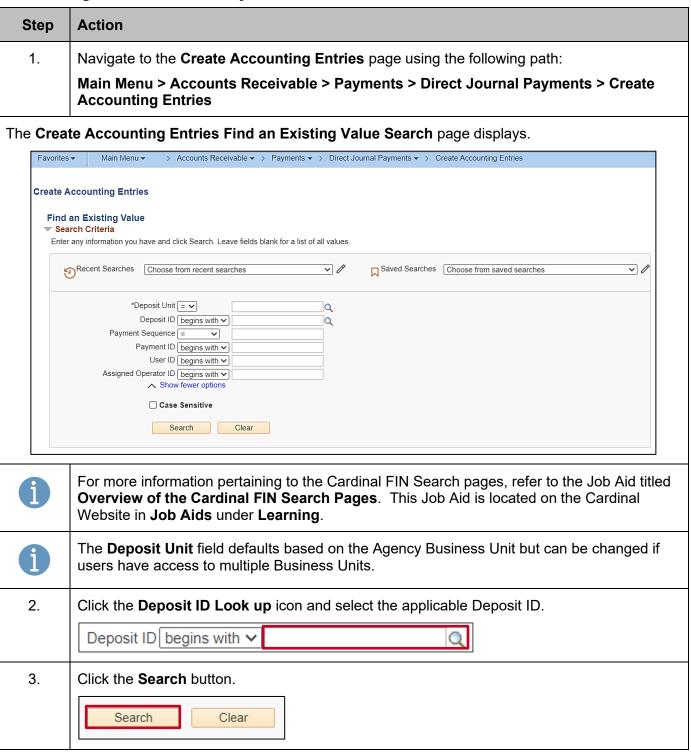
Step	Action
i	The <b>Deposit ID</b> field is systematically populated with the next available Deposit ID.  Once all Deposits have been entered, accounting entries will need to be created for each Payment in the Deposit. Refer to the <u>Processing Direct Journal Payments</u> section of this Job Aid for additional information pertaining to this process.

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## AR326\_Managing Accounts Receivable Funds Receipts

## **Processing Direct Journal Payments**



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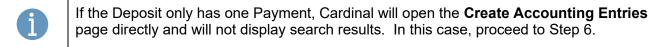


## AR326\_Managing Accounts Receivable Funds Receipts

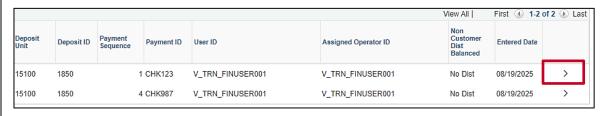
### Step Action

The search results display in the **Search Results** section (each Payment associated with the Deposit ID).





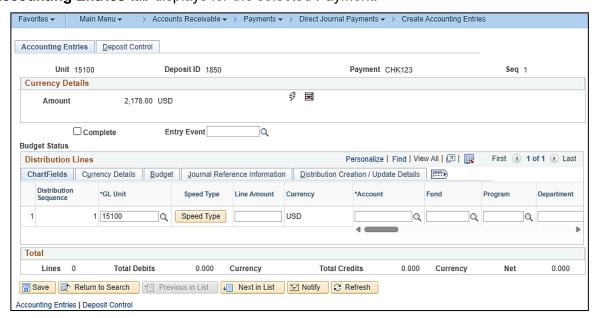
4. Click the **Drill in** icon to open the first Payment associated with the Deposit.





Accounting entries will need to be individually created for each Payment in the Deposit.

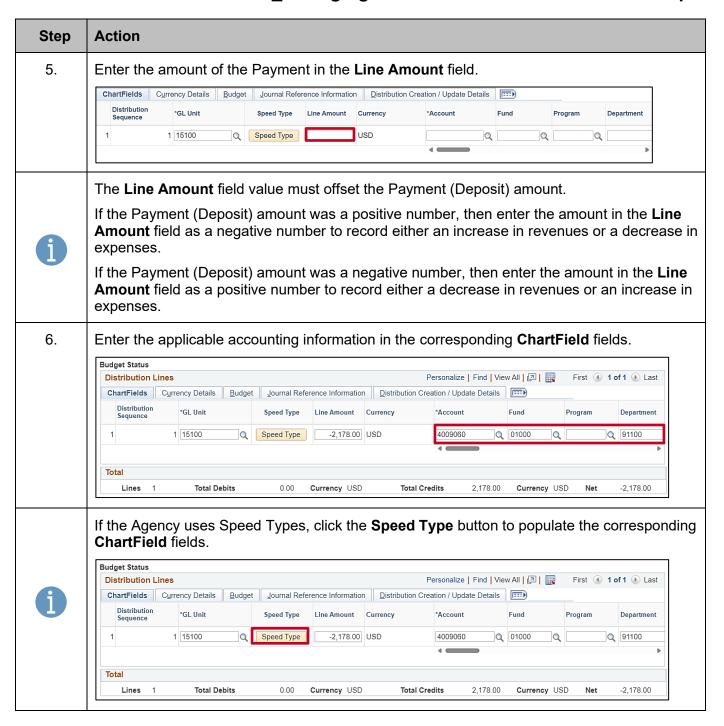
The **Accounting Entries** tab displays for the selected Payment.



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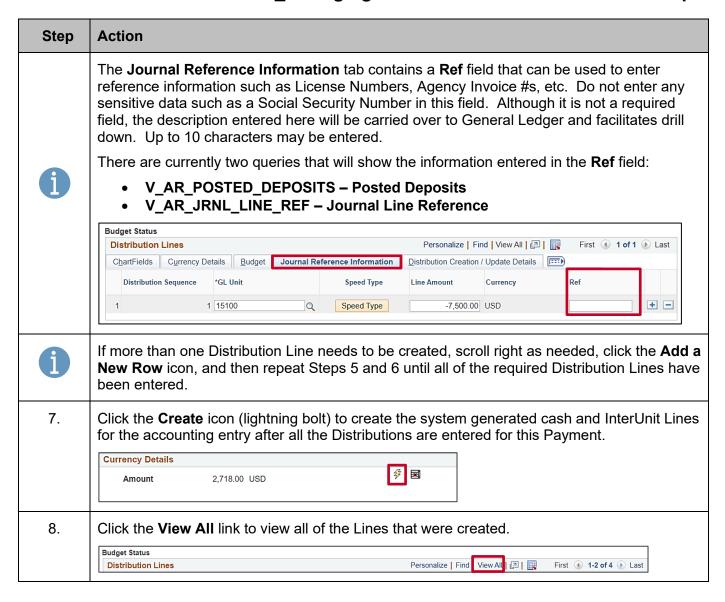
## AR326\_Managing Accounts Receivable Funds Receipts



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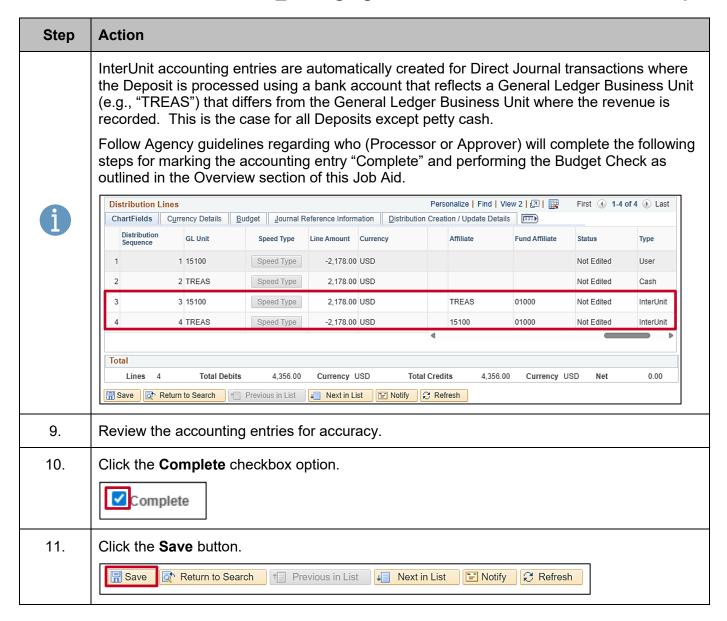
## AR326\_Managing Accounts Receivable Funds Receipts



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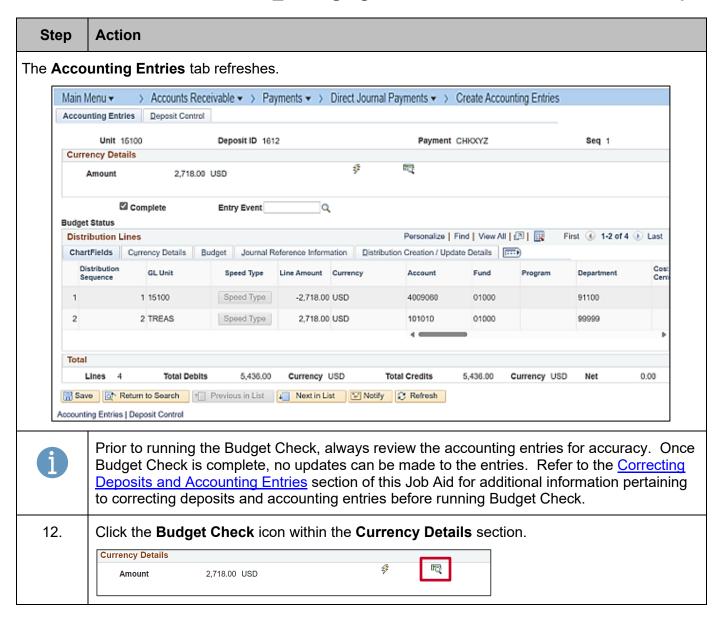
## AR326\_Managing Accounts Receivable Funds Receipts



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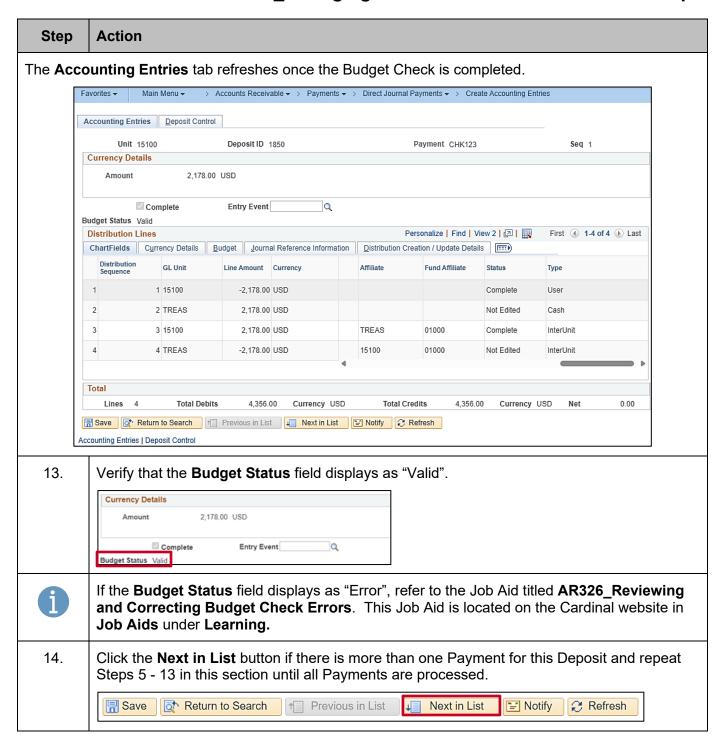
## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts

## **Correcting Deposits and Accounting Entries (Before Budget Check)**

Corrections can be made to Deposits and accounting entries prior to successful Budget Check. The Processor can make corrections directly on the **Create Accounting Entries** page prior to continuing the process. Follow the steps in the <u>Corrections from the Create Accounting Entries Page</u> section of this Job Aid.

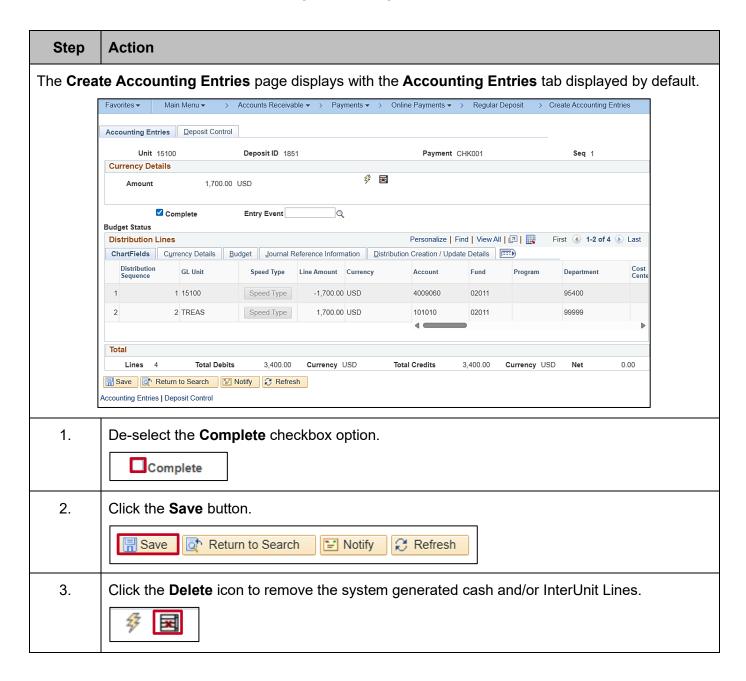
After navigating away from the **Create Accounting Entries** page and accounting entries are marked as "Complete", the Deposit will no longer display on the **Create Accounting Entries Search** page. To modify accounting entries after navigating away from this page, navigate to the **Modify Accounting Entries Search** page and follow the steps in the <u>Corrections from the Modify Accounting Entries Page</u> section of this Job Aid.

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## AR326\_Managing Accounts Receivable Funds Receipts

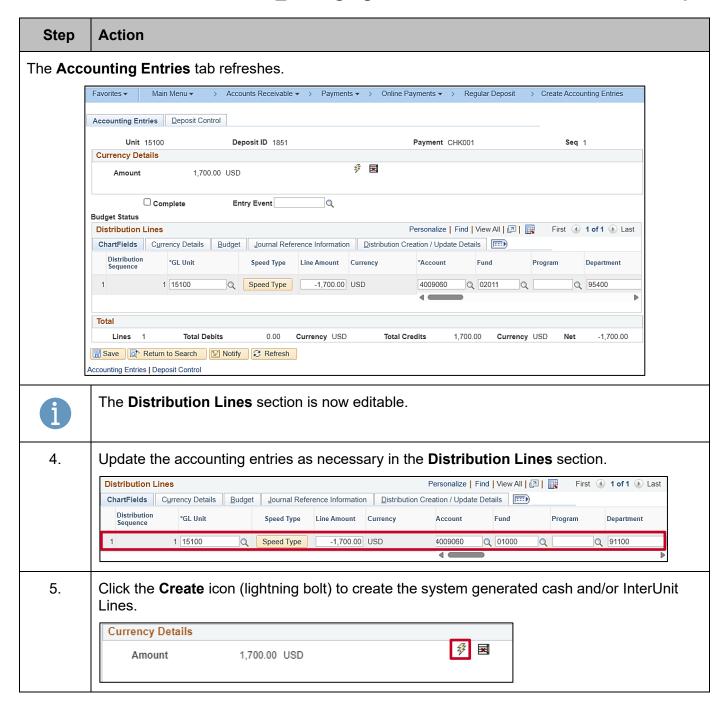
#### **Corrections from the Create Accounting Entries Page**



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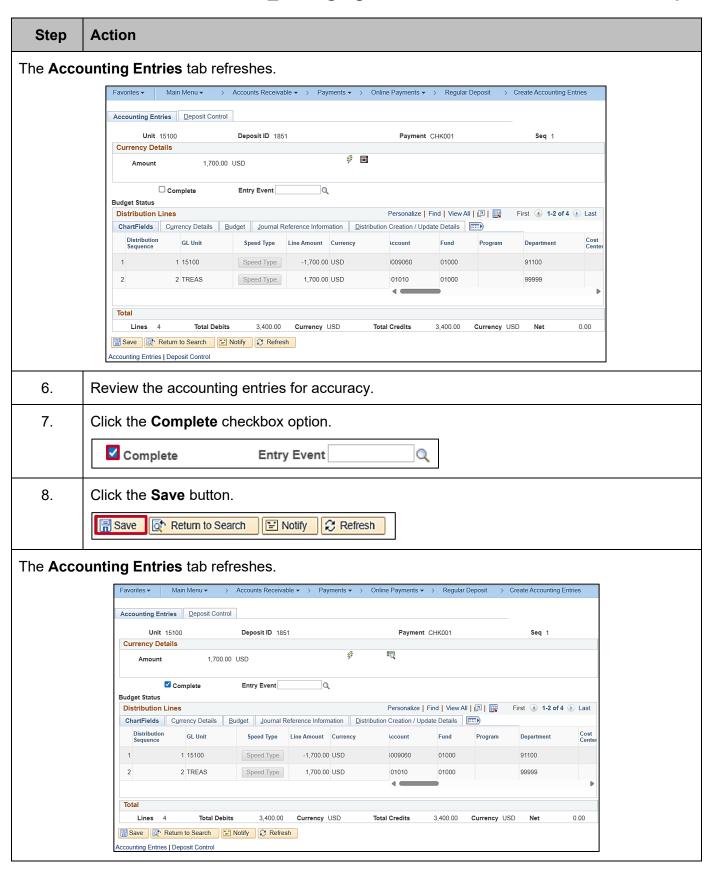
## AR326\_Managing Accounts Receivable Funds Receipts



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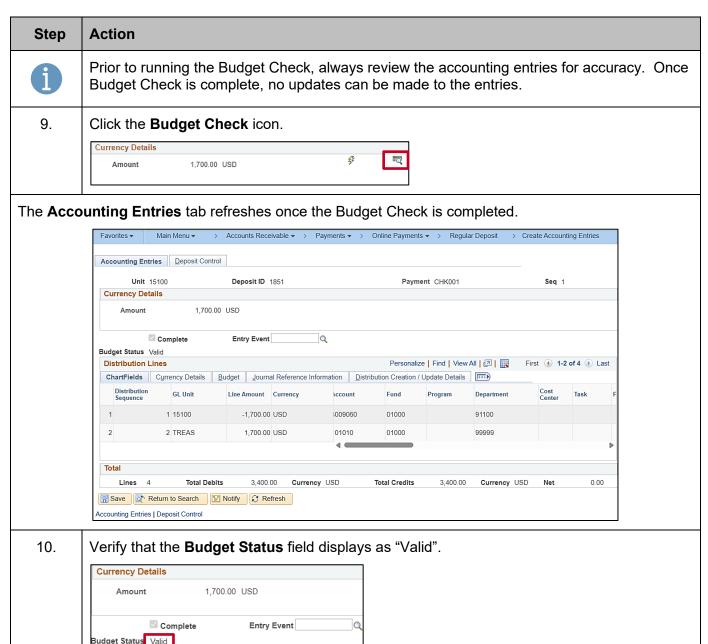
## AR326\_Managing Accounts Receivable Funds Receipts



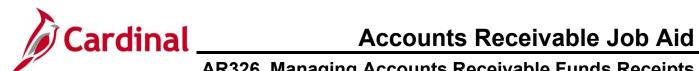
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## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts

Step	Action	
	Once the Budget Check completes, the <b>Budget Status</b> field will display one of the following statuses or a <b>Warning</b> message:	
	Valid: The entry passed budget checking and the process updated the Commitment Control Ledger	
i	<ul> <li>Error: The entry failed to pass budget checking. The transaction must be corrected before it will post to the Commitment Control Ledger and the General Ledger. If the Budget Status field displays as "Error", see the Job Aid titled AR326_Reviewing and Correcting Budget Check Errors. This Job Aid is located on the Cardinal website in Job Aids under Learning</li> </ul>	
	Warning message: The budget check process issued a Warning, but also updated the Commitment Control Ledger	
11.	Click the <b>Next in List</b> button if there is more than one Payment for this Deposit that needs to be modified and repeat the process until all Payments are processed.	
	Save Return to Search Previous in List Next in List Notify Refresh	

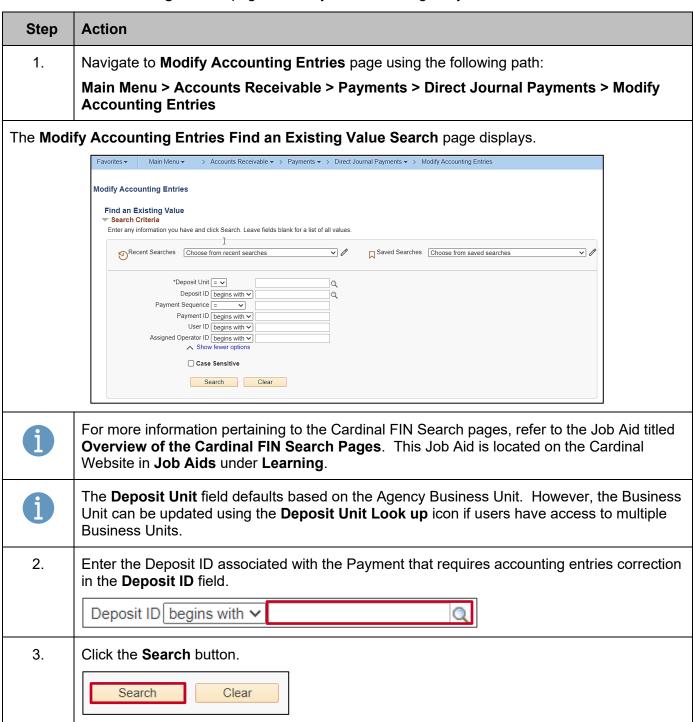
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## AR326\_Managing Accounts Receivable Funds Receipts

#### **Corrections from the Modify Accounting Entries Page**

After navigating away from the **Create Accounting Entries** page, corrections can still be made to Deposits and accounting entries that have not already been budget checked. First, navigate to the **Modify Accounting Entries** page to de-select the applicable Payment as "Complete". Then, navigate to the **Create Accounting Entries** page to modify the accounting entry.



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## AR326\_Managing Accounts Receivable Funds Receipts

### Step Action

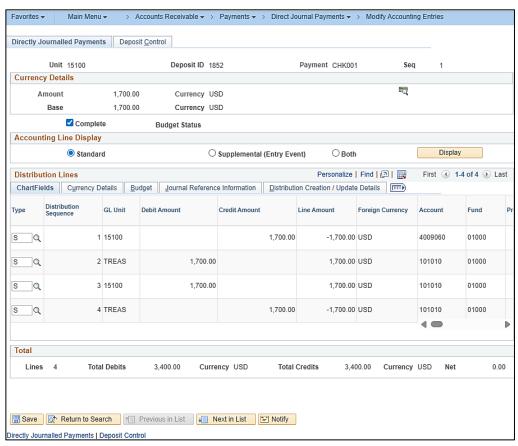
The **Modify Accounting Entries Find an Existing Value Search** page refreshes with the search results in the **Search Results** section.



4. Click the **Drill in** icon to open the Payment associated with the Deposit.



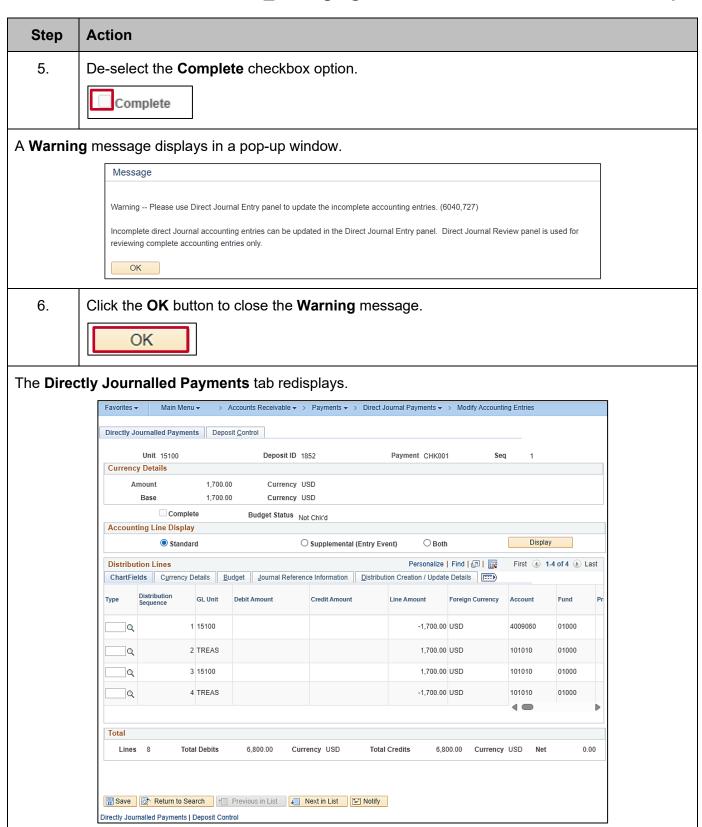
The **Modify Accounting Entries** page displays with the **Directly Journalled Payments** tab displayed by default.



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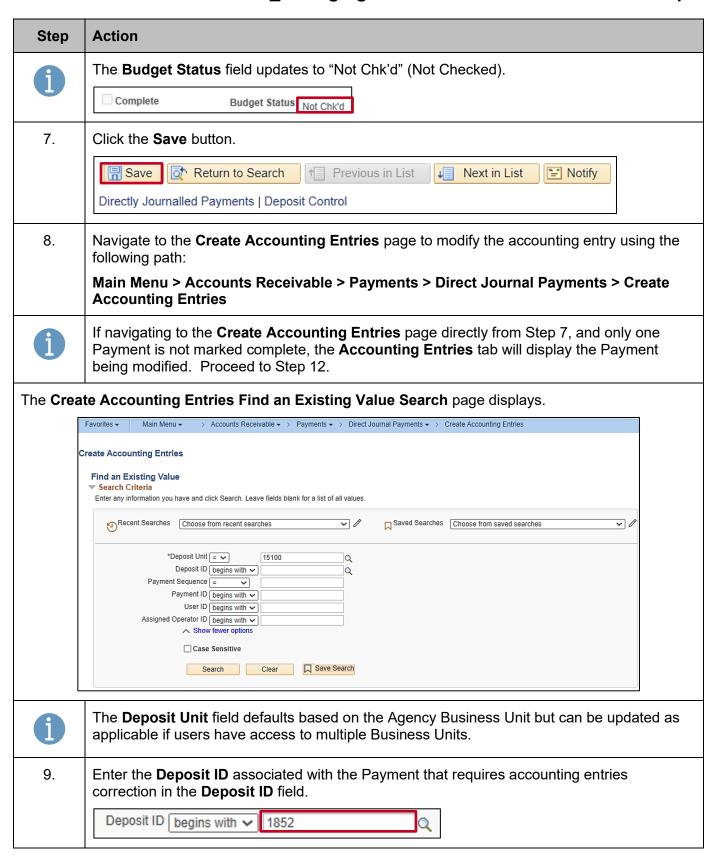
## AR326\_Managing Accounts Receivable Funds Receipts



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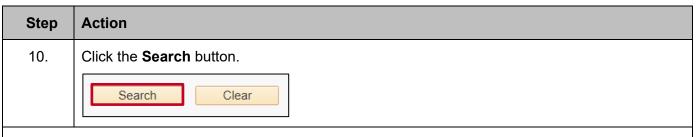
## AR326\_Managing Accounts Receivable Funds Receipts



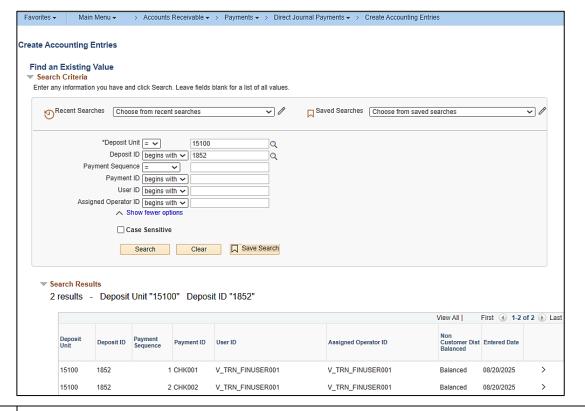
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## AR326\_Managing Accounts Receivable Funds Receipts



The Create Accounting Entries Find an Existing Value Search page refreshes with the specified Deposit and associated Payments that have not been marked complete or budget checked in the Search Results section.



1

If there is only one Payment, it will open directly to the **Accounting Entries** tab.

11. Click the **Drill in** icon to open the first Payment associated with the Deposit.

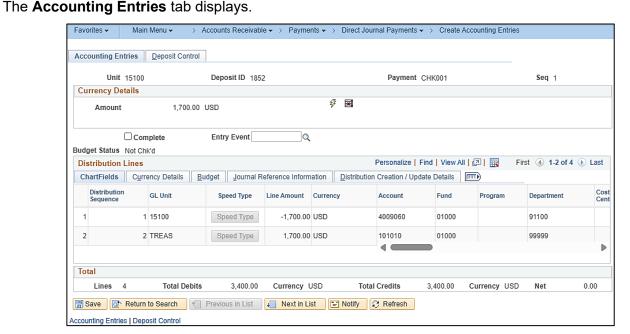


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## AR326\_Managing Accounts Receivable Funds Receipts

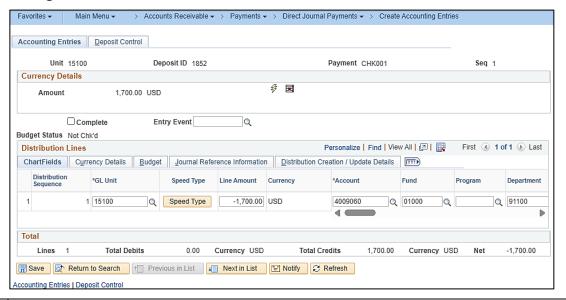
# Step Action



12. Click the **Delete** icon to remove the system generated cash and/or InterUnit Lines.



#### The **Accounting Entries** tab refreshes.



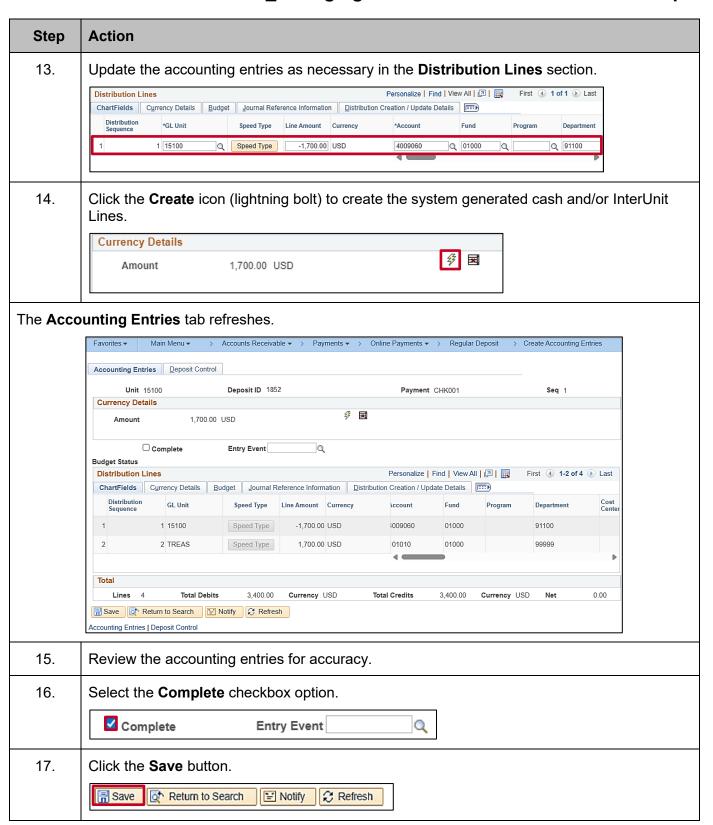
1

The **Distribution Lines** section is now editable.

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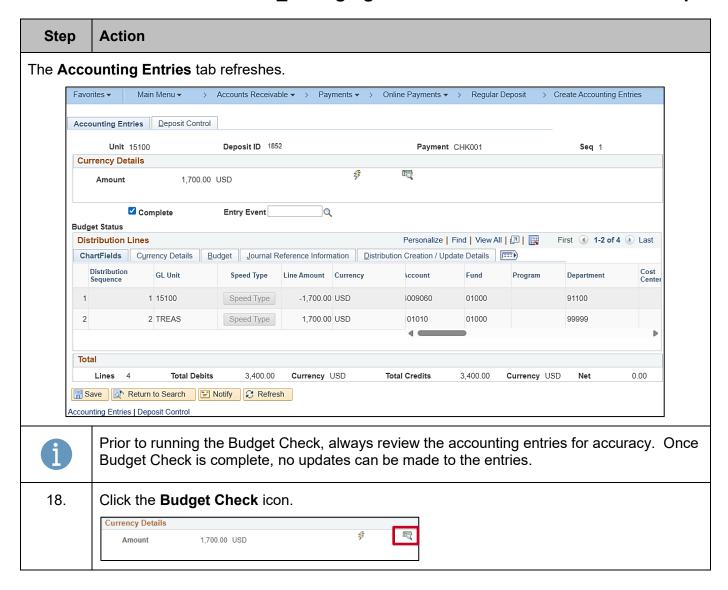
## AR326\_Managing Accounts Receivable Funds Receipts



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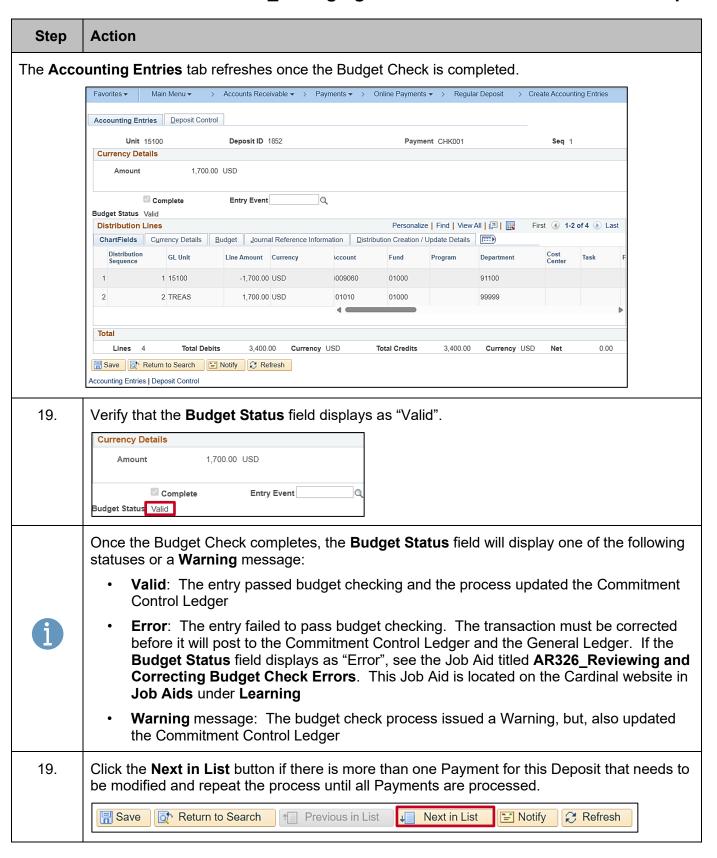
## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts



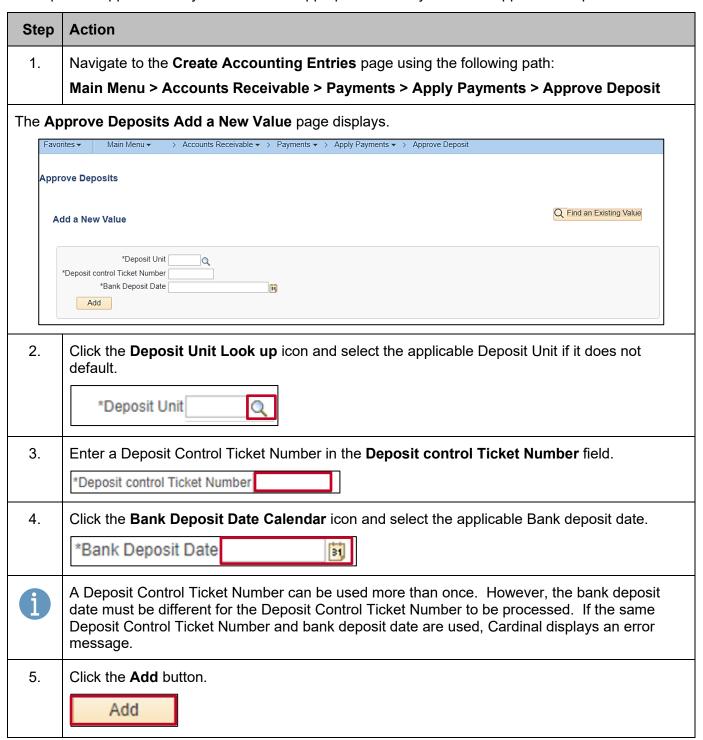
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## AR326\_Managing Accounts Receivable Funds Receipts

## **Approving and Finalizing Deposits**

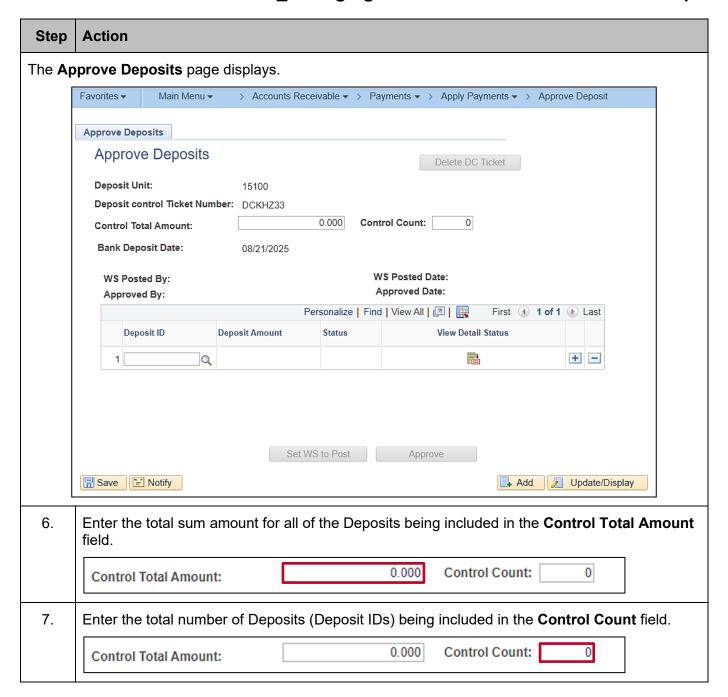
The Processor must add the Deposit on the **Approve Deposit** page and create the Deposit Control Ticket prior to approval. Only users with the appropriate security roles can approve a Deposit.



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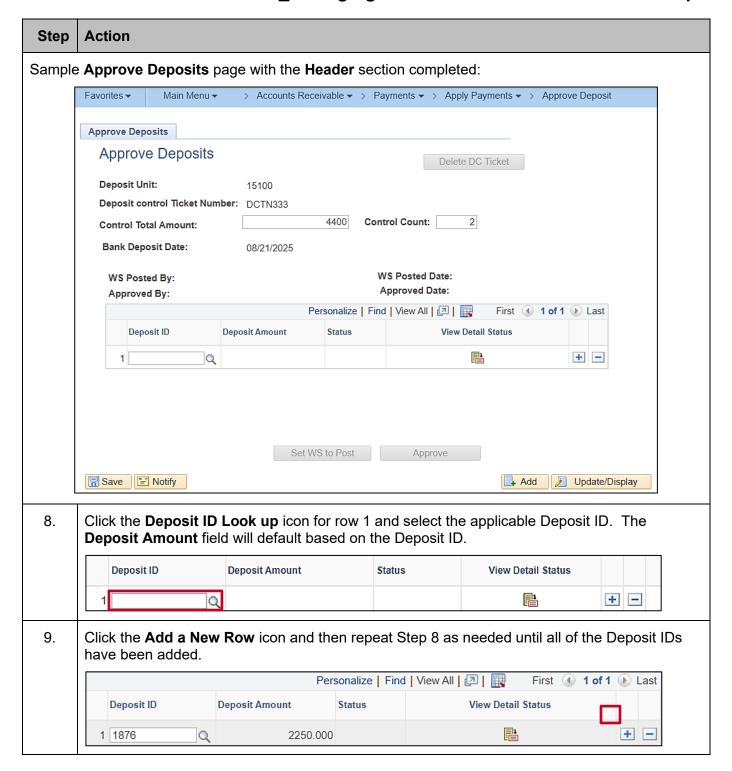
## AR326\_Managing Accounts Receivable Funds Receipts



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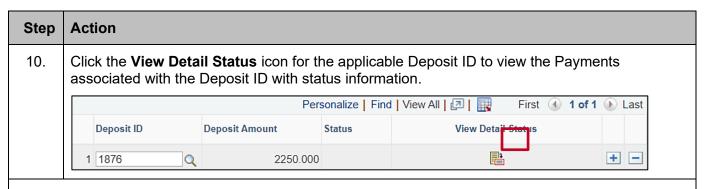
## AR326\_Managing Accounts Receivable Funds Receipts



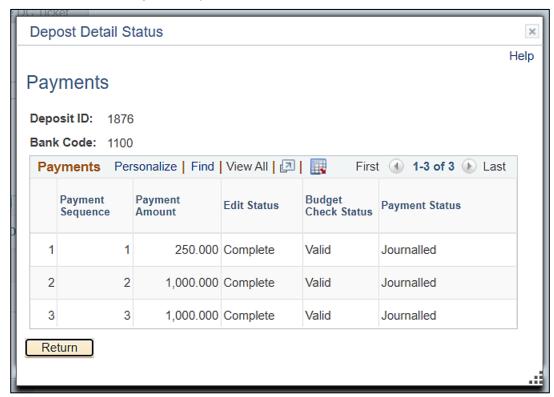
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## AR326\_Managing Accounts Receivable Funds Receipts



The **Deposit Detail Status** page displays in a pop-up window.



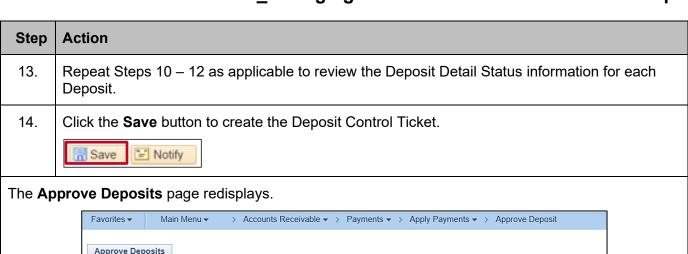
- 11. Review the status information to ensure that:
  - a. The **Edit Status** field for each Payment displays "Complete". All Payments must be complete in order to approve the Deposit
  - b. The **Budget Check Status** field for each Payment displays "Valid". All Payments must be valid in order to approve the Deposit
  - c. The **Payment Status** field for each Payment displays "Journalled". All Payments must be journalled in order to approve the Deposit
- 12. Click the **Return** button once the review is complete.

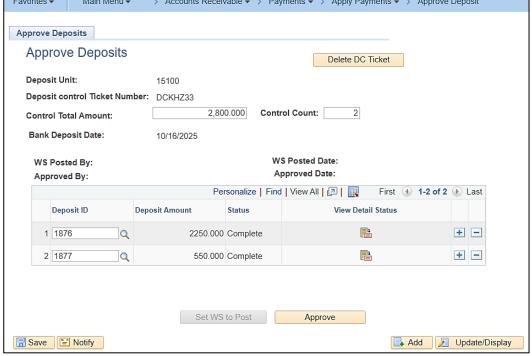
Return

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## AR326\_Managing Accounts Receivable Funds Receipts





1

Users can delete a Deposit Control Ticket before it is approved. Deposits with a "Not Ready" or "Complete" status can be deleted if the user identifies incorrect information within the DC. For more information pertaining to deleting a DC Ticket, refer to the Job Aid titled AR326\_Deleting a Deposit Control Ticket. This Job Aid is located on the Cardinal Website in Job Aids under Learning.

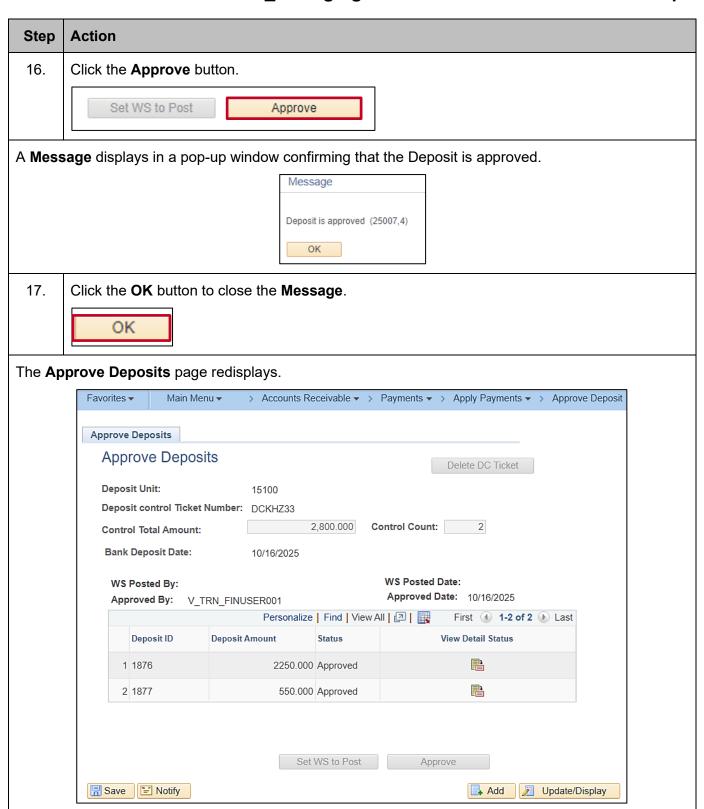
15. Verify that the **Status** field for each Deposit ID is "Complete".



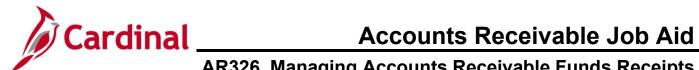
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## AR326\_Managing Accounts Receivable Funds Receipts



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## AR326\_Managing Accounts Receivable Funds Receipts

Step	Action
	The <b>Approved By</b> and the <b>Approved Date</b> fields are automatically populated with the approval information and the <b>Status</b> field is updated to "Approved".
A	Once the Deposit is approved, it will be processed further during nightly batch processing. The nightly batch processing includes:
	The Deposit Post Processor batch process prepares the batched and approved direct journal Deposits for posting to the General Ledger
	The subsequent Journal Generator batch process then creates Journal Entries from the Accounts Receivable module and posts them to the General Ledger

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