

### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

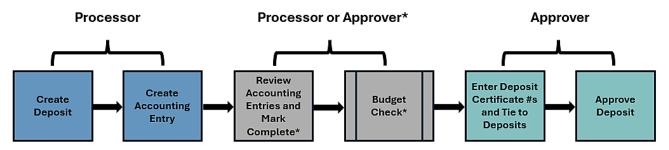
#### Managing Accounts Receivable Transactions Overview

The Accounts Receivable (AR) process includes creating, processing, and finalizing Deposits in Cardinal. A Deposit is a collection of one or more Payments, also referred to as Cash Receipts.

Deposits are entered online in Cardinal or can be interfaced through the Funds Receipt Upload process for interfacing Agencies. During the processing of Deposits, accounting entries are entered and ultimately posted to the General Ledger.

There are two roles involved in the Accounts Receivable process which are the Processor and the Approver. There is no approval workflow in Cardinal for Accounts Receivable. The Processor must follow Agency guidelines regarding how to notify the Approver that items are awaiting their review and approval. Only users with the appropriate security roles can approve a Deposit. For more information pertaining to Approving and Finalizing Deposits, refer to the Job Aid titled AR325\_Accounts Receivable Approvals (VDOT Only). This Job Aid is located on the Cardinal website in Job Aids under Learning.

Below is a diagram depicting the recommended process for the online entry method.



\*Agency policy determines whether the Processor or the Approver will mark the entries complete and perform the manual Budget Check.

Once the accounting entry is marked "Complete", the Deposit is:

- Automatically edit checked (ChartField values and combinations are verified)
- Placed in the queue for the nightly Budget Check batch process but can also be initiated manually as needed

Once a Deposit has been successfully budget checked, the Deposit and the accounting entry cannot be modified in the AR module. A Help Desk ticket must be submitted to determine if a correction can be made. Include "Cardinal AR" in the Subject line. Once the Deposit has been approved, two batch processes run:

- The Deposit Post Processor batch process posts the Journal Entries in Accounts Receivable
- The Journal Generator batch process picks up the posted transactions and sends them to the General Ledger

**Navigation Note**: Please note that there may be a **Notify** button at the bottom of various pages utilized while completing the process within this Job Aid. This "Notify" functionality is not currently turned on to send email notifications to specific users within Cardinal.

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# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Revision History**

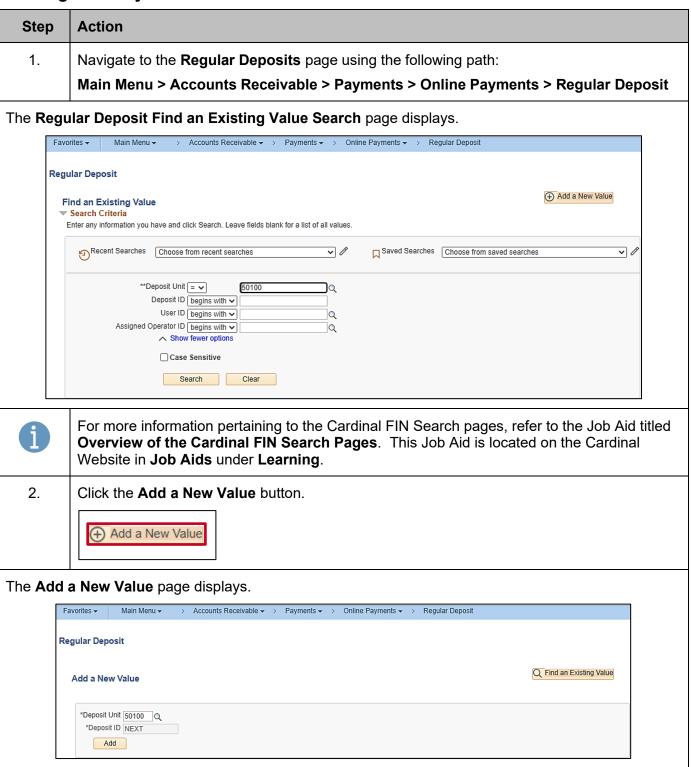
Revision Date	Summary of Changes
10/15/2025	Baseline.

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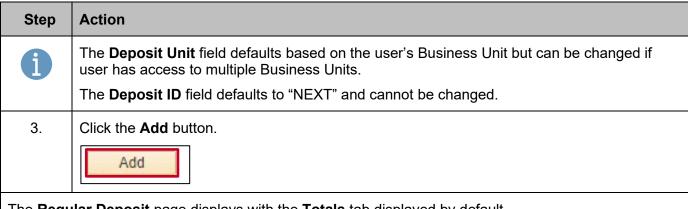
#### **Creating Item Payments**



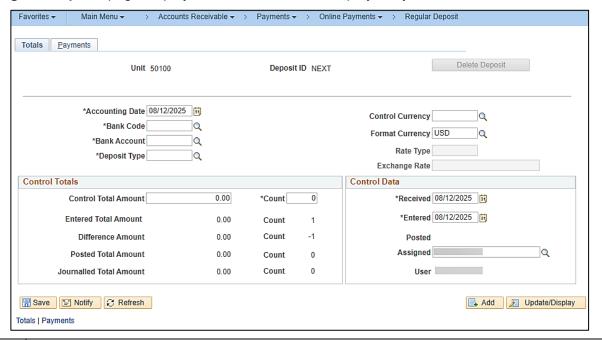
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The **Regular Deposit** page displays with the **Totals** tab displayed by default.



1

The information on this tab, including the **Unit, Deposit ID**, **Accounting Date**, **Bank Code**, **Bank Account**, and **Deposit Type** fields is required for every Deposit entered.

Multiple Payments can be included in a Deposit.

4. Click the **Accounting Date Calendar** icon and select the applicable accounting date.





The **Accounting Date** field determines the Fiscal Period to which the batch will post and defaults to the current date. The accounting date is not necessarily the same as the deposit date.

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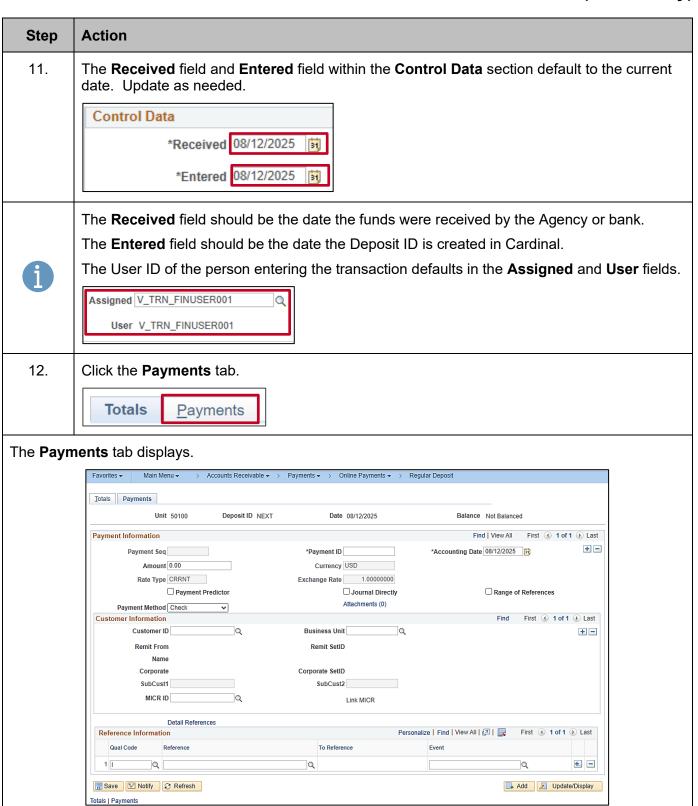
# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

Step	Action
5.	Click the <b>Bank Code Look up</b> icon and select the applicable Bank Code.
	*Bank Code 1100 Q
i	For more information pertaining to Cardinal Bank Codes, see the Job Aid titled AR326_Bank Code Crosswalk. This Job Aid is located on the Cardinal website in Job Aids under Learning.
6.	Click the <b>Bank Account Look up</b> icon and select the applicable Bank Account.
	*Bank Account TR01
1	The Bank Code selected determines which Bank Accounts are available for selection.
7.	Click the <b>Deposit Type Look up</b> icon and select the applicable Deposit Type.
	*Deposit Type 1
1	The <b>Deposit Type</b> field defaults based upon the Bank Code and Bank Account selected and can be changed as needed.
8.	Click the Control Currency Look up icon and select "USD".
	Control Currency USD Q
9.	Enter the sum of all Payments to be included in the Deposit in the <b>Control Total Amount</b> field.
	Control Total Amount 5,414.72
10.	Enter the total number of Payments in the <b>Count</b> field.
	*Count 2

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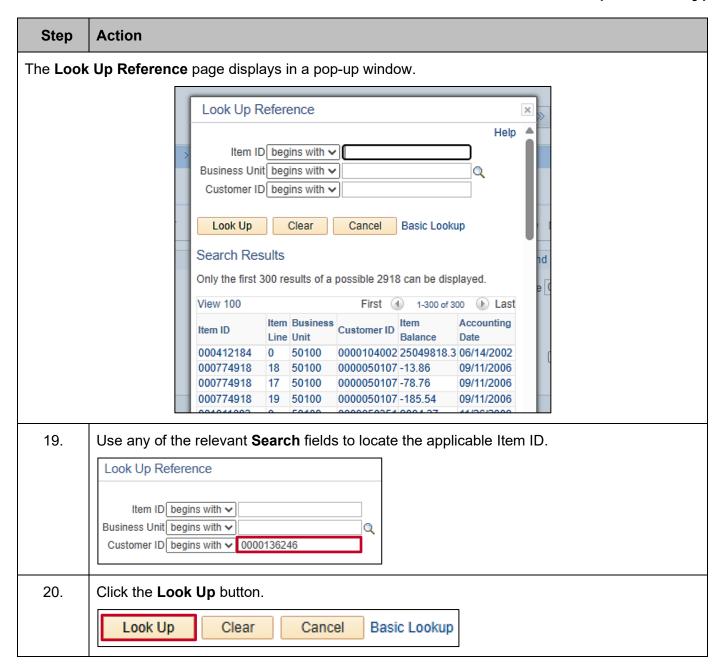
# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

Step	Action
i	This page is where specific information about each Payment in the Deposit is entered.  The <b>Payment Seq</b> (sequence) field is read-only. This number is assigned by Cardinal to track the order in which Payments are entered when there is more than one Payment in the Deposit.
13.	Enter a unique identifier (such as the Check Number) for the Payment in the Payment ID field.  *Payment ID CHK001
14.	Enter the Payment amount in the <b>Amount</b> field.  Amount 562.41
i	The <b>Payment Predictor</b> checkbox option may display as "checked" by default depending upon bank account setup. Do not update.  Payment Predictor
15.	Click the <b>Payment Method</b> dropdown button and select the payment method (e.g., "Check", "Cash", etc.)  Payment Method Check
16.	Click the Customer ID Look up icon and select the applicable Customer ID.  Customer ID 0000136246
17.	Click the <b>Business Unit Look up</b> icon and select the Agency Business Unit.  Business Unit 50100
18.	Click the Reference Look up icon.  Reference

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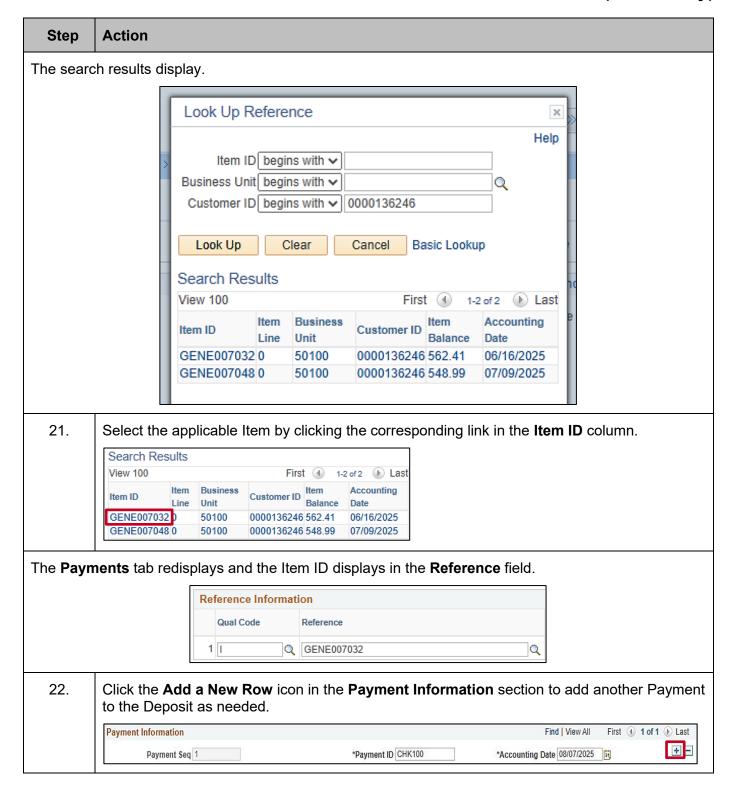
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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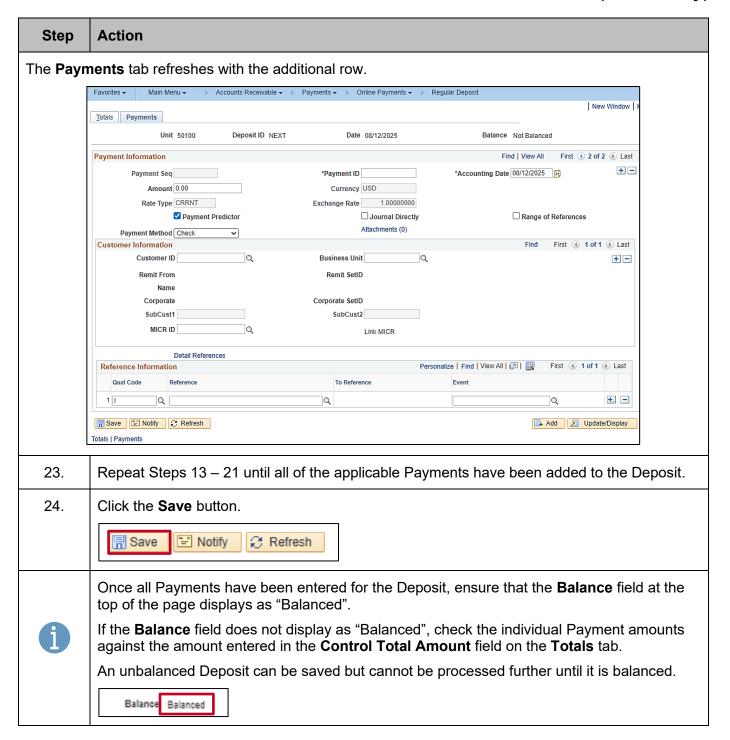
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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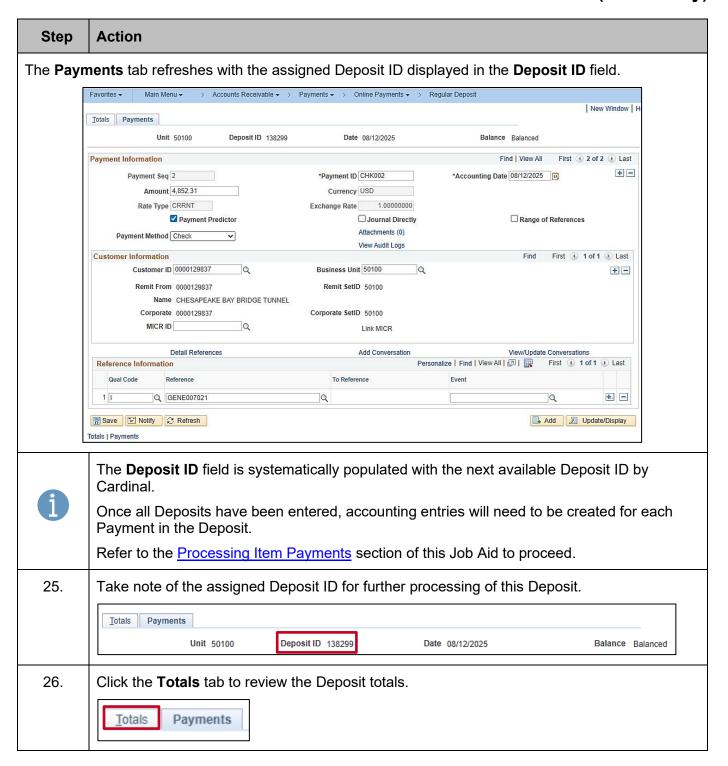
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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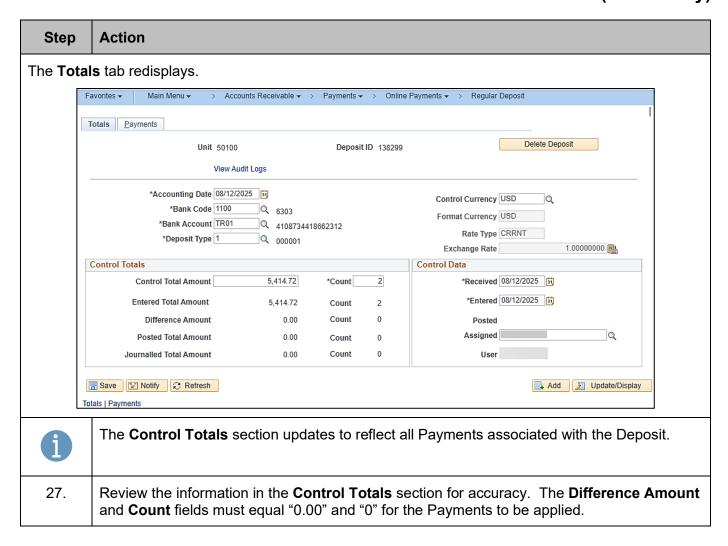
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

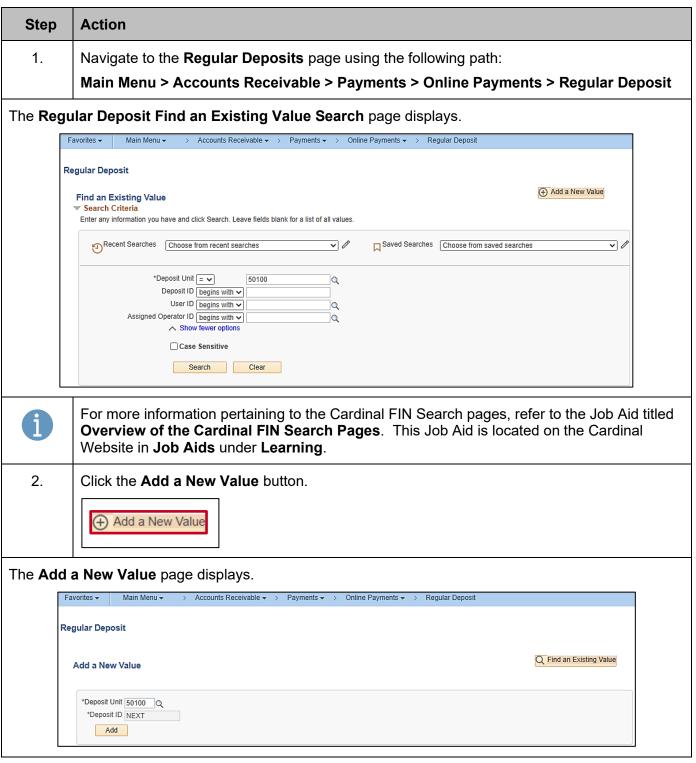


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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

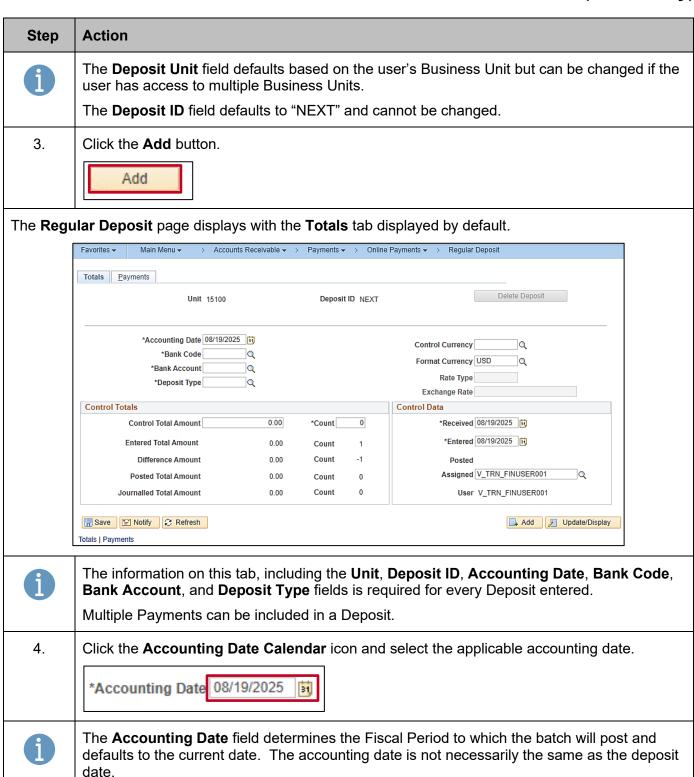
#### **Creating Direct Journal Payments**



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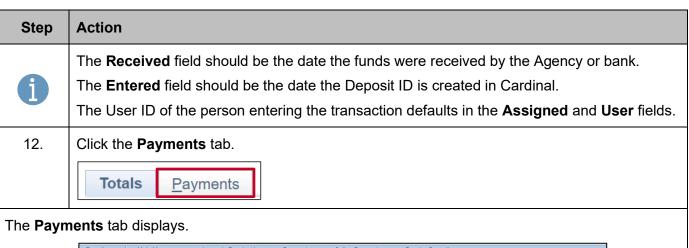
# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

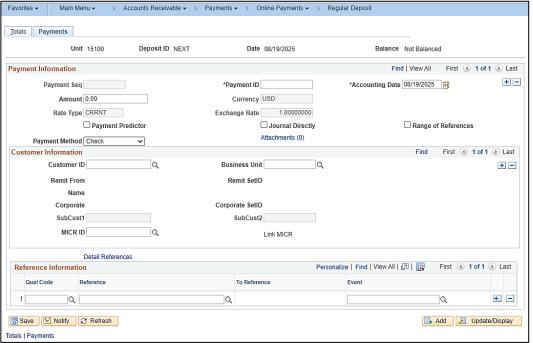
Step	Action
5.	Click the <b>Bank Code Look up</b> icon and select the applicable Bank Code.
	*Bank Code
i	For more information pertaining to Cardinal Bank Codes, see the Job Aid titled <b>AR326_Bank Code Crosswalk</b> . This Job Aid is located on the Cardinal website in <b>Job Aids</b> under <b>Learning</b> .
6.	Click the <b>Bank Account Look up</b> icon and select the applicable Bank Account.
	*Bank Account
i	The selected Bank Code determines which Bank Accounts are available for selection.
7.	Click the <b>Deposit Type Look up</b> icon and select the applicable Deposit type.
	*Deposit Type
8.	Click the Control Currency Look up icon and select "USD".
	Control Currency
9.	Enter the sum of all Payments to be included in the Deposit in the <b>Control Total Amount</b> field.
	Control Total Amount 0.00
10.	Enter the total number of Payments in the <b>Count</b> field.
	*Count 0
11.	The <b>Received</b> field and <b>Entered</b> field within the <b>Control Data</b> section default to the current date. Update as needed.
	Control Data
	*Received 08/19/2025
	*Entered 08/19/2025

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1

The **Payments** tab is where specific information about each Payment in the Deposit is entered.

The **Payment Seq** (sequence) field is read-only. This number is assigned by Cardinal to track the order in which Payments are entered when there is more than one Payment in the Deposit.

13. Enter a unique identifier (such as the Check Number) for the Payment in the **Payment ID** field.

\*Payment ID

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### Cardinal \_\_\_\_\_ Accounts Receivable Job Aid

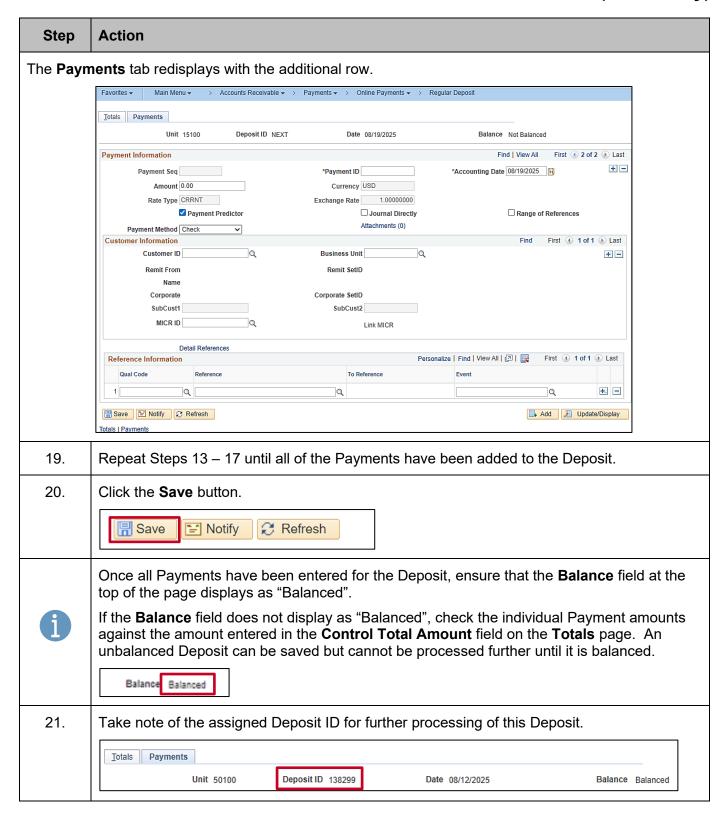
# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

Step	Action
14.	Enter the Payment amount in the <b>Amount</b> field.
	Amount
15.	De-select the <b>Payment Predictor</b> checkbox option if selected by default.
	Payment Predictor
16.	Select the <b>Journal Directly</b> checkbox option.
	Journal Directly
i	If the <b>Journal Directly</b> checkbox option is not selected, accounting entries cannot be created.
17.	Click the <b>Payment Method</b> dropdown button and select the Payment Method.
	Payment Method V
	The <b>Payment Method</b> field should be set to "Agency Transfer" if the Payment is an Agency to Agency (ATA) transaction.
	The <b>Customer Information</b> section is only used for ATA transactions. These are payments received for goods and/or services provided by one Commonwealth of Virginia (COVA) Agency to another.
i	For Agency to Agency (ATA) transactions, enter or select the Customer ID using the <b>Customer ID Look up</b> icon for the Agency making the payment. The remaining required fields within this section will automatically default based on the Customer ID selected.
	Customer ID Q
	For more information pertaining to ATA transactions, see the Job Aid titled <b>Agency to Agency Transactions Information Sheet</b> . This Job Aid is located on the Cardinal website in <b>Job Aids</b> under <b>Learning</b> .
18.	Click the <b>Add a New Row</b> icon in the <b>Payment Information</b> section to add another Payment to the Deposit as needed.
	Payment Information  Find   View All   First (1) 1 of 1 (2) Last  Payment Seq 1 *Payment ID CHK123 *Accounting Date 08/19/2025 (3)

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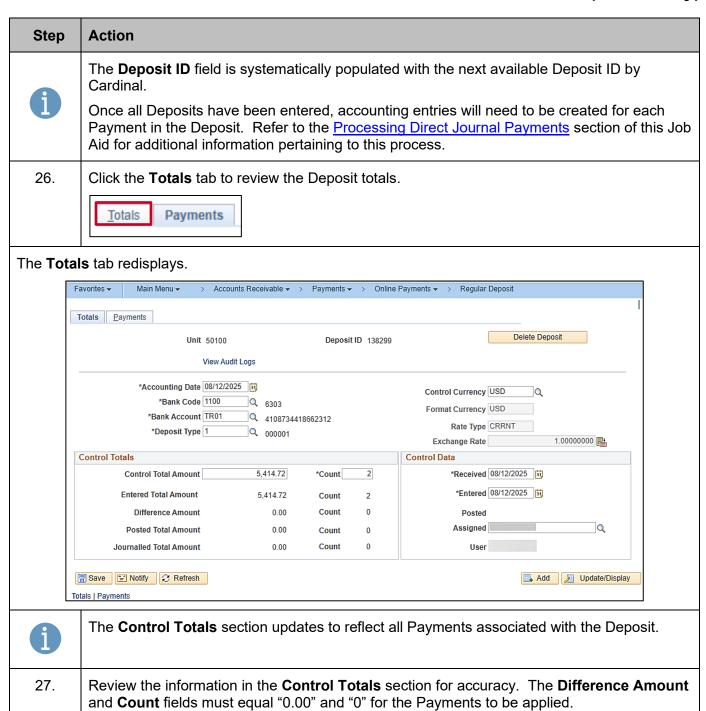
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

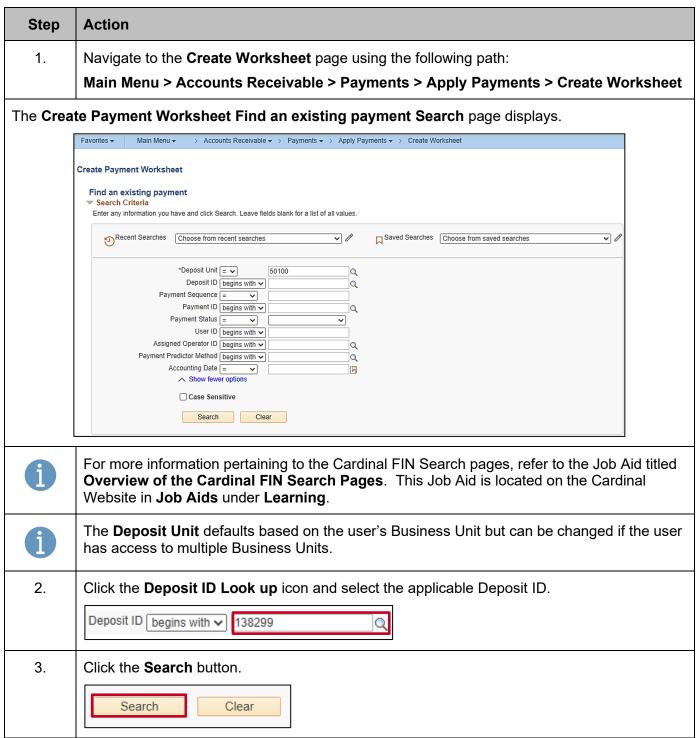


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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

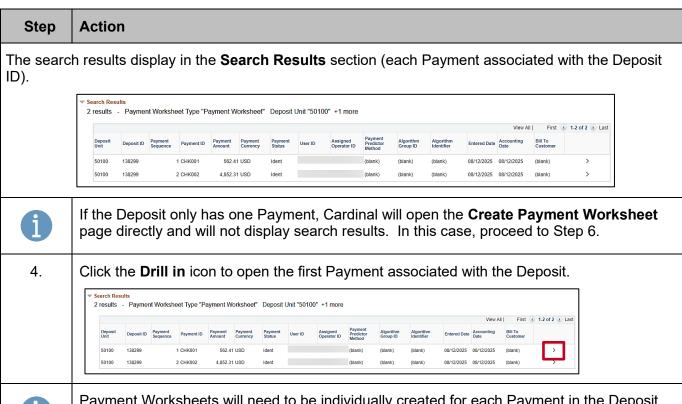
#### **Processing Item Payments**



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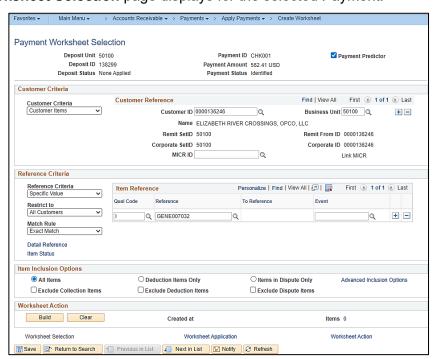


#### **AR326 Managing Accounts Receivable Transactions** (VDOT Only)



Payment Worksheets will need to be individually created for each Payment in the Deposit.

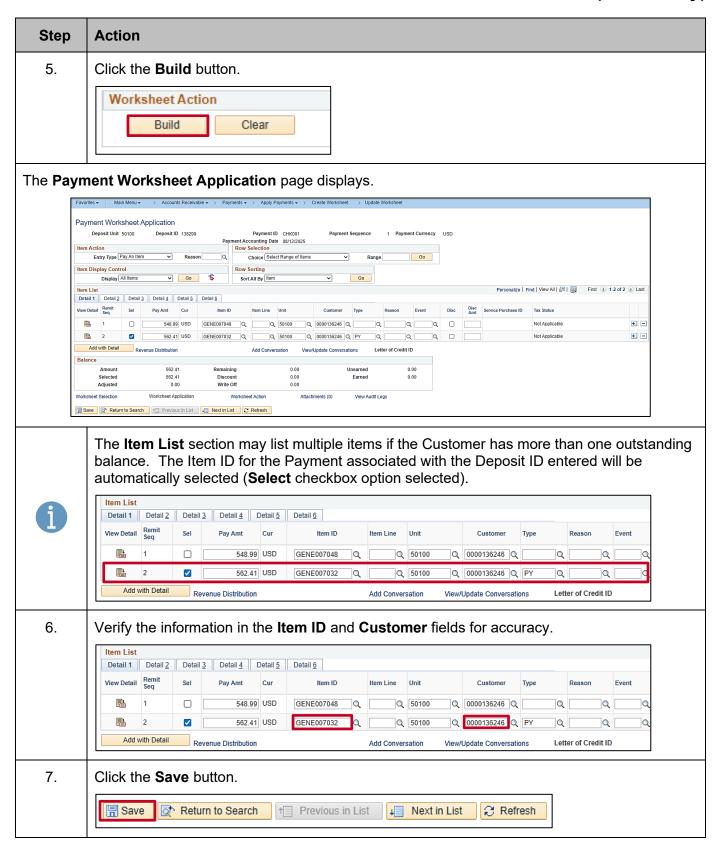
The **Payment Worksheet Selection** page displays for the selected Payment.



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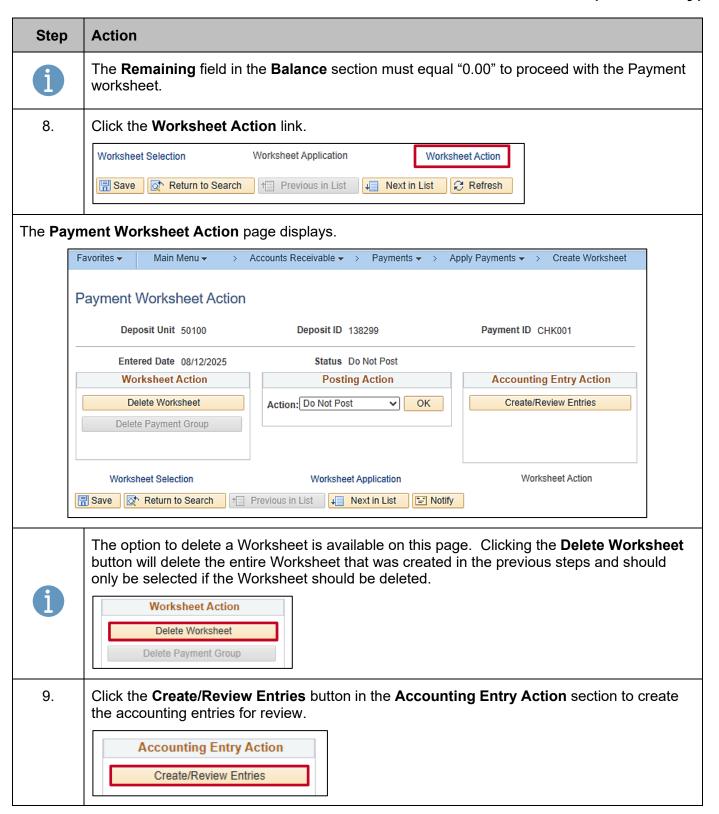
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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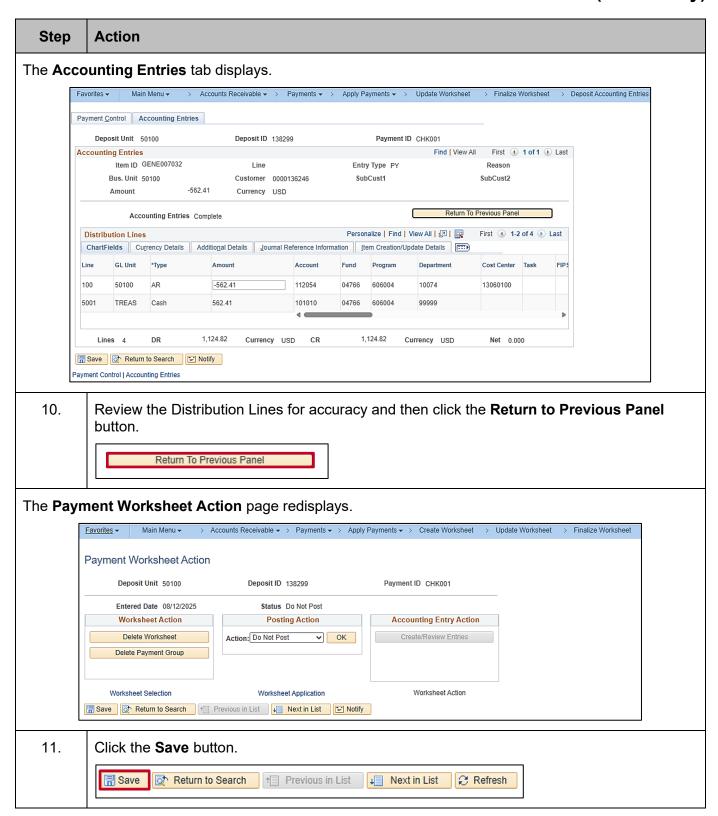
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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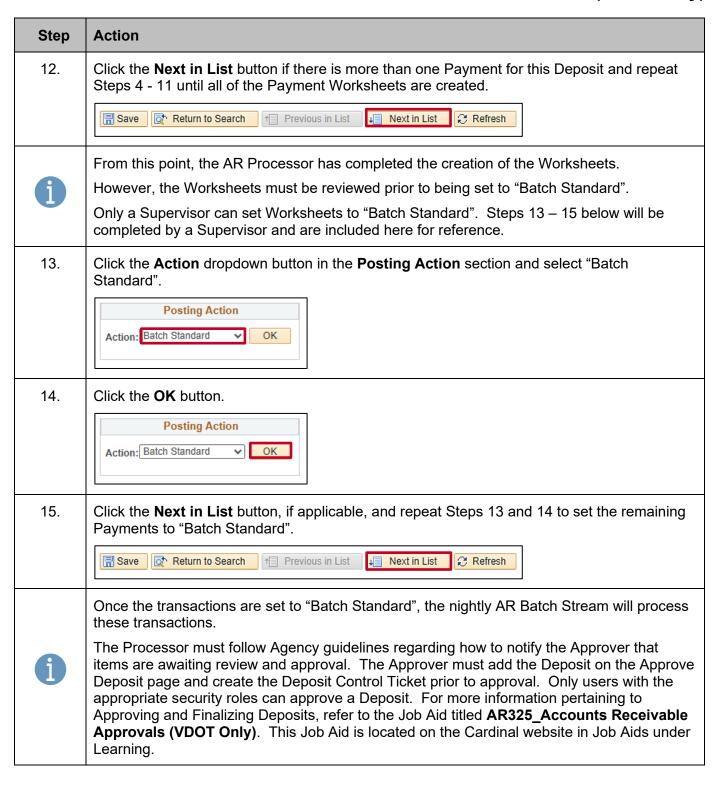
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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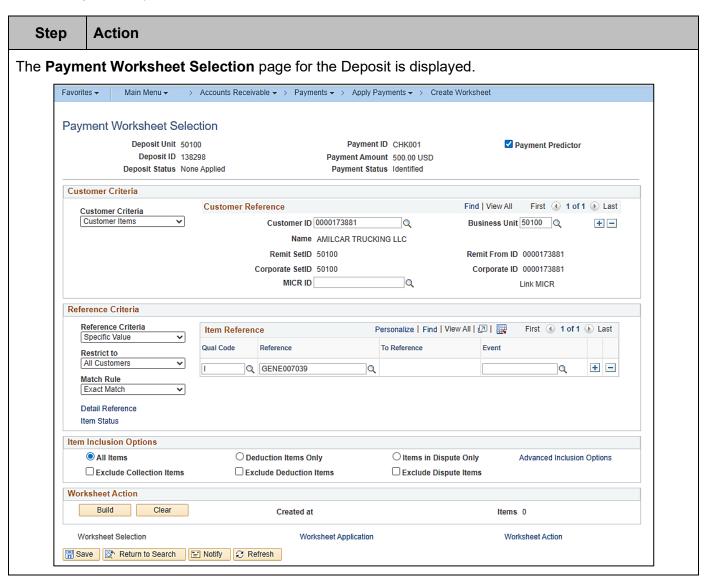


### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Processing Partial Payments**

Occasionally, a partial Payment is received. The initial steps for entering a partial Payment in Cardinal are the same as those for entering a regular Payment. The user must change the Payment amount on the Payment Application Worksheet to the actual amount of the Payment. Cardinal will automatically create another Line for the difference.

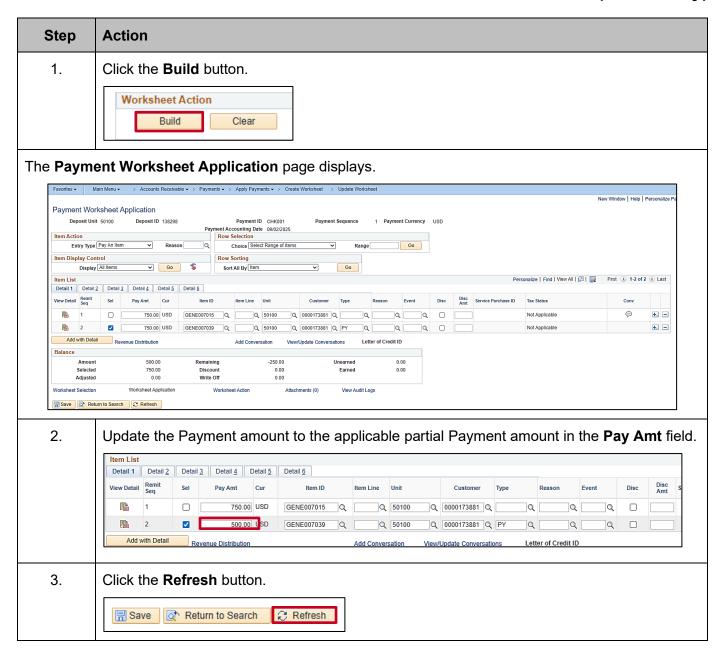
**Scenario**: A Customer has a balance of \$750 and has made a payment of \$500 toward the balance. A partial Payment will be applied. First, the Processor must create an Item Payment. The steps below begin once the Deposit is created. For further information pertaining to creating Item Payments, see the <a href="Creating Item Payments">Creating Item Payments</a> section of this Job Aid.



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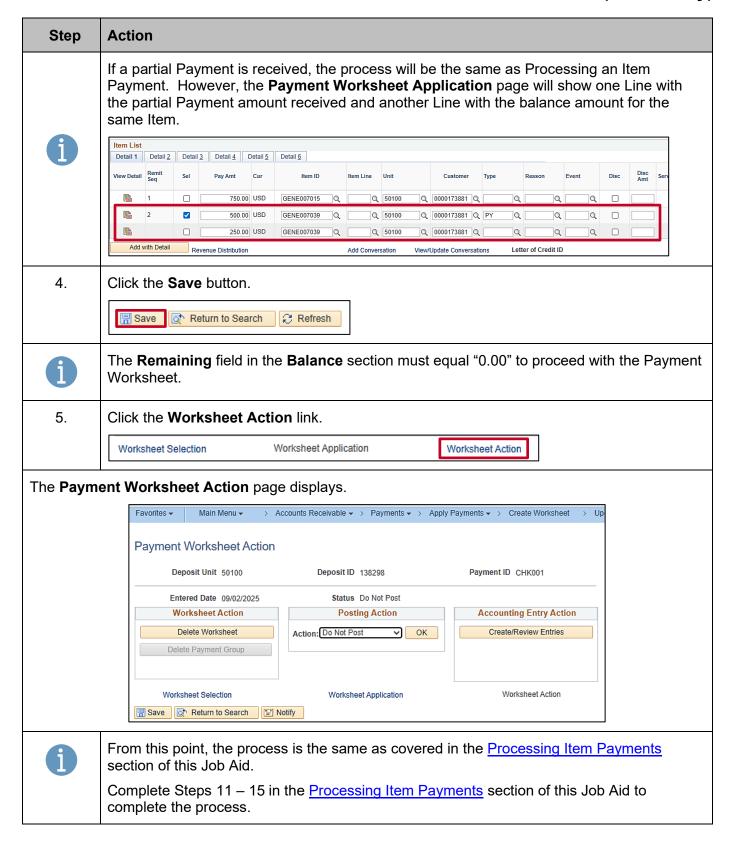
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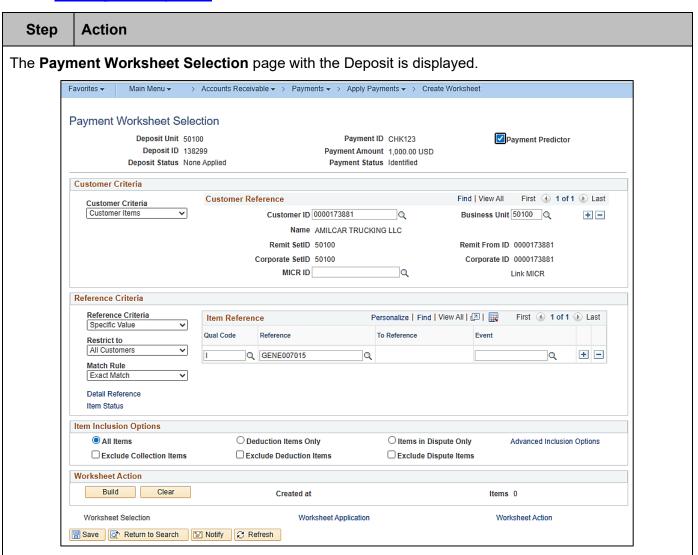
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Processing Prepayments and On Account Payments**

An On Account Payment is used when an overpayment is received or if a Customer payment is received for an Item that does not exist in Cardinal.

To store the funds on the Payment Worksheet and create the accounting entry, an On Account (OA) Line Type must be created and the appropriate reason for the transaction must be selected.

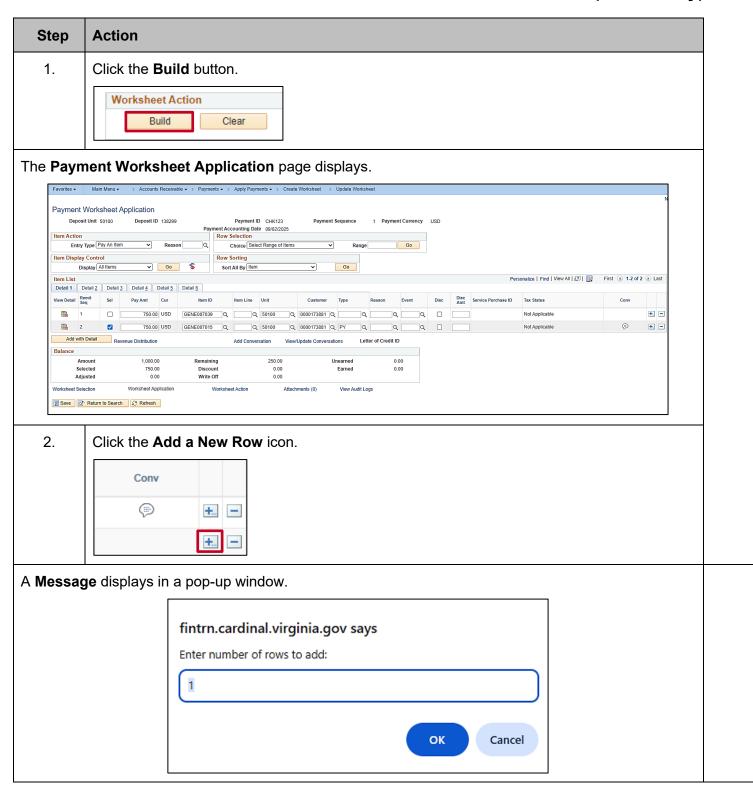
**Scenario**: A Payment of \$1000 is received. An overpayment of \$250 is being applied to an existing Item which has a current balance of \$750. First, the Processor must create a Deposit. The steps below begin once the Deposit is created. For further information pertaining to creating Item Payments, see the Creating Item Payments section of this Job Aid.



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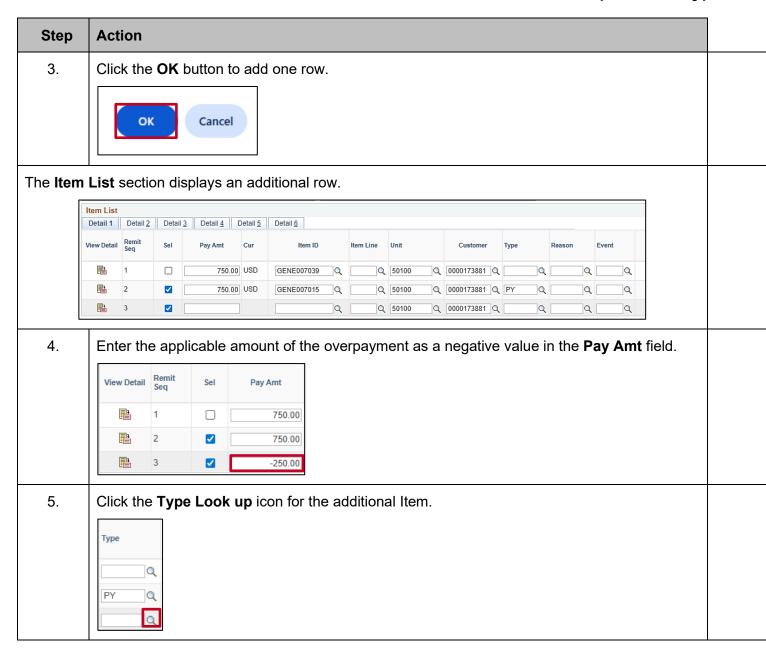
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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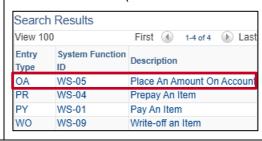
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

Step Action

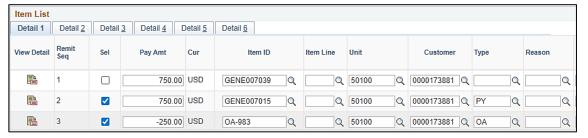
The **Look Up Type** page displays in a pop-up window.



6. Click the **OA** link (Place an Amount On Account).



The **Item List** section redisplays with the **Item ID** field for the On Account (overpayment) amount populated.



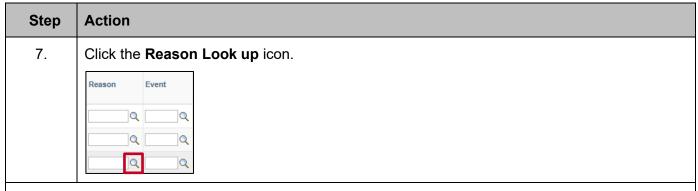


The **Item ID** field auto-populates as "OA-XXX" using the next available sequential number.

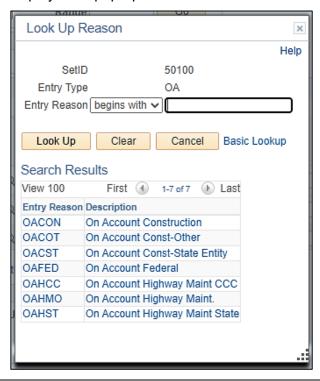
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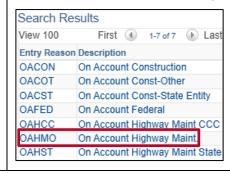
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



The Look Up Reason page displays in a pop-up window.



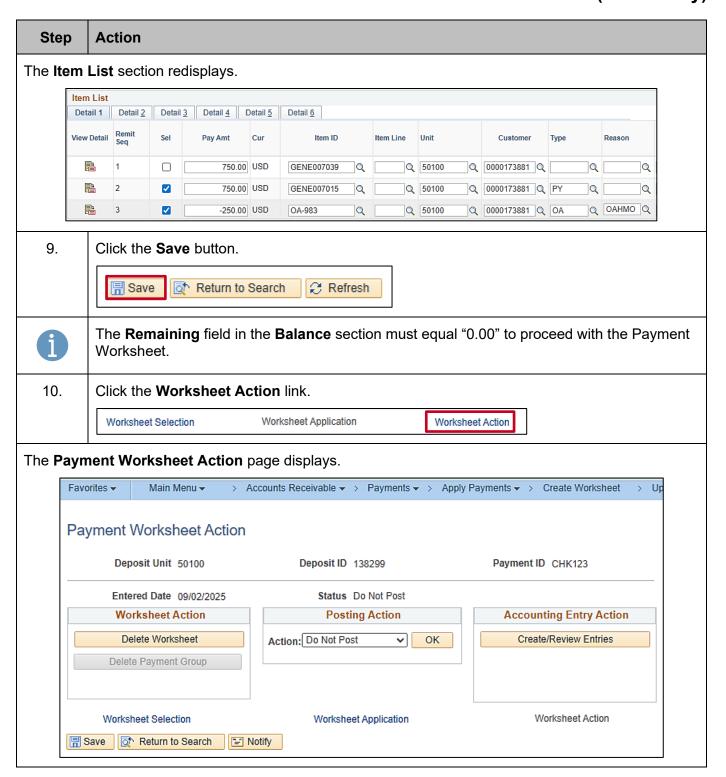
8. Select the applicable reason by clicking the corresponding link.



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## AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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# AR326\_Managing Accounts Receivable Transactions (VDOT Only)

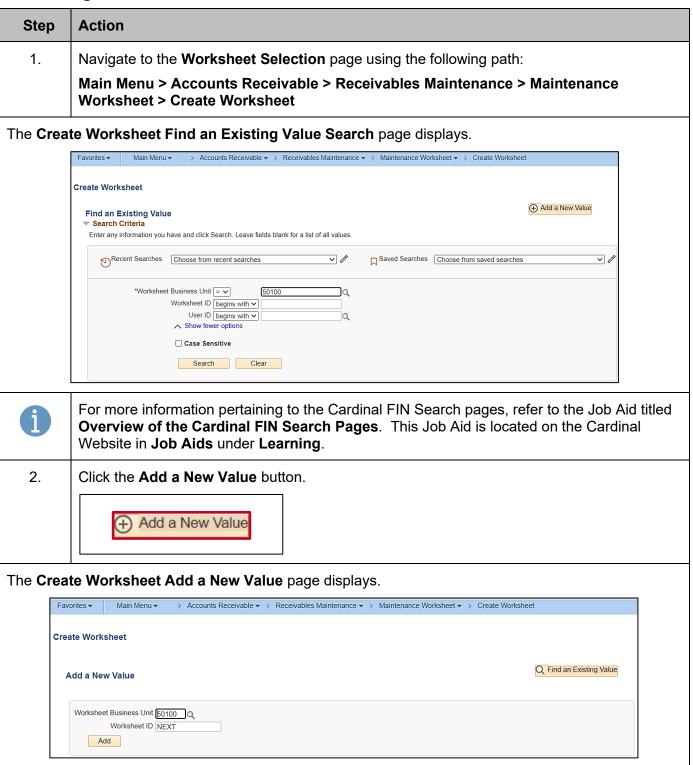
Step	Action
i	From this point, the process is the same as indicated in the <u>Processing Item Payments</u> section of this Job Aid.
	Complete Steps 11 – 15 in the <u>Processing Item Payments</u> section of this Job Aid to complete the process.

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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

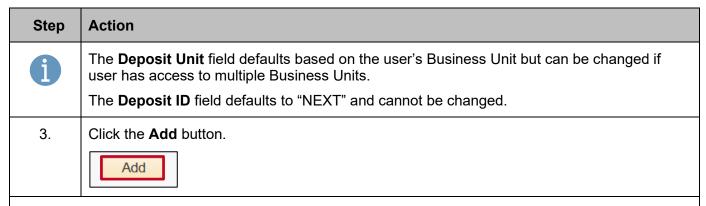
#### **Processing Credit Memos**



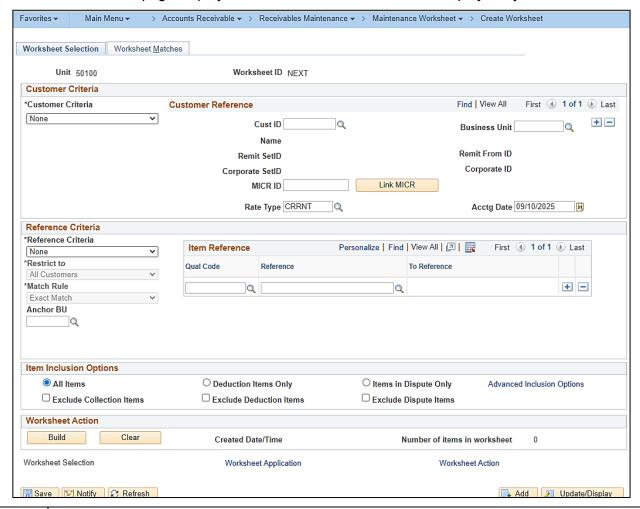
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



The Create Worksheet page displays with Worksheet Selection tab displayed by default.



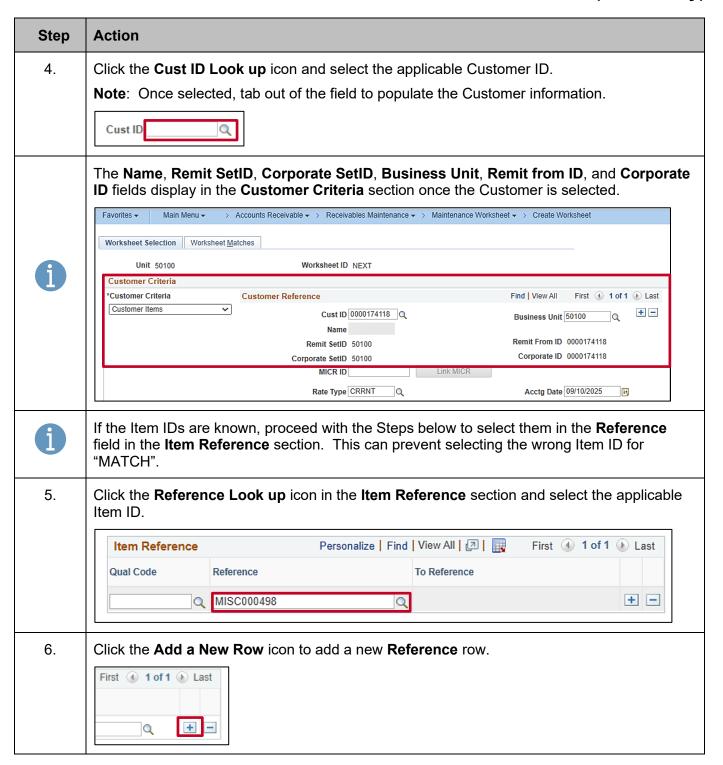


The **Worksheet Selection** tab is used to specify the Customer and Item information that should appear on the Worksheet.

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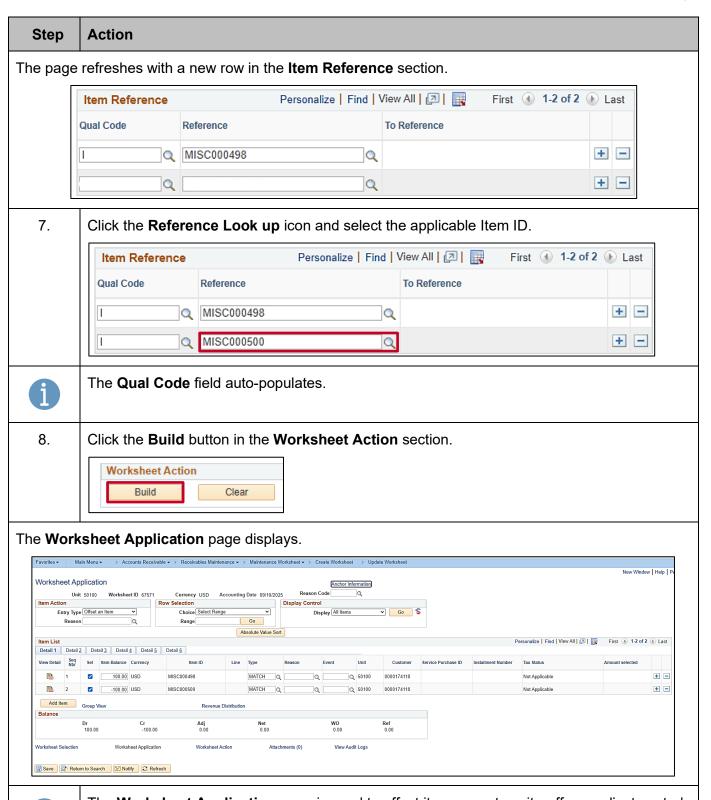
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



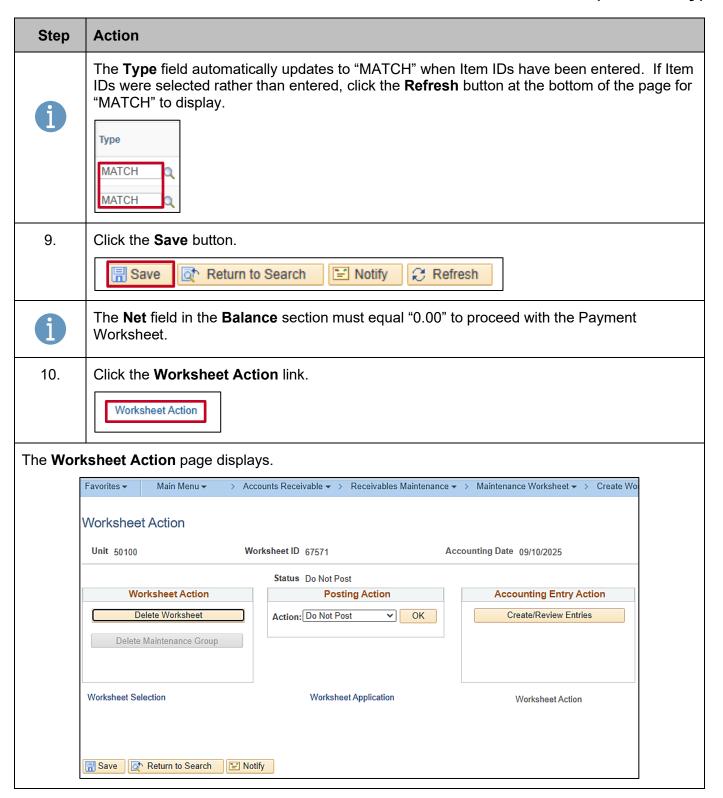
1

The **Worksheet Application** page is used to offset items, create write-offs, or adjust posted items.

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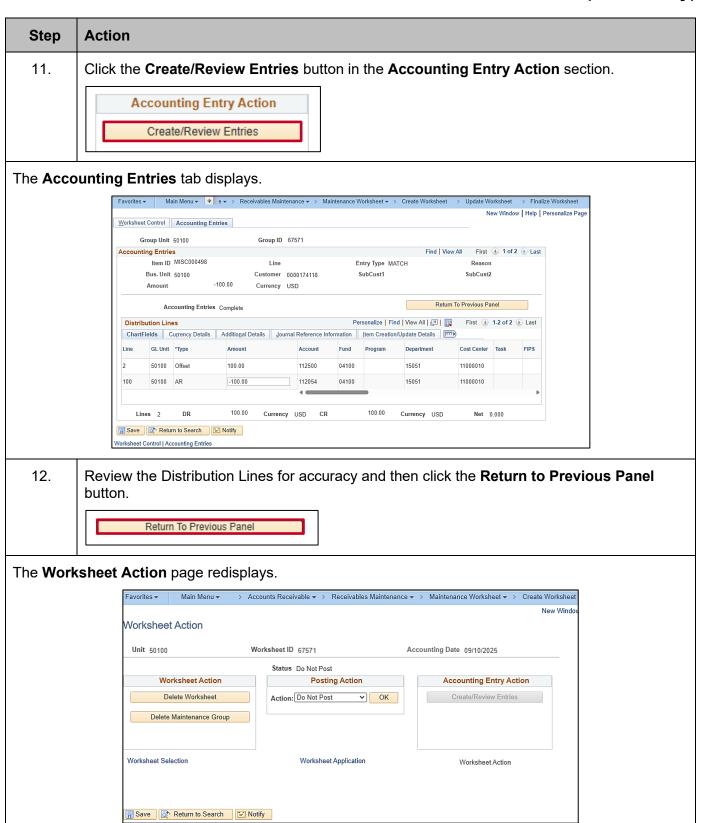
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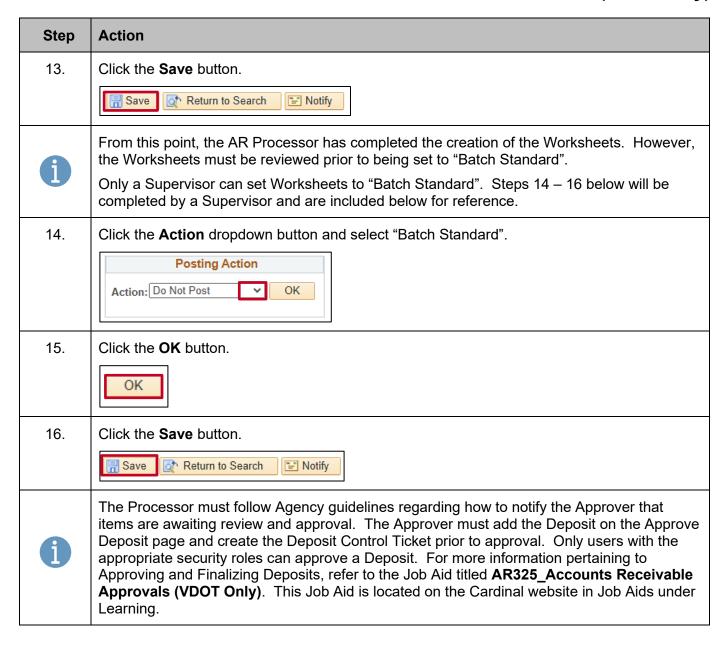
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

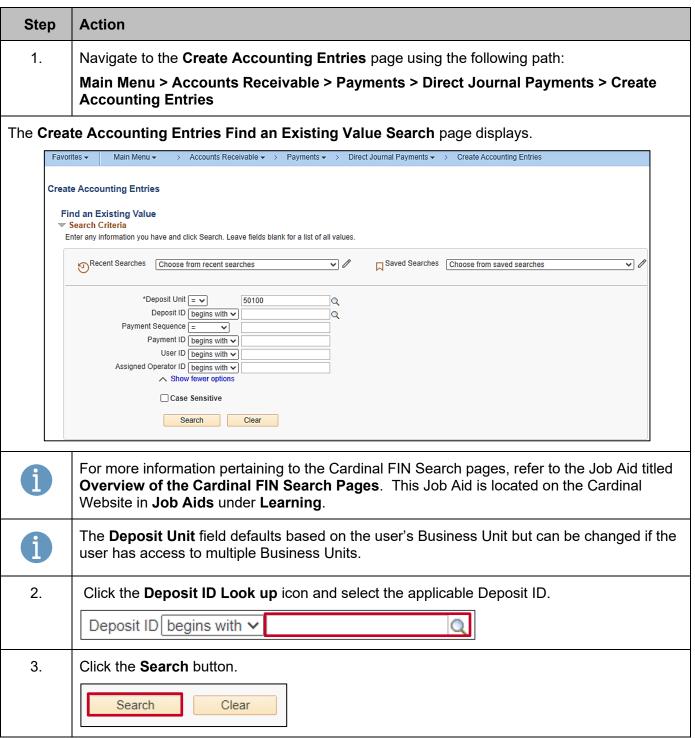


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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Processing Direct Journals Payments**



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# The search results display in the **Search Results** section (each Payment associated with the Deposit ID). Search Results 2 results - Deposit Unit "15100" Deposit ID "1850" View All | First (4) 1-2 of 2 (6) Last



If the Deposit only has one Payment, Cardinal will open the **Create Accounting Entries** page directly and will not display search results. In this case, proceed to Step 6.

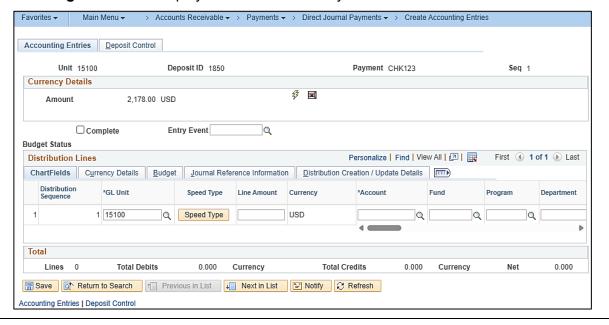
4. Click the **Drill in** icon to open the first Payment associated with the Deposit.





Accounting Entries will need to be individually created for each Payment in the Deposit.

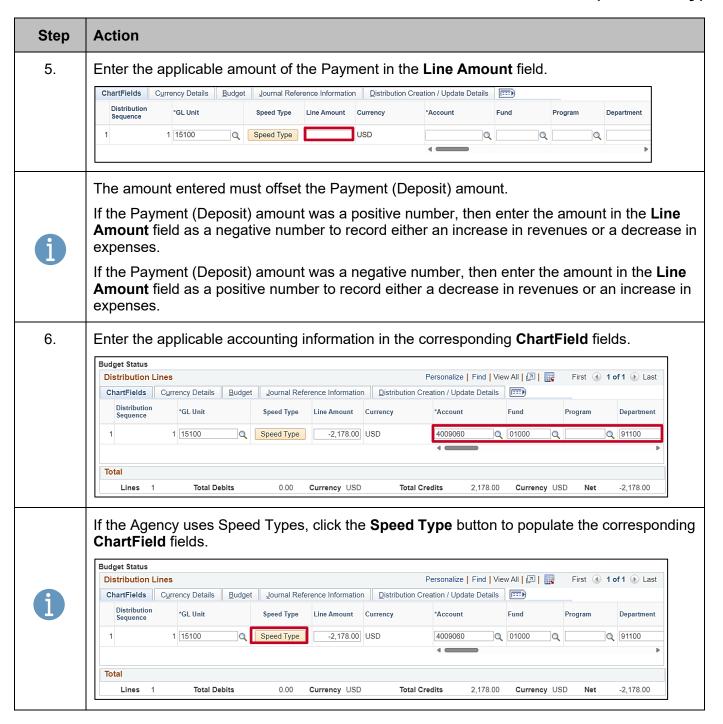
The **Accounting Entries** tab displays for the selected Payment.



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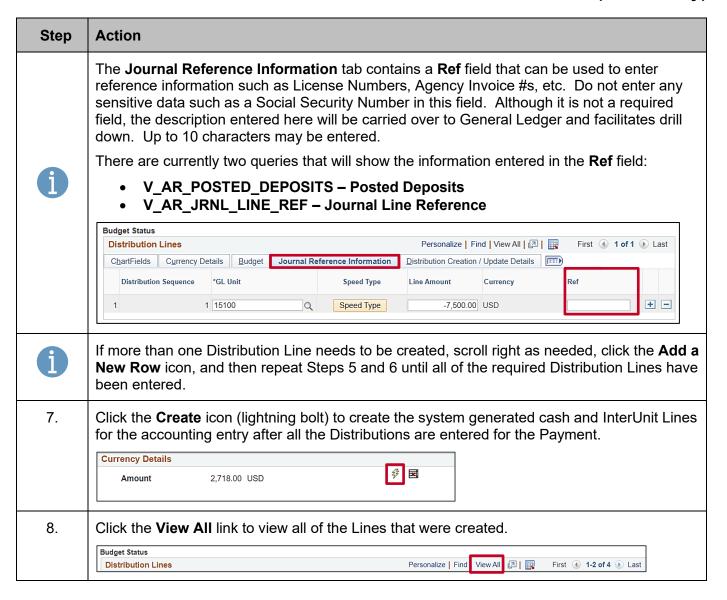
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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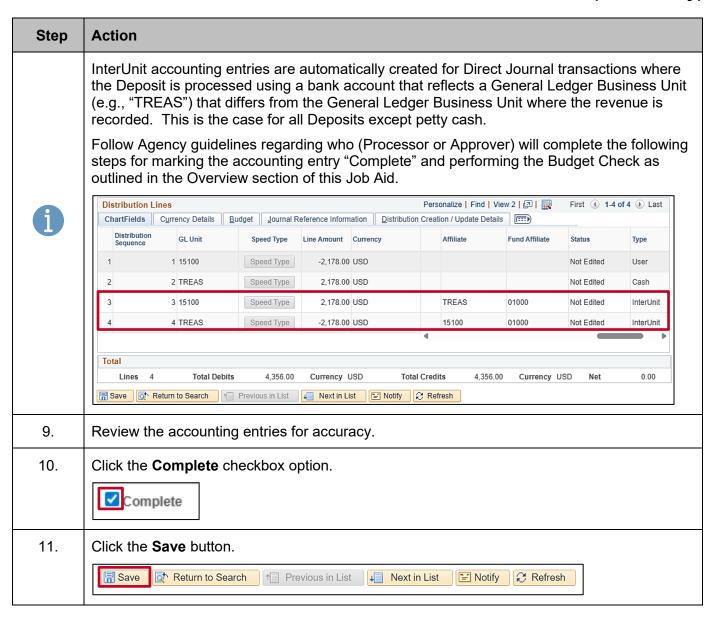
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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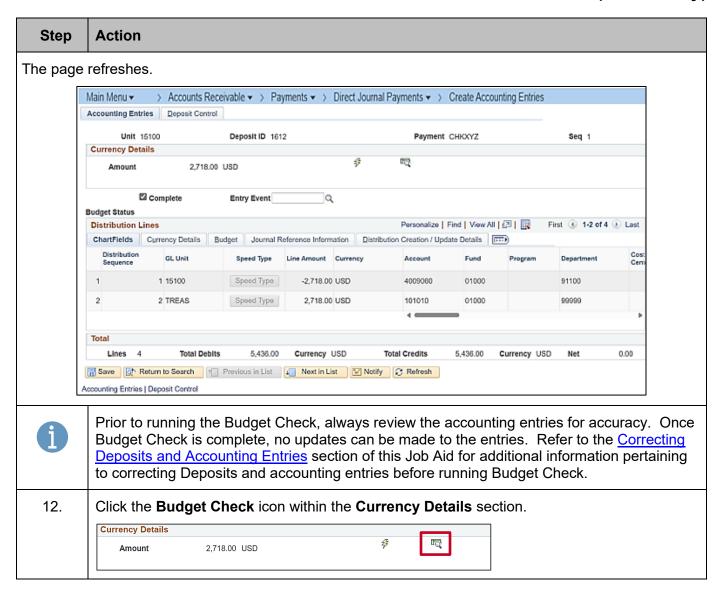
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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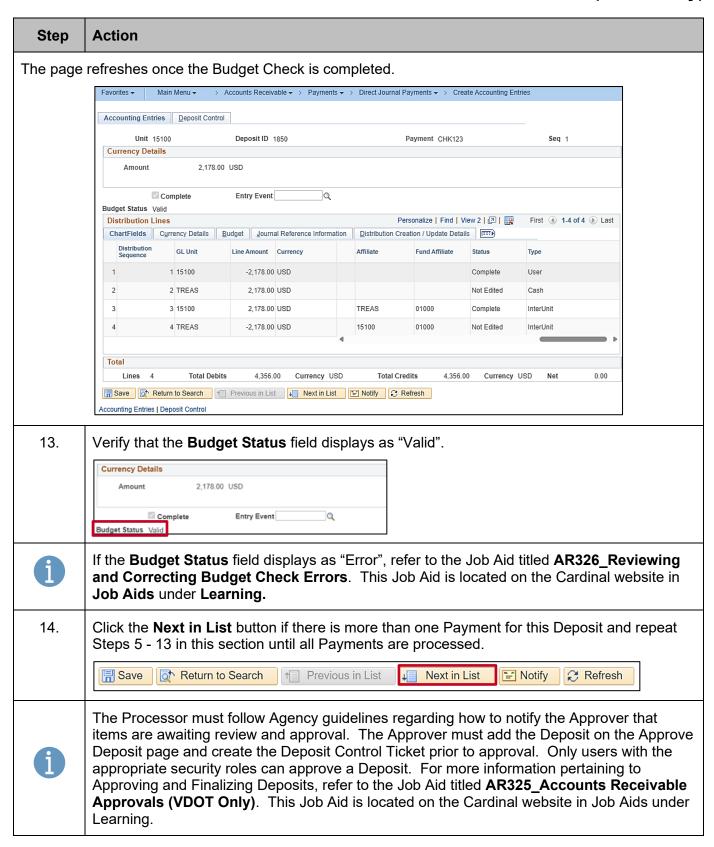
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Correcting Deposits and Accounting Entries (Before Budget Check)**

Corrections can be made to Deposits and accounting entries prior to running the Budget Check. The Processor can make corrections directly on the **Create Accounting Entries** page prior to continuing the process. Follow the steps in the <u>Corrections from the Create Accounting Entries Page</u> section of this Job Aid.

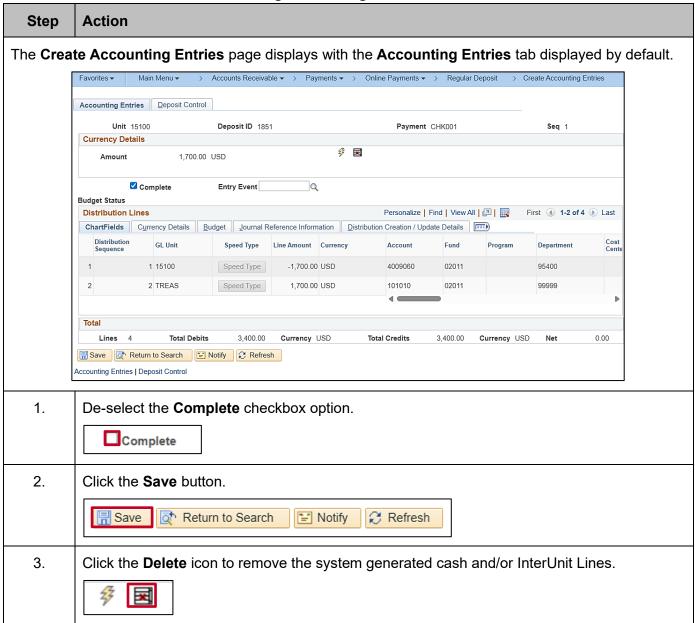
After navigating away from the **Create Accounting Entries** page and accounting entries are marked as "Complete", the Deposit will no longer display in the search results of the **Create Accounting Entries Find an Existing Value Search** page. To modify accounting entries after navigating away from this page, navigate to the **Modify Accounting Entries Find and Existing Value Search** page and follow the steps in the <u>Corrections from the Modify Accounting Entries Page</u> section of this Job Aid.

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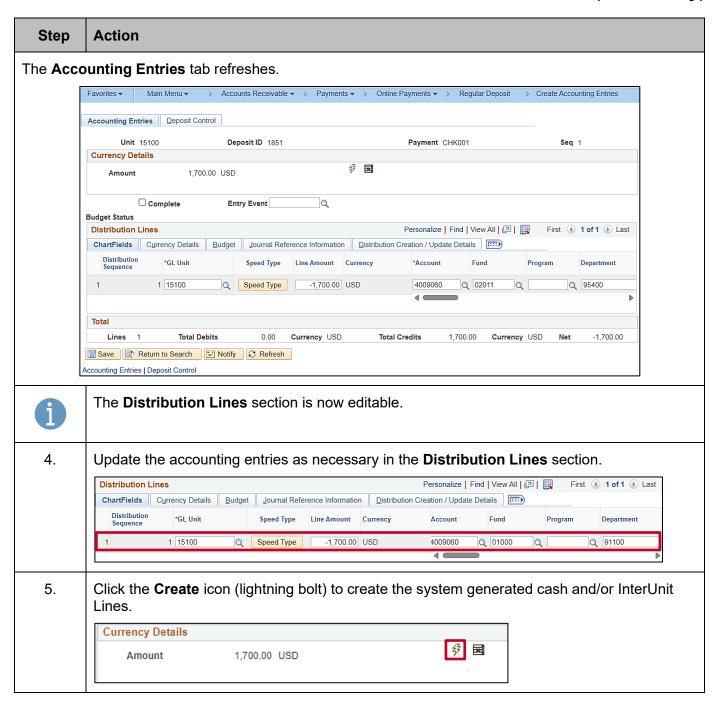
**Corrections from the Create Accounting Entries Page** 



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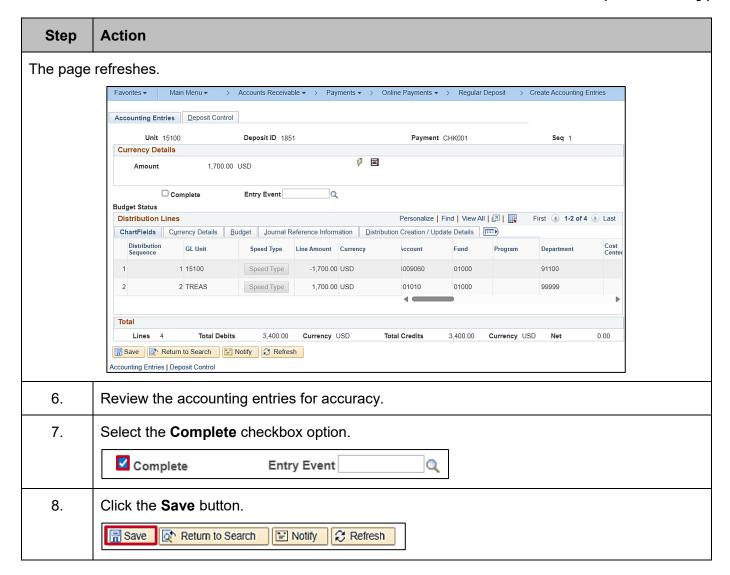
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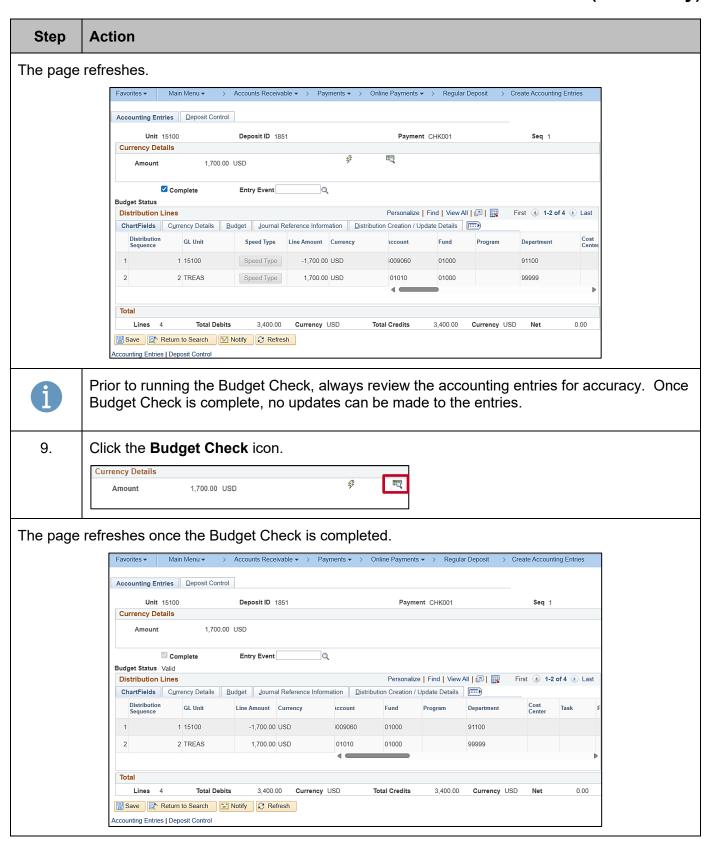
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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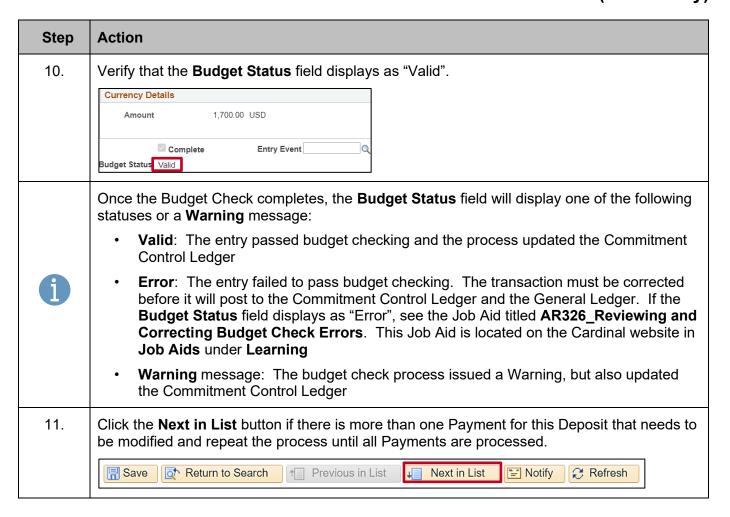
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



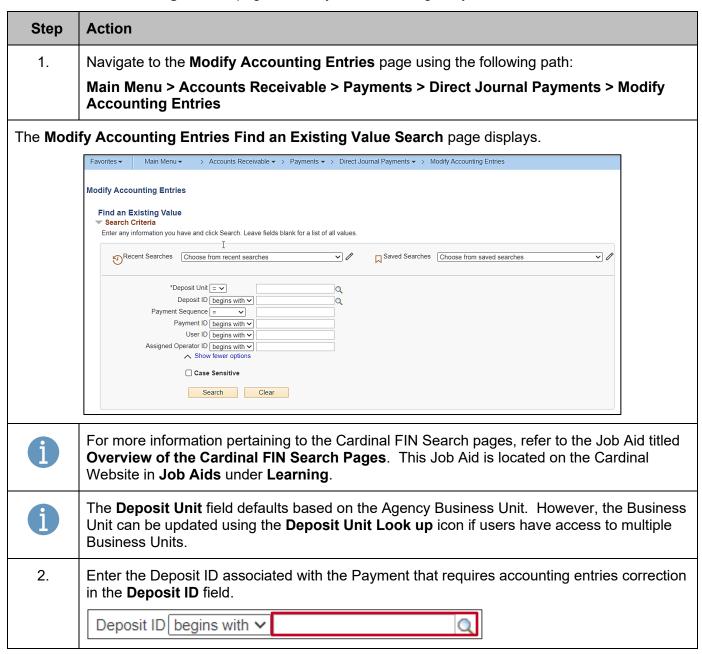
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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)

#### **Corrections from the Modify Accounting Entries Page**

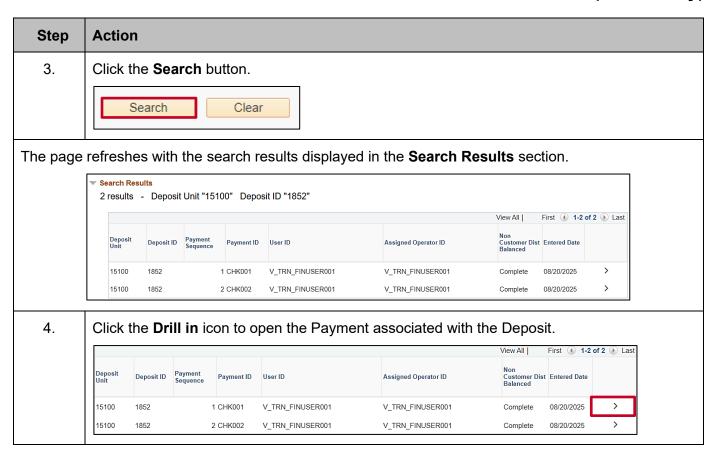
After navigating away from the **Create Accounting Entries** page, corrections can still be made to Deposits and accounting entries that have not already been budget checked. First, navigate to the **Modify Accounting Entries** page to de-select the applicable Payment as "Complete". Then, navigate to the **Create Accounting Entries** page to modify the accounting entry.



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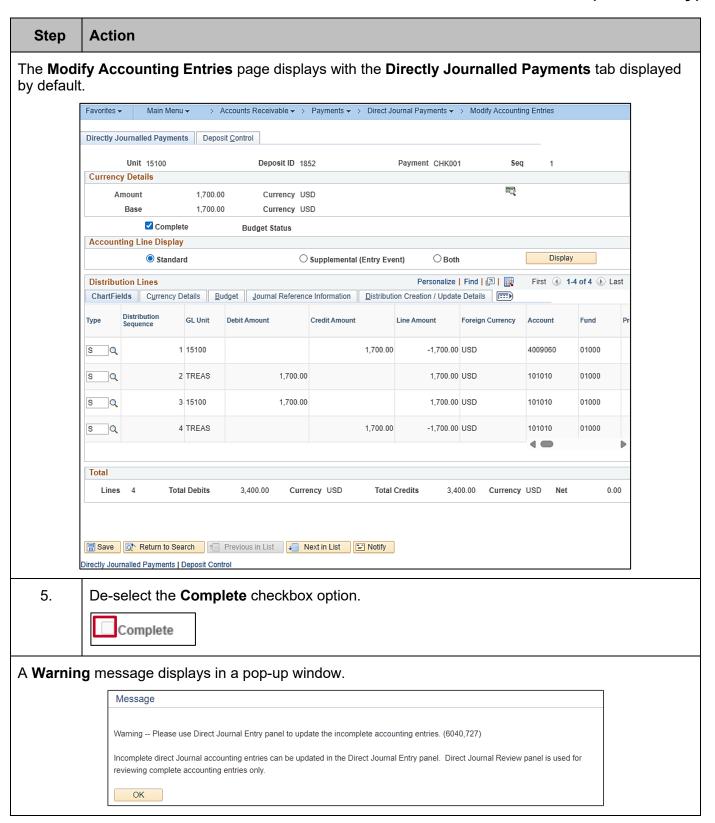
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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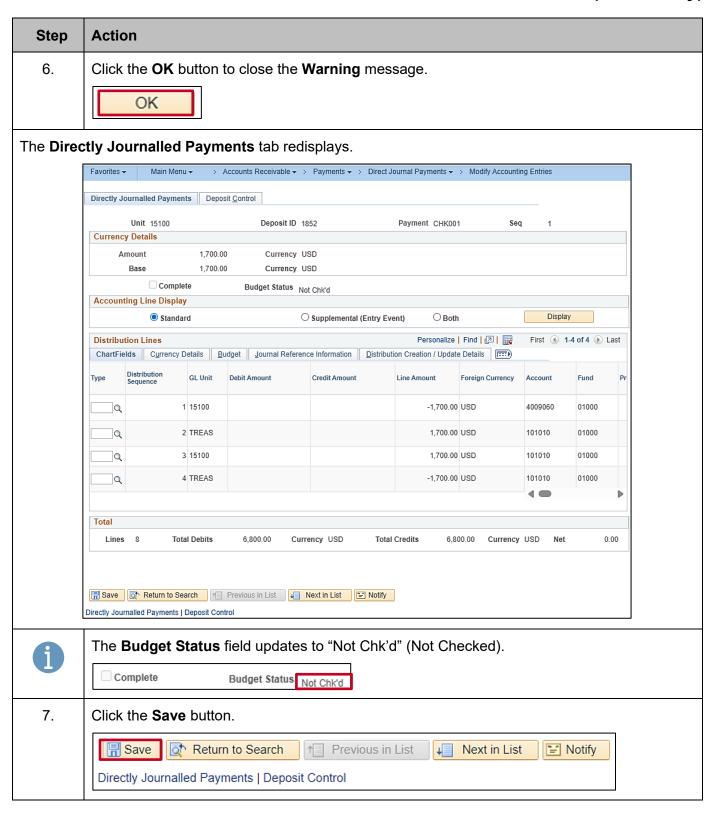
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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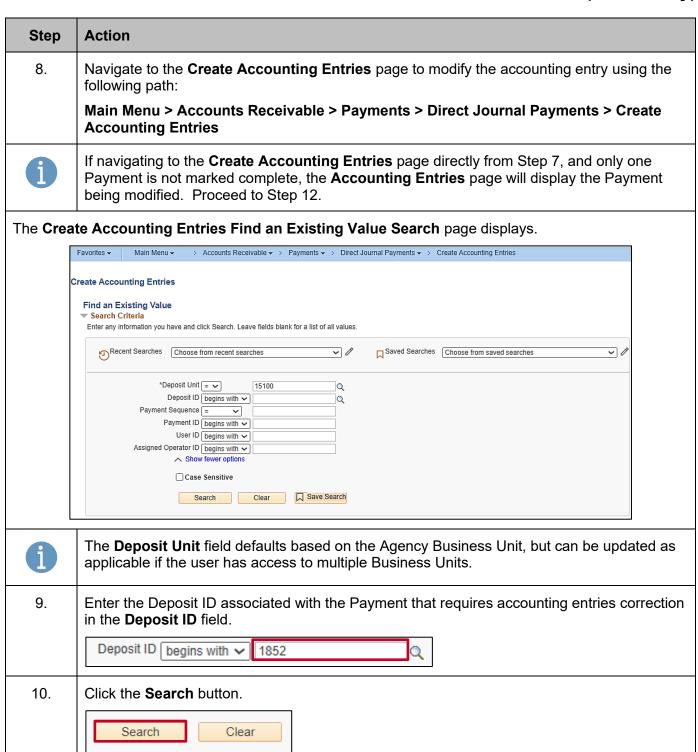
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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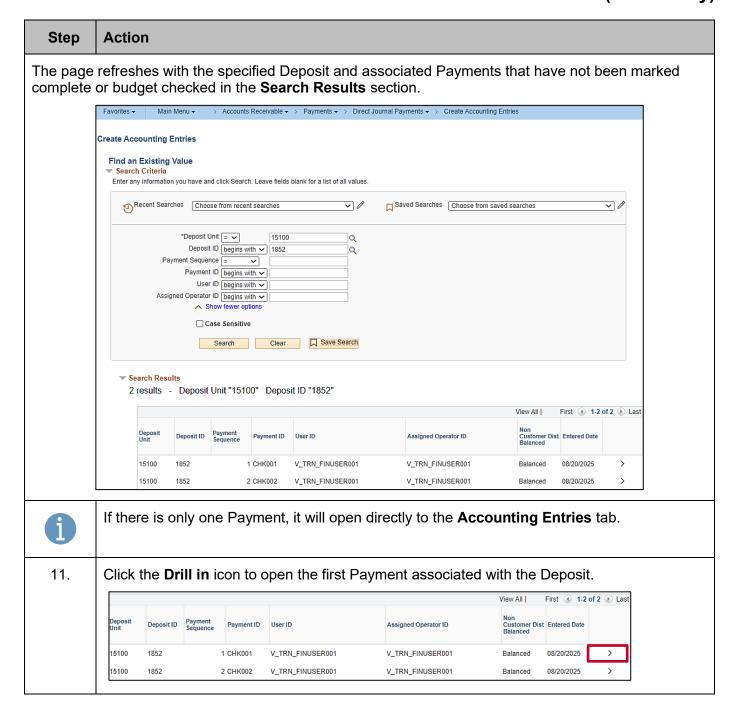
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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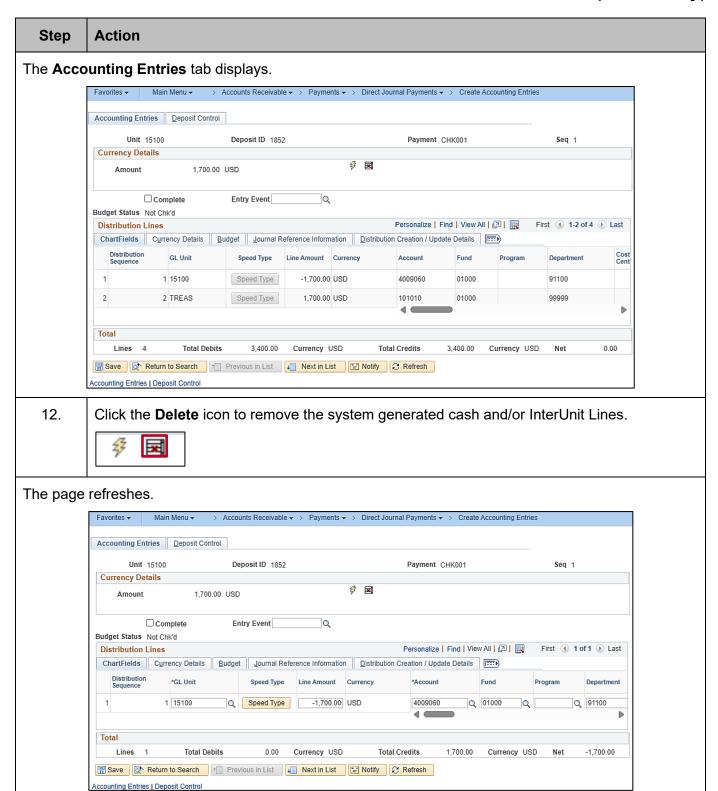
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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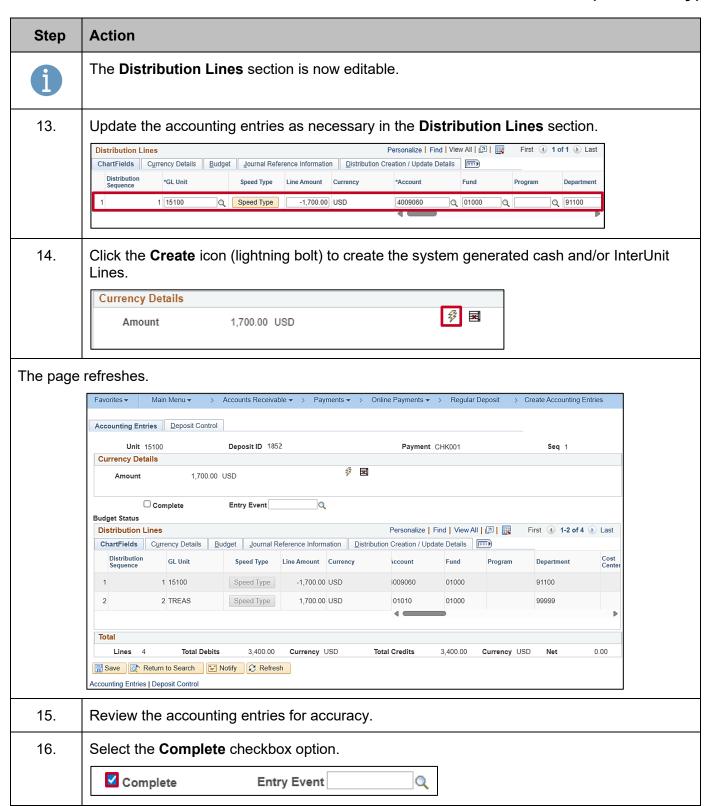
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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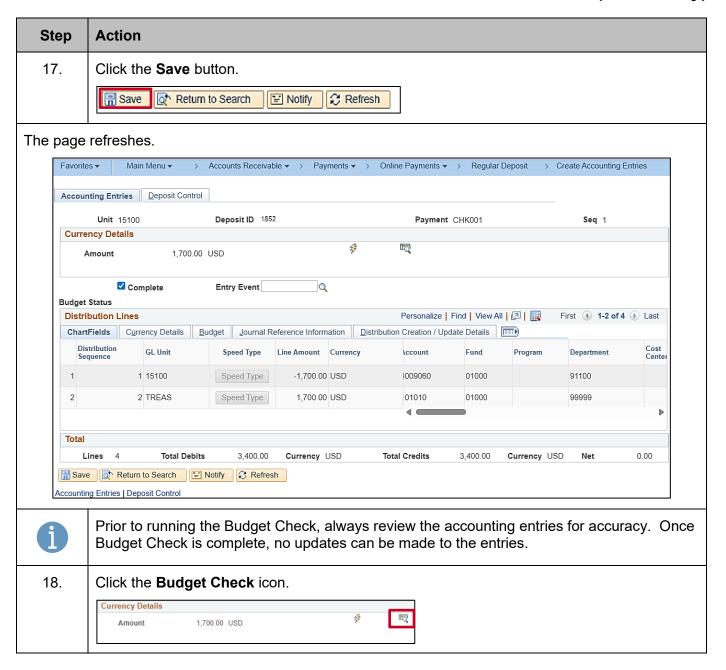
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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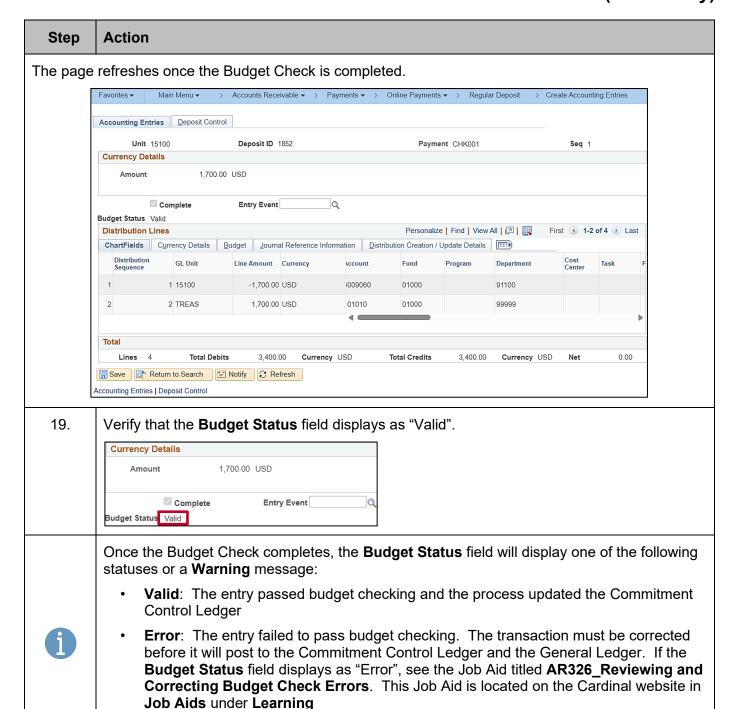
### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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### AR326\_Managing Accounts Receivable Transactions (VDOT Only)



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the Commitment Control Ledger

Warning message: The budget check process issued a Warning, but, also updated



## AR326\_Managing Accounts Receivable Transactions (VDOT Only)

Step	Action
20.	Click the <b>Next in List</b> button if there is more than one Payment for this Deposit that needs to be modified and repeat the process until all Payments are processed.
	Save Return to Search Previous in List Next in List Notify Refresh

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