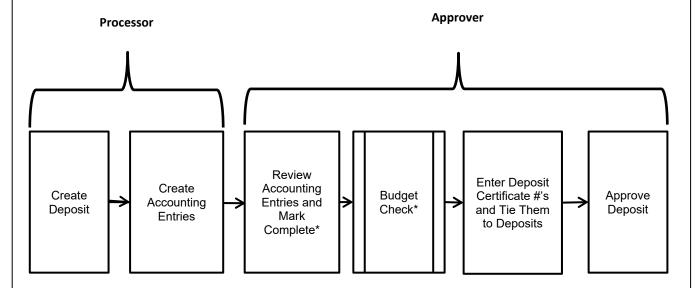
### AR326\_Managing Accounts Receivable Funds Receipts

#### Managing Accounts Receivable Funds Receipts Overview

The Accounts Receivable (AR) Fund Receipts process includes creating, processing, and finalizing a Deposit in Cardinal. A Deposit is a collection of one or more payments, also referred to as Cash Receipts. Deposits are entered online in Cardinal or can be interfaced through the Fund Receipts Upload process for interfacing Agencies. During the processing of Deposits, accounting entries are entered and ultimately post to the General Ledger.

There are two roles involved in the AR Fund Receipts process; the processor and the approver. There is no approval workflow in Cardinal for Accounts Receivable. The processor must follow Agency guidelines regarding how to notify the approver that items are awaiting their review and approval. Below is a diagram depicting the recommended process for the online entry method.



\*Agency policy determines whether the Processor, or the Approver, will mark the entries complete and perform the manual Budget Check.

Once the accounting entry is marked "Complete', the Deposit is:

- Automatically edit checked (ChartField values and combinations are verified)
- Placed in the queue for nightly Budget Check (budget check can also be initiated manually)

Once a Deposit has been successfully budget checked, the Deposit or the accounting entry cannot be modified in the AR module.

Once the Deposit has been approved, two batch processes run:

- Deposit Post Processor: posts the Journal Entries in Accounts Receivable
- Journal Generator: picks up the posted transactions and sends them to the General Ledger

Rev 1/27/2023 Page 1 of 27



## AR326\_Managing Accounts Receivable Funds Receipts

#### **Table of Contents**

Entering Regular Deposits	3
Creating Accounting Entries (Processing Direct Journals)	8
Correcting Accounting Entries (Before Budget Check)	14
Reviewing and Correcting Budget Check Errors	21
Approving and Finalizing Deposits	23

Rev 1/27/2023 Page 2 of 27

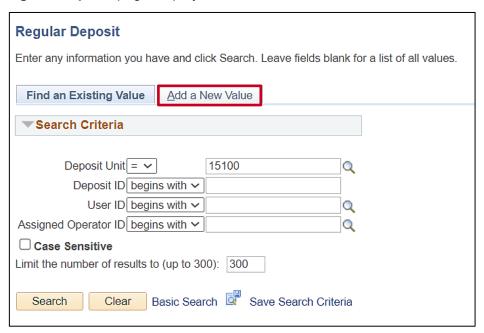
#### AR326\_Managing Accounts Receivable Funds Receipts

#### **Entering Regular Deposits**

1. Navigate to the **Regular Deposits** page using the following path:

Main Menu > Accounts Receivable > Payments > Online Payments > Regular Deposit

The Regular Deposit page displays.



2. Click the **Add a New Value** tab.

The Add a New Value tab displays.



- 3. The **Deposit Unit** defaults based on your Organization but can be overridden if you have access to multiple Business Units.
- 4. The **Deposit ID** field defaults to "NEXT" and cannot be changed.

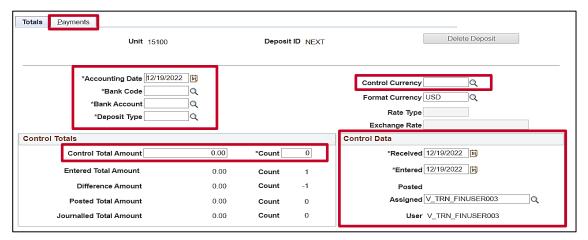
Rev 1/27/2023 Page 3 of 27



### AR326\_Managing Accounts Receivable Funds Receipts

5. Click the **Add** button.

The **Regular Deposit** page displays with the **Totals** tab displayed by default.



Note: The information on this tab, including the Unit, Deposit ID, Accounting Date, Bank Code, Bank Account, and Deposit Type fields must be the same for every payment included in the Deposit.

6. The **Accounting Date** field defaults to the current date but can be updated if needed using the **Calendar** icon.

**Note**: The **Accounting Date** field determines which Fiscal Period that the batch will post to. The accounting date is not necessarily the same as the Deposit date.

7. Select the applicable Bank Code using the **Bank Code Look Up** icon.

**Note**: For information about Cardinal Bank Codes, see the Job Aid titled **SW AR326**: **Bank Code Crosswalk**. This Job Aid is located on the Cardinal website in **Job Aids** under **Learning**.

8. Select the applicable Bank Account using the **Bank Account Look Up** icon.

**Note**: The Bank Code previously selected determines which Bank Account is available for selection.

- 9. Select the Deposit Type using the **Deposit Type Look Up** icon.
- 10. Click the **Control Currency Look Up** icon and select "USD". This is currently the only valid value.
- 11. Sum all the payments to be included in the Deposit and enter the total amount in the **Control Total Amount** field.

12. Enter the total number of payments in the **Count** field.

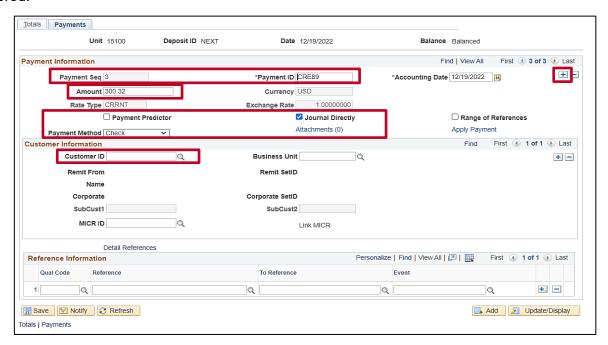
Rev 1/27/2023 Page 4 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

- 13. The information in the **Control Data** section defaults and should only be changed if needed. The Received Date is the date that the funds were received by the Agency or Bank and the Entered Date is the date the Deposit ID is created in Cardinal. The user ID of the person entering the transaction defaults in the **Assigned** and **User ID** fields.
- 14. Click the **Payments** tab.

The **Payments** tab displays. This tab is where specific information about each payment in the Deposit is entered.



- 15. The **Payment Seq** (sequence) field is read-only. This number is assigned by Cardinal to track the order in which payments are entered when there is more than one payment in the Deposit.
- 16. Enter a unique identifier (such as the Check Number) for the payment in the **Payment ID** field.
- 17. Enter the payment amount in the **Amount** field.
- 18. De-select the **Payment Predictor** checkbox option.
- 19. Select the **Journal Directly** checkbox option.

Note: If this checkbox option is not selected, accounting entries cannot be created.

20. The **Payment Method** field defaults to "Check". Update as needed using the dropdown button provided.

Rev 1/27/2023 Page 5 of 27



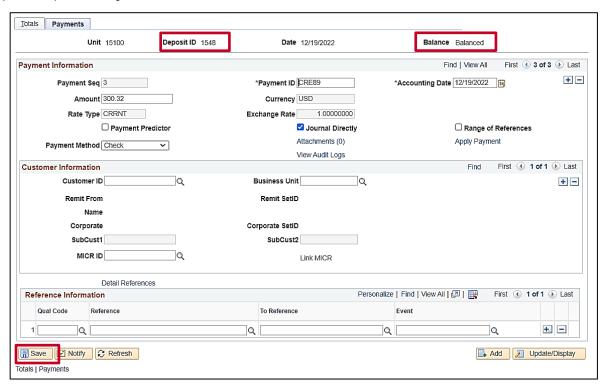
#### AR326\_Managing Accounts Receivable Funds Receipts

21. The Customer Information section is only used for Agency to Agency (ATA) transactions. These are payments received for goods and/or services provided by one Commonwealth of Virginia (COVA) Agency to another. For ATA transactions, enter/select the Customer ID for the Agency making the payment in the Customer ID field. The remaining required fields within this section will automatically default based on the Customer ID selected.

**Note**: For additional information about ATA transactions, see the Job Aid titled **SW Agency to Agency (ATA) Transactions Information Sheet**. This Job Aid is located on the Cardinal website in **Job Aids** under **Learning**.

22. To add another payment to the Deposit, click the **Add a New Row** icon (+) in the **Payment Information** section and repeat Steps 15 – 21 as applicable.

Sample completed **Payments** tab.



23. Once all payments have been entered for the Deposit, ensure that the **Balance** field displays as "Balanced".

**Note**: If the **Balance** field does not display as "Balanced", check your individual payment amounts against the amount you entered in the **Control Total Amount** field on the **Totals** tab. An unbalanced Deposit can be saved but cannot be processed further until it is balanced.

24. Click the **Save** button.

Rev 1/27/2023 Page 6 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

25. The **Deposit ID** field is systematically populated with the next available Deposit ID by Cardinal. Take note of the assigned Deposit ID for further processing of this Deposit.

**Note**: Once Deposits have been entered, accounting entries will need to be created for each payment in the Deposit. See the next section of this Job Aid, <u>Creating Accounting Entries</u> (<u>Processing Direct Journals</u>), to proceed.

Rev 1/27/2023 Page 7 of 27



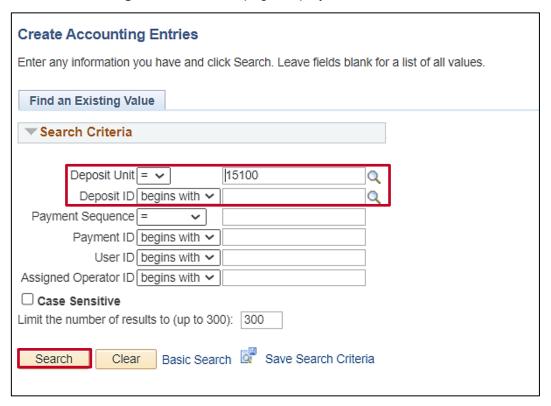
#### AR326\_Managing Accounts Receivable Funds Receipts

#### **Creating Accounting Entries (Processing Direct Journals)**

1. Navigate to the Create Accounting Entries page using the following path:

Main Menu > Accounts Receivable > Payments > Payments > Direct Journal Payments > Create Accounting Entries

The Create Accounting Entries Search page displays.



- 2. The **Deposit Unit** defaults based on your Organization but can be overridden if you have access to multiple Business Units.
- 3. Enter or select the applicable Deposit ID in the **Deposit ID** field.
- 4. Click the **Search** button.

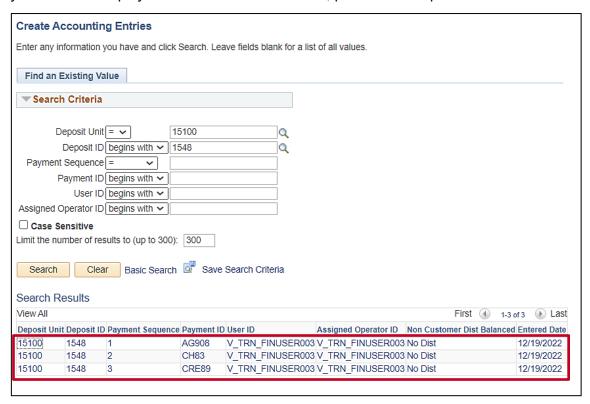
Rev 1/27/2023 Page 8 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The search results display at the bottom of the page with each payment associated with the Deposit ID.

**Note:** If the Deposit only has one payment, Cardinal will open the Create Accounting Entries page directly and will not display search results. In this case, proceed to Step 6.



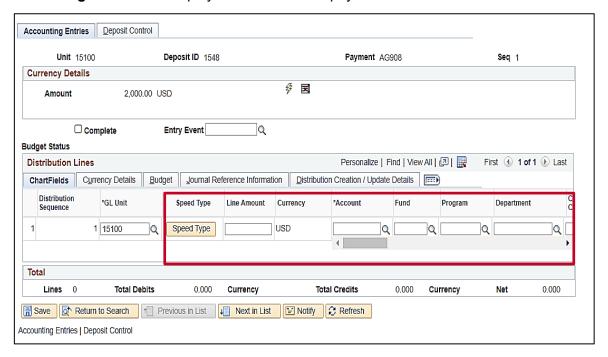
5. Accounting Entries will need to be individually created for each payment in the Deposit. Open the first payment by clicking the **Deposit Unit** link for the corresponding row.

Rev 1/27/2023 Page 9 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The **Accounting Entries** tab displays for the selected payment.



6. Enter the amount of the payment as a credit (negative number) in the **Line Amount** field.

**Note**: The line amount must offset the payment (deposit) amount. Enter the amount as a credit (-) to record either an increase in revenues or a decrease in expenses.

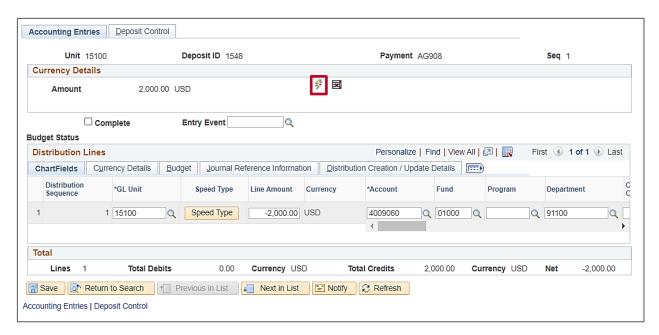
7. Enter the applicable accounting information in the ChartField fields. If your agency uses Speed Types, you can click the **Speed Type** button to populate the corresponding ChartField fields.

**Note:** If more than one distribution needs to be created, scroll to the end of the row and click the **Add a New Row** icon (+) and then repeat Steps 6 and 7.

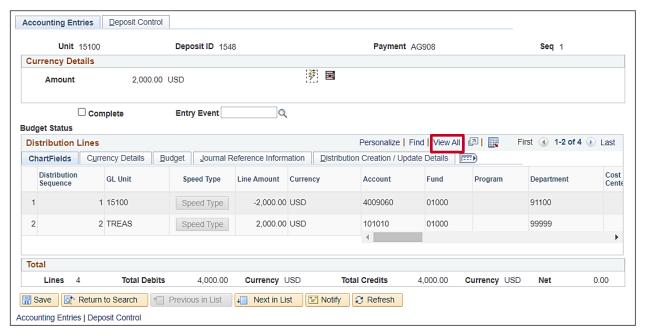
Rev 1/27/2023 Page 10 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts



8. Once all of the distributions are entered for this payment, click the **Lightning Bolt** icon to create the system generated cash and interunit Lines for the accounting entry.



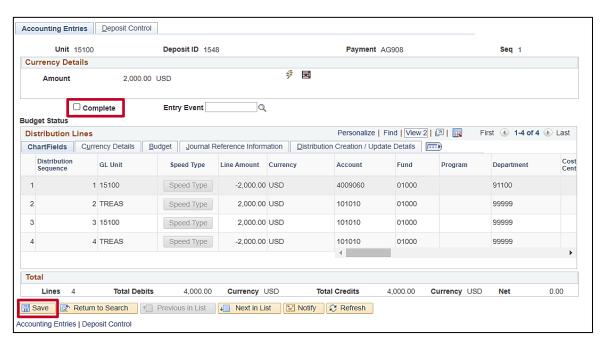
9. Click the **View All** link to view all the lines that were created.

**Note:** Interunit accounting entries are automatically created for direct Journal transactions where the Deposit is processed using a bank account that reflects a General Ledger Business Unit ("TREAS" in this example) that differs from the General Ledger Business Unit where the revenue is recorded. This is the case for all Deposits except petty cash.

Rev 1/27/2023 Page 11 of 27



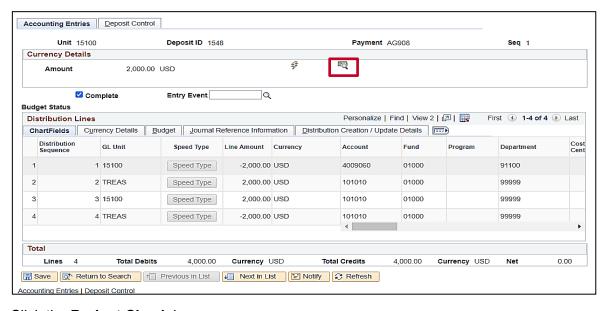
### AR326\_Managing Accounts Receivable Funds Receipts



**Note:** Follow your Agency guidelines regarding who (Processor or Approver) will complete the following steps for marking the accounting entry "Complete" and performing the Budget Check as outlined in the overview of this Job Aid.

- 10. Select the Complete checkbox option.
- 11. Click the Save button.

The Create Accounting Entries page refreshes with the Budget Check icon in the Currency Details section.



Click the Budget Check icon.

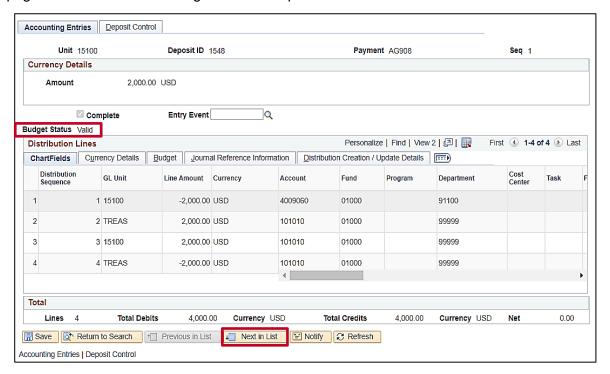
**Note:** Once the payment is budget checked, it cannot be changed.

Rev 1/27/2023 Page 12 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The page refreshes once the budget check completes.



13. Verify that the **Budget Status** field displays as "Valid".

**Note**: If the **Budget Status** field displays as "Error", see the **Reviewing and Correcting Budget**Check Errors
section of this Job Aid.

14. Click the **Next in List** button if you have more than one payment for this Deposit and repeat Steps 6 - 13 until all payments are processed.

Rev 1/27/2023 Page 13 of 27



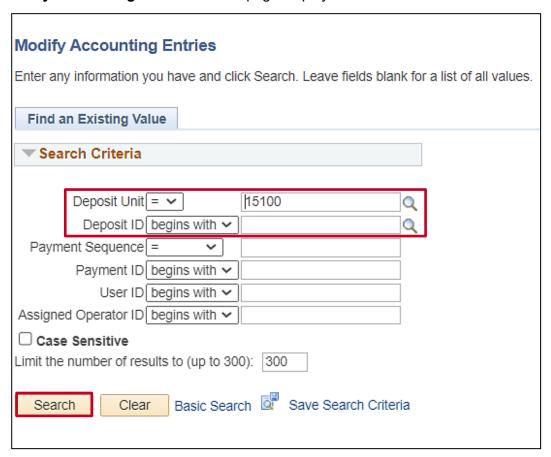
#### AR326\_Managing Accounts Receivable Funds Receipts

#### **Correcting Accounting Entries (Before Budget Check)**

 Corrections can be made to accounting entries that have not already been budget checked. First, navigate to the **Modify Accounting Entries** page to de-select the applicable payment as "Complete". Navigate to this page using the following path:

Main Menu > Accounts Receivable > Payments > Payments > Direct Journal Payments > Modify Accounting Entries

The **Modify Accounting Entries Search** page displays.

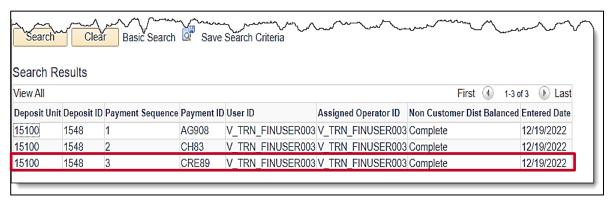


- 2. The **Deposit Unit** field defaults based on your Organization, but, can be updated using the **Deposit Unit Look Up** icon if you have access to multiple Business Units.
- 3. Enter the Deposit ID associated with the payment that requires accounting entries correction in the **Deposit ID** field.
- 4. Click the **Search** button.

Rev 1/27/2023 Page 14 of 27

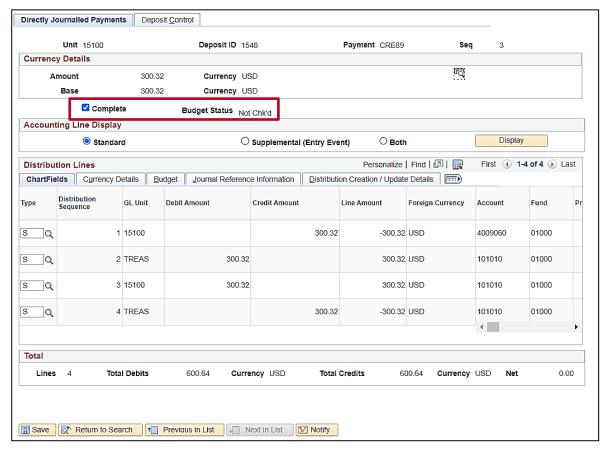
#### AR326\_Managing Accounts Receivable Funds Receipts

The **Modify Accounting Entries Search** page refreshes with the search results at the bottom of the page.



5. Open the applicable payment by clicking any of the links in the corresponding row.

The **Modify Accounting Entries** page displays with the **Directly Journalled Payments** tab displayed by default. Notice that the **Budget Status** field displays as "Not Checked" (Not Chk'd).



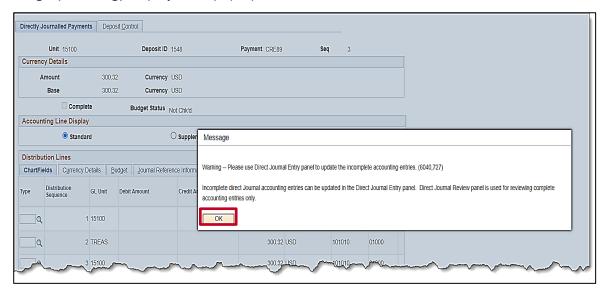
6. De-select the **Complete** checkbox option.

Rev 1/27/2023 Page 15 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

A **Message (Warning)** displays in a pop-up window.



7. Click the **OK** button to close the **Warning** message.

The **Modify Accounting Entries** page redisplays.



- 8. Scroll down to the bottom of the page as needed and click the **Save** button.
- 9. Next, navigate to the **Create Accounting Entries** page to modify the accounting entry using the following path:

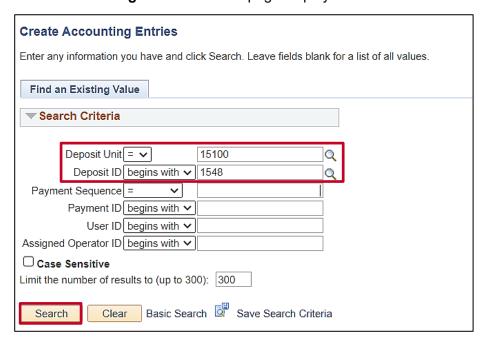
Main Menu > Accounts Receivable > Payments > Payments > Direct Journal Payments > Create Accounting Entries

Rev 1/27/2023 Page 16 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The Create Accounting Entries Search page displays.



- 10. The **Deposit Unit** field defaults based on your Organization, but, can be updated using the **Deposit Unit Look Up** icon if you have access to multiple Business Units.
- 11. Enter the Deposit ID associated with the payment that requires accounting entries correction in the **Deposit ID** field.
- 12. Click the **Search** button.

The **Create Accounting Entries Search** page refreshes with the specified Deposit and associated payments that have not been marked complete or budget checked in the search results.

**Note:** If there is only one payment, it may open directly to the **Accounting Entries** tab on the **Create Accounting Entries** page.



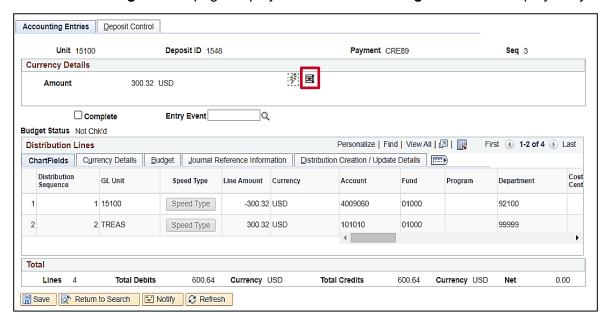
13. Open the applicable payment by clicking any of the links in the corresponding row.

Rev 1/27/2023 Page 17 of 27



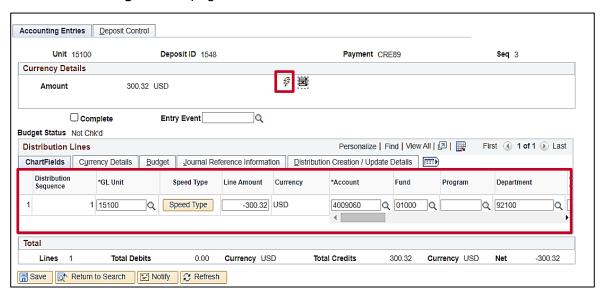
#### AR326\_Managing Accounts Receivable Funds Receipts

The Create Accounting Entries page displays with the Accounting Entries tab displayed by default.



14. Click the **Delete** icon to remove the cash and/or interunit Lines.

The Create Accounting Entries page refreshes.



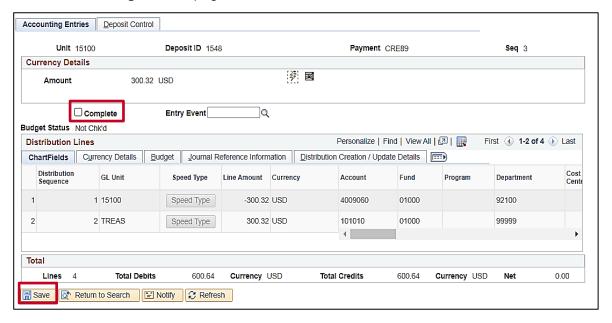
- 15. The Line(s) within the **Distribution Lines** section are now editable. Make the necessary updates to the accounting entries.
- Click the Lightning Bolt icon to create the system generated cash and/or interunit Lines.

Rev 1/27/2023 Page 18 of 27



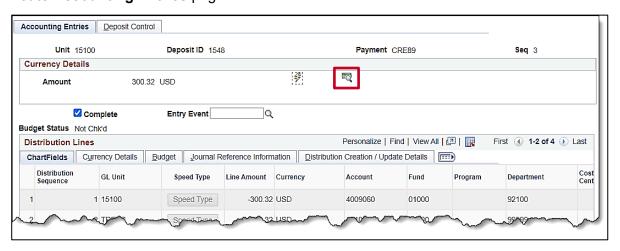
#### AR326\_Managing Accounts Receivable Funds Receipts

The Create Accounting Entries page refreshes.



- 17. Select the **Complete** checkbox option.
- 18. Click the **Save** button.

The Create Accounting Entries page refreshes.



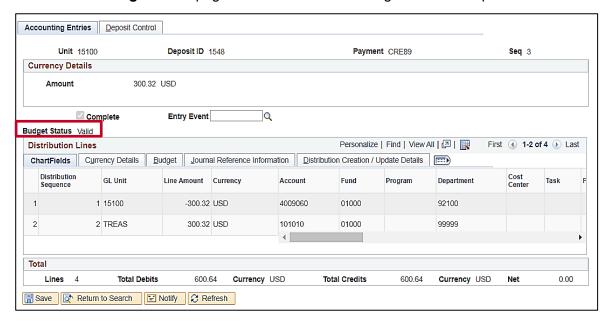
19. Click the **Budget Check** icon.

Rev 1/27/2023 Page 19 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The Create Accounting Entries page refreshes once the Budget Check completes.



Once the Budget Check completes, the **Budget Status** field will display one of the following statuses ("Valid" in this example):

- **Error** The entry failed to pass budget checking. The transaction must be corrected before it will post to the commitment control ledger and the General Ledger.
- Valid The entry passed budget checking and the process updated the commitment control ledger.
- **Warning** The budget check process issued a warning, but also updated the commitment control ledger.

Refer to the next section of this Job Aid titled <u>Reviewing and Correcting Budget Check Errors</u> if the Budget Check results in an "Error" status.

Rev 1/27/2023 Page 20 of 27



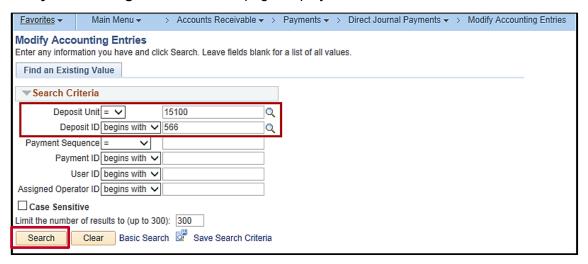
#### AR326\_Managing Accounts Receivable Funds Receipts

#### **Reviewing and Correcting Budget Check Errors**

1. To review and correct Budget Check Errors, navigate to the **Modify Accounting Entries** page using the following path:

Main Menu > Accounts Receivable > Payments > Direct Journal Payments > Modify Accounting Entries

The Modify Accounting Entries Search page displays.



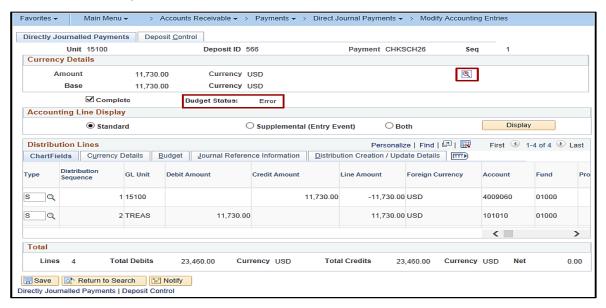
- 2. The **Deposit Unit** field defaults based on your Organization, but, can be updated using the **Deposit Unit Look Up** icon if you have access to multiple Business Units.
- 3. Enter the Deposit ID associated with the applicable payment in the **Deposit ID** field.
- 4. Click the **Search** button.

Rev 1/27/2023 Page 21 of 27



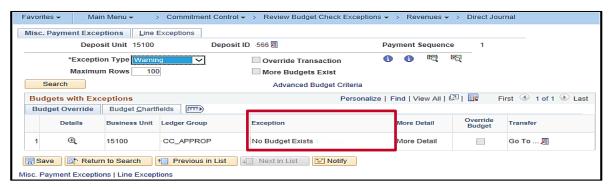
#### AR326\_Managing Accounts Receivable Funds Receipts

The **Modify Accounting Entries** page displays with the **Directly Journalled Payments** tab displayed by default. Note the Budget Status of "Error".



5. Click the **Budget Check** icon to view additional information pertaining to the error.

The **Direct Journal** page displays with the **Misc. Payment Exceptions** tab displayed by default.



6. Review the **Exception** field to identify the reason for the Budget Check Error.

One of the following actions may be required to correct the Budget Check Error:

- Correct the direct journal distribution Lines that caused the error. If the distribution is incorrect, refer to the <u>Correcting Accounting Entries</u> section of this Job Aid
- Work with your Budget Officer to have the Budget modified if the ChartField distribution is correct

**Note:** For agencies that do not have control budgets for revenues, this Budget Check Error applies to ChartField combinations for Expenditure accounts. A Budget must exist in Cardinal for all Expenditure accounts.

Rev 1/27/2023 Page 22 of 27

### AR326\_Managing Accounts Receivable Funds Receipts

#### **Approving and Finalizing Deposits**

Only users with the appropriate security roles can approve a Deposit.

1. Navigate to the **Create Accounting Entries** page using the following path:

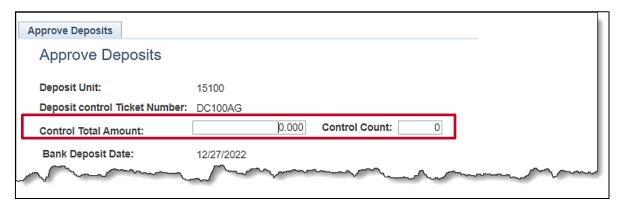
Main Menu > Accounts Receivable > Payments > Apply Payments > Approve Deposit

The **Approve Deposits Search** page displays with the **Add a New Value** tab displayed by default.



- 2. Select your Business Unit using the **Deposit Unit Look Up** icon if it does not default.
- 3. Enter the applicable Deposit control Ticket Number per your Agency guidelines in the **Deposit** control Ticket Number field.
- 4. Select the applicable date using the **Bank Deposit Date Calendar** icon.
- 5. Click the **Add** button.

The **Approve Deposits** page displays.



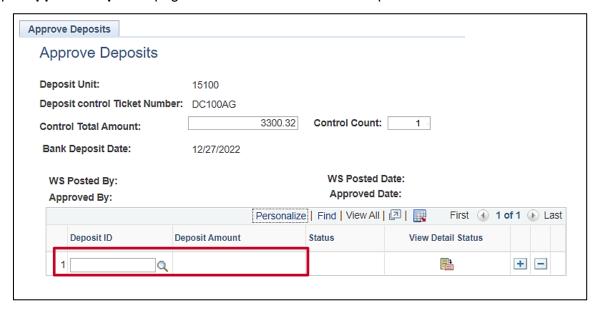
- 6. Enter the total sum amount for all of the Deposits being included in the **Control Total Amount** field.
- 7. Enter the total number of Deposits (Deposit IDs) being included in the **Control Count** field.

Rev 1/27/2023 Page 23 of 27



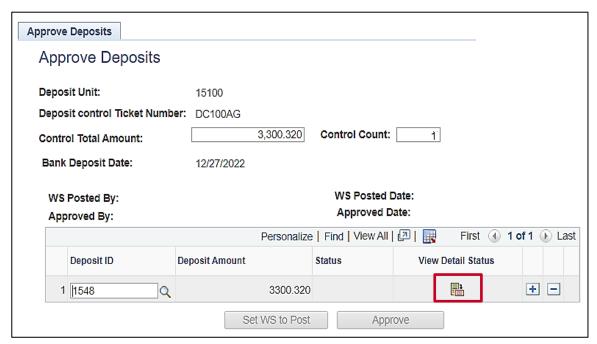
#### AR326\_Managing Accounts Receivable Funds Receipts

Sample **Approve Deposits** page with the **Header** section completed.



8. Enter the applicable Deposit ID in the **Deposit ID** field. The **Deposit Amount** field will default based on the Deposit ID.

**Note**: If you are including more than one Deposit, click the **Add a New Row** (+) icon and then enter the additional Deposit IDs.



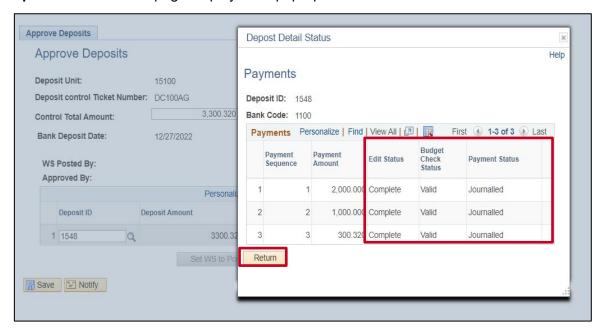
9. Click the **View Detail Status** icon for the applicable Deposit ID to view the payments associated with the Deposit ID with status information.

Rev 1/27/2023 Page 24 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

The **Deposit Detail Status** page displays in a pop-up window.



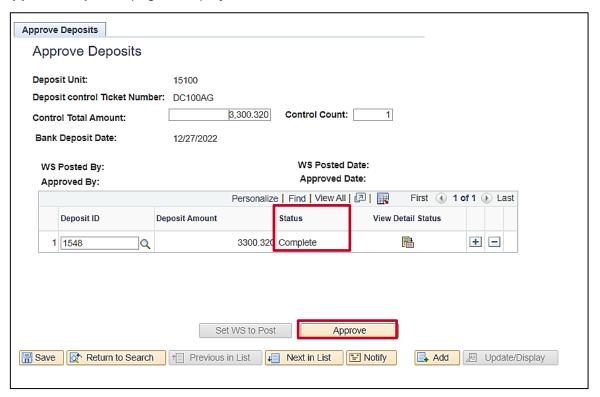
- 10. Review the status information to ensure that:
  - a. The **Edit Status** for each payment is "Complete". All payments must be complete in order to approve the Deposit.
  - b. The **Budget Check Status** for each payment is "Valid". All payments must be valid in order to approve the Deposit.
  - c. The **Payment Status** for each payment is "Journalled". All payments must be journalled in order to approve the Deposit.
- 11. Once your review is complete, click the **Return** button.

Rev 1/27/2023 Page 25 of 27



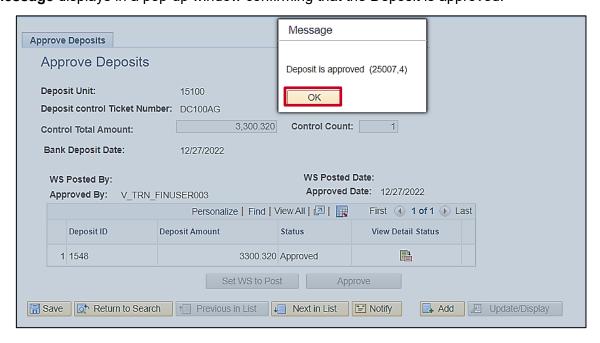
#### AR326\_Managing Accounts Receivable Funds Receipts

The **Approve Deposits** page redisplays.



- 12. Repeat Steps 9 11 for each additional Deposit ID as applicable.
- 13. Verify that the **Status** field for each Deposit ID is "Complete".
- 14. Click the **Approve** button.

A Message displays in a pop-up window confirming that the Deposit is approved.



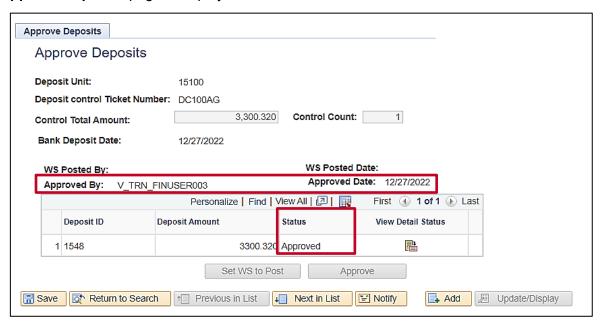
Rev 1/27/2023 Page 26 of 27



#### AR326\_Managing Accounts Receivable Funds Receipts

15. Click the **OK** button to close the **Message**.

The **Approve Deposits** page redisplays.



The **Approved By** and the **Approved Date** fields are automatically populated with the approval information and the **Status** field is updated to "Approved".

Once the Deposit is approved, it will be processed further during nightly batch processing.

- The Deposit Post Processor prepares the batched and approved direct journal Deposits for posting to the General Ledger.
- A subsequent nightly batch process, **Journal Generator**, then creates journal entries from the Accounts Receivable module and posts them to the General Ledger.

Rev 1/27/2023 Page 27 of 27