



Set Up Okta Verify for Cardinal Users Without Computer (Smartphone only)

ACTION REQUIRED

The **Virginia IT Agency (VITA)** will stop supporting **SMS (text message)** and **phone call** logins through Okta. Soon, you will **no longer be able to receive a one-time code** via text or phone to log in to Cardinal.

To ensure uninterrupted access, Cardinal recommends setting up the **Okta Verify mobile application**.

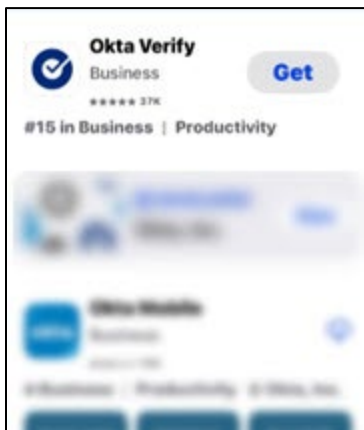
ATTENTION COV USERS: The Cardinal system does not currently support the Okta Verify FastPass installed on workstations. Therefore, if you use Okta Verify FastPass on your desktop, you will still need to install Okta Verify on your smartphone to access Cardinal when off the COV network.

**These instructions are for users setting up Okta Verify
without a computer (smartphone only)**

BEGIN OKTA VERIFY SETUP

The following are steps you need to complete setup **on your smartphone without also using a computer during setup**. Alternatively, return to steps for [computer and smartphone](#) setup.

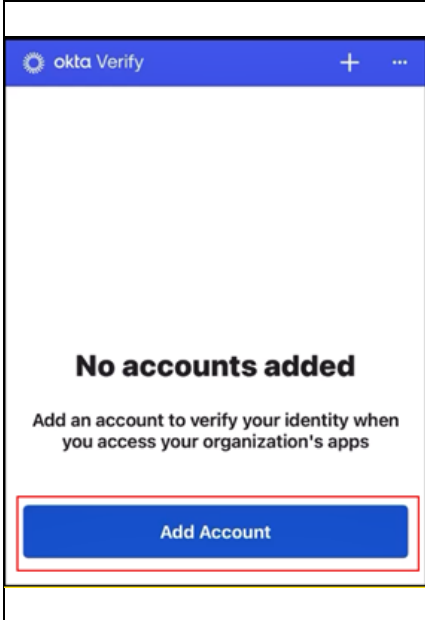
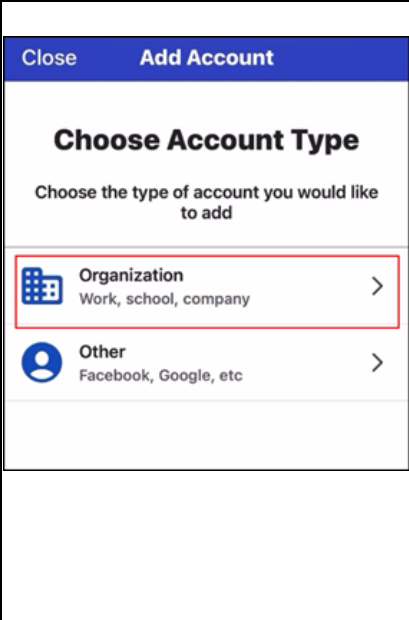
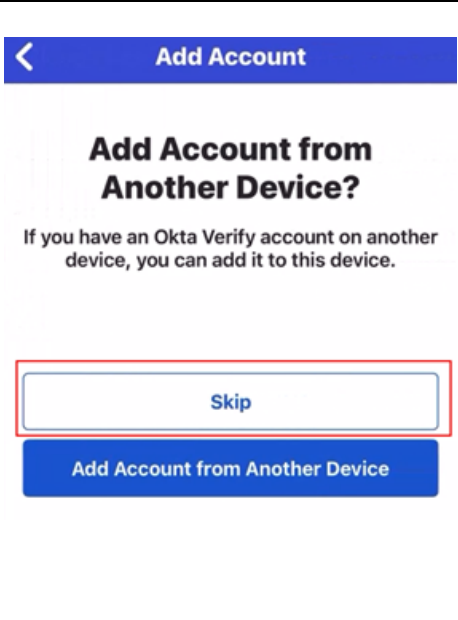
1.a On your smartphone, download and install the "Okta Verify" app from the Apple App Store or Google Play Store.



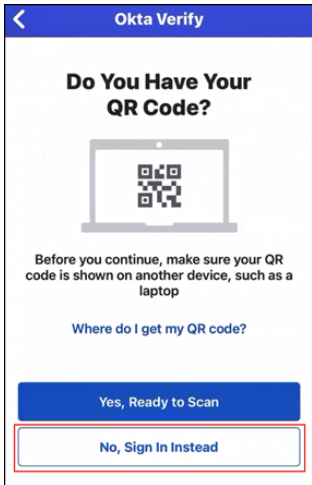
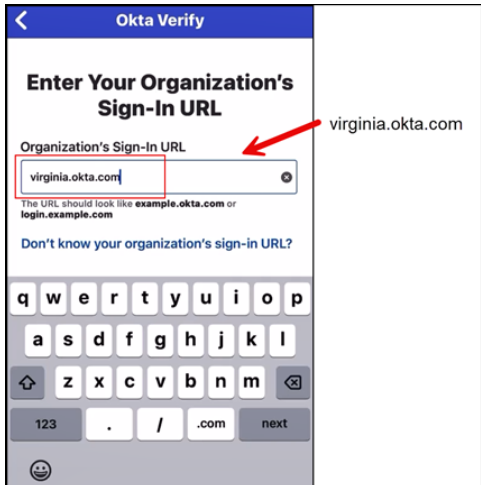
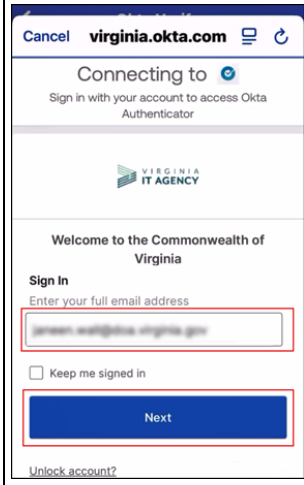


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b. When the app opens, select Add Account. On the next screen, set up Organization and because you will be setting up Okta Verify on your smartphone without the use of a computer, Skip the step to Add Account from Another Device.

		
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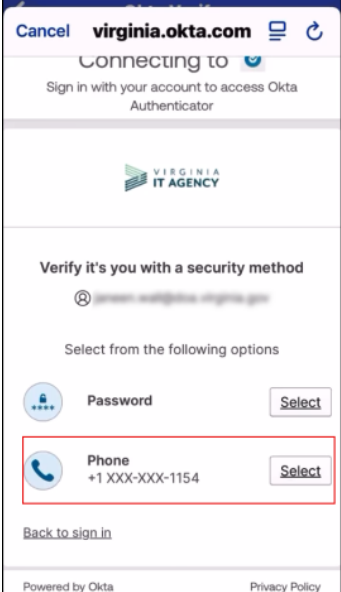
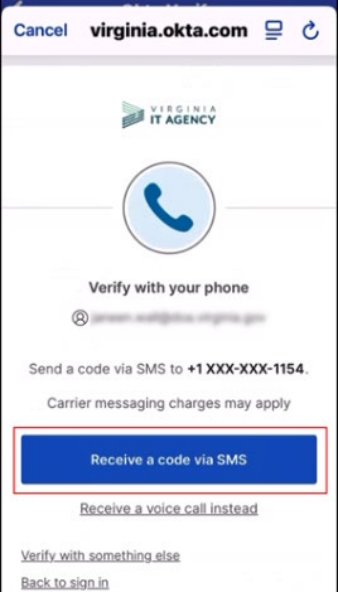
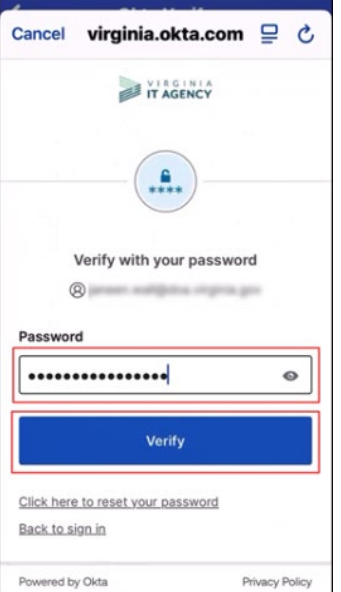
2. When prompted to scan a QR code, select **No, Sign in Instead**. On the next screen enter the **Organization's Sign-In URL** **virginia.okta.com** and proceed to the next screen where you will enter the **email address** you use for Cardinal access.

		
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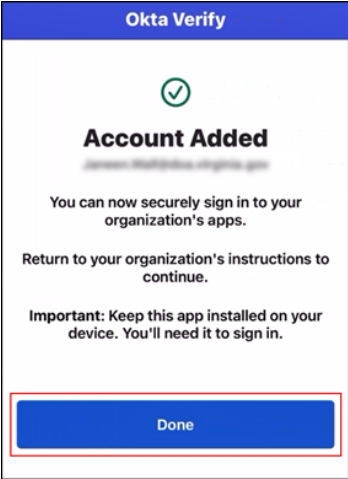


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3. You will be prompted to select an authentication method. Recommended next step is **Phone** authentication, click **Select** to proceed to the next screen and click the button to **Receive a code via SMS**. You will be prompted to enter your **Password**. Note, this is the **same password you use to log into Cardinal**.

		
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4. The app will display **Organization's Sign-In URL (virginia.okta.com)**, click Next to confirm. When the Okta Verify App confirms the account has been added successfully, click Done.

	
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virginia.okta.com

Congratulations!



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5. **You are ready to use Okta Verify.** When using Okta Verify authentication for Cardinal sign-in, you will receive a push notification on your smartphone, if the code is masked, click on the eye symbol on your smartphone screen. If prompted, approve with your device's screen lock (e.g., Face ID, Touch ID, PIN, or pattern). The code you need for Cardinal login will display.



For instructions on how to remove SMS and phone call security method, return to Okta Verify steps for **computer and phone** instructions.