

TA374 Absence Management Maintenance

Instructor Led Training

Welcome to Cardinal Training

This training provides participants with the skills and information necessary to use Cardinal and is not intended to replace existing Commonwealth and/or agency policies.

The following HCM training materials are located on the Cardinal website (www.cardinalproject.virginia.gov) under Learning:

- Job Aids on topics across all functional areas
- Functional process and instructional videos

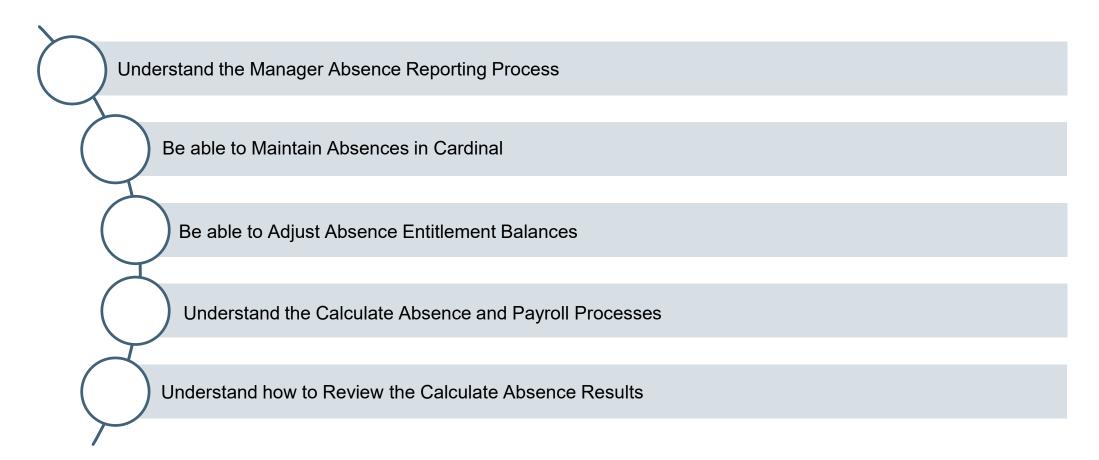
The Cardinal HCM Reports Catalog is located on the Cardinal website under Resources.

The system screenshots included in the Cardinal HCM training courses show system pages and processes that some users may not have access to due to security roles and/or how specific responsibilities relate to the overall transaction or process being discussed.

For a list of available roles and descriptions, see the Statewide Cardinal Security Handbook on the Cardinal website in the Security section under Resources.



After completing this course, you will:





1	Absence Management Overview	
2	Reviewing Balances and Entering Absence Events	
3	Managing Extended Leave	
4	Adjusting Absence Entitlement Balances	
5	Calculating Absence and Payroll Processing	



1

Absence Management Overview

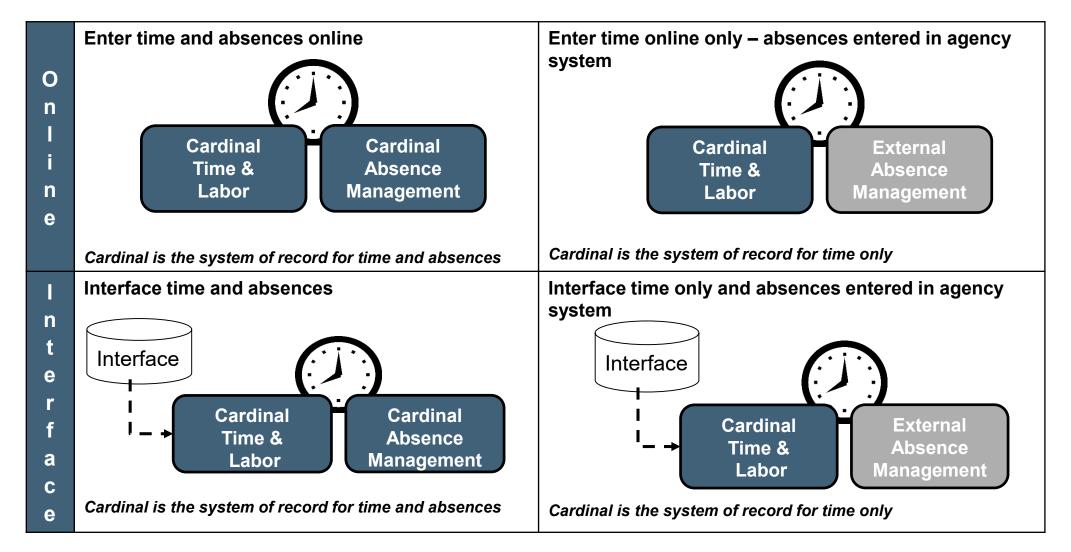
This lesson covers:

- An Overview of Absence Management
- The role of the Absence Management Administrator



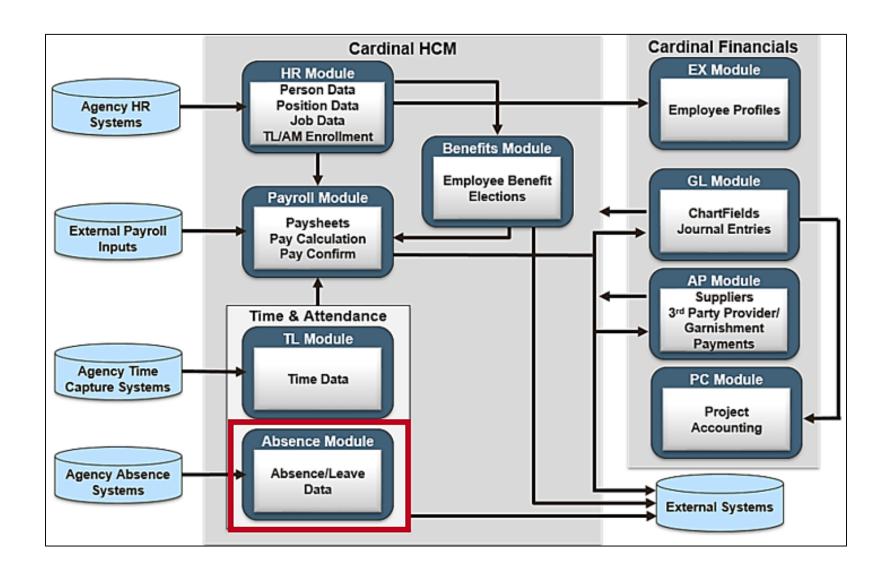
Time & Attendance - Core Modules

Cardinal Time & Attendance (TA) has two core modules: Time and Labor (TL) and Absence Management (AM). There are different agency configuration options (online/interfacing) which impact how time and absences are captured as well as what is the system of record for time and absences. The chart below breaks out the options for online and interfacing agencies.





Overview of Absence Management



Absence Management

The Cardinal Absence Management module records, processes, and tracks leave balances for employees at Agencies where Cardinal is the absence system of record.

Online Agencies:

- Eligible employees are enrolled in Absence Management during employee setup
- Employee Timesheets contain codes used to enter compensatory and overtime leave on the Timesheet and the **Absence** tab is used to enter other non-productive time (e.g., vacation, sick)
- Employee absences must be approved
- Employees can review leave balance and leave history pages

Interfacing Agencies:

- Eligible employees are enrolled in Absence Management during employee setup
- Agencies interface absence data into Cardinal on a regular basis
- Interfaced absence requests are pre-approved
- Employees can review leave balances and leave history pages



TA Setup and Processing Overview

The flowchart below shows the flow for Time & Attendance from employee setup through data being sent to Payroll for processing. In this course, our focus is on absence entry and processing.

TL Auto Enrollment

Employees are enrolled in TL based on HR data and state and agency-specific criteria configuration

Employee Schedule Assignment

Employees are manually assigned Work Schedules to facilitate time and absence processing

Time Entry and Processing

Time is captured/ generated, validated against system rules, and approved

AM Enrollment

For agencies using Cardinal as their absence management system of record, salaried employees are enrolled in AM

Absence Entry and Processing

Absences are entered, validated against system rules, and approved

Payroll Processing

Approved time and absence transactions are available for payroll processing



Overview of TA Roles

Processes Roles	Employee TL Setup	Employee	Timekeeper	TL Admin	Absence Admin	TL and Absence Supervisor	TA Interface Admin
Enter/Modify own Timesheet (including Time and Leave/Absences)		1					
Enter/Modify Timesheets on behalf of Employees (including Time and Leave/Absences)			1	√	1	√ (Direct Reports)	
Cancel Leave/Absences		(if not Approved)	✓	1	1	(Direct Reports)	
Review/Resolve Timesheet Exceptions (Warnings)		1	1	1	1	(Direct Reports)	
Allow Timesheet Exceptions (Warnings)				1	1	(Direct Reports)	
Review and Correct Time Entry Upload and Absence Entry Upload Transactions				(on Timesheet)	(on Timesheet)		(on Upload Review Page)
Enter/Modify Time Reporter Data, Comp Plans, TL Eligibility, and TL Auto Enroll Bypass	√			View Only for Elig and TL Auto Enroll			



Overview of TA Roles (continued)

Processes Roles	Employee TL Setup	Employee	Timekeeper	TL Admin	Absence Admin	TL and Absence Supervisor	TA Interface Admin
Enter/Modify Leave Donations and Extended Leave Absences					1		
Administer Absence Events and Review Absence Calculation Results					√		
Enter/Modify Absence Balance Adjustments					1		
Assign Employee Work Schedules	✓		View Only	1	View Only	(Direct Reports)	
Approve Time and Absences						(Direct Reports)	
Run TA Reports/Queries	1		1	1	1	√	1

Delegation Administrator Role

This role has access to:

- Delegation allows managers/supervisors to authorize another user to serve as their proxy for managing employee's time and absences. When a manager delegates to a proxy, all workflow notifications and items will be routed to the proxy. This is especially helpful when a manager plans to be out of the office for a period of time.
- Add and manage Time & Attendance delegation requests on behalf of others
- Delegation Administrators are able to create, modify, and revoke delegation requests on behalf of the managers. This allows the delegation functionality to be utilized in the case of a manager's unplanned absence.
- Managers and/or proxies will receive workflow email notifications when delegation requests are created or modified by the Delegation Administrator.
- As TL Administrator, there may be times that you will need to work with the Delegation Administrator to delegate approvals to a proxy if the Reports To is out of the office when you are ensuring time is ready for the Time and Labor load process.
- Run TA reports and queries

Note: Delegation cannot be used for a vacant position or when a supervisor is on Leave of Absence (paid leave, unpaid leave, LOA Working). In these scenarios, Cardinal will route approvals to the supervisor's Reports To supervisor. In the event the supervisor's Reports To is on LOA or the position is vacant, approvals will roll up to the supervisor's Reports To supervisor.

Training Material:

- INTRO102: Overview of Cardinal Human Capital Management (HCM) (WBT)
- NAV205: Navigation in Cardinal HCM (WBT)
- TA372 Delegation Administration (Job Aid)
- Cardinal HCM Time and Attendance Reports Catalog

Training materials are located on the Cardinal website:

https://cardinalproject.virginia.gov/



TA Special Restricted Approver Role

TA Special Restricted Approver	Training Materials
 This role has access to: Approve/change pending timesheet transactions that could not be routed to an actual approver due to various reasons (e.g., Reports To issues, user profile issues) Approve/deny/change pending absence events that could not be routed to an actual approver Other Role Considerations: This role may only be assigned to a maximum of three users at each agency and must be assigned to at least one user at each agency User with this role should have the Absence Supervisor role or the Time & Labor Supervisor role 	 NAV205: Navigation in Cardinal HCM (WBT) ESS392A/B: Employee Self-Service for Time & Attendance (WBT) TA373: Time & Attendance for Managers and Supervisors (WBT) TA373: Approving Time and Absences (Job Aid) Approving Time using the Approvals Tile (Video) Approving Absences from the Employee's Timesheet (Video) Approving Absences using the Approvals Tile (Video) Adjusting an Approved Absence (Video)
	Training materials are located on the Cardinal website. https://cardinalproject.virginia.gov/



TA Special Restricted Approver Role (continued)

The TA Special Restricted Approver role does not give the user access to approve time for all employees in their agency. The TA Restricted Special Approver role will only come into play in the very rare scenarios when an employee's time and/or absences are not routing to a TA/AM supervisor. It is only on these occasions that the time will route to those with this role and it will appear on their **Approvals** tile.

Reasons that this may happen include:

- The employee does not have a user profile
- The employee's approver does not have a user profile
- The employee "Reports To" a position that is vacant, and that vacant position either does not have a "Reports To" position assigned or is also vacant

We encourage the TA Restricted Special Approver to work with your agency TL Administrators, AM Administrators, HR Administrators and TA Supervisors to resolve issues causing pending timesheet transactions that could not be routed to an actual approver. Together you should determine what the best resolution might be to prevent the issues.

Possible resolutions might include:

- If the "Reports To" and/or user profile issue is addressed, the employee could make changes to the already submitted time on the timesheet and resubmit to route the time to the actual supervisor
- The Delegation Administrator could delegate the time to another supervisor for approval once the time has been reviewed/validated by the actual supervisor
- The TA Restricted Special Approver could approve the time once the time has been reviewed/validated by the actual supervisor

Note: the TA Restricted Special Approver would only see items for approval on their **Approvals** tile in the rare scenarios mentioned above when it is not routing to a TA/AM supervisor.



TA Expired Grace Approver (v_ta_expired_grace_approver)

The TA Expired Grace Approver (V_TA_EXPIRED_GRACE_APPROVER) role, allows select agency users to manage time that falls outside of normal submission and approval grace periods. This role grants access to two pages in Cardinal, the Update Time Status page and the Request Batch Approval Process page. These pages allow users with this role to perform the following actions for any employee in their accessible agencies:

TA Expired Grace Approver Role Capabilities				
Employees in Online Workgroups				
Action	Role Permissions			
Approve Payable Time in Needs Approval (NA) status outside of grace period	Between 90 and 365 days old			
Close or Delete Reported Time in Saved (SV) or Needs Approval (NA) status	More than 90 days old			
Close Payable Time in Needs Approval (NA) status	More than 90 days old			
Delete Invalid Reported Time	After termination date			
Employees in Interfacing Workgroups				
Action	Role Permissions			
Close or Delete Reported Time in Saved (SV) or Needs Approval (NA) status	More than 90 days old			
Delete Invalid Reported Time	After termination date			



TA Expired Grace Approver (continued)

TA Expired Grace Approver Role Guidelines

Every Cardinal HCM payroll agency must have at least one designated TA Expired Grace Approver.

- It is recommended that this role be assigned to a Fiscal Officer or designee who understands the impact on pay and distribution of approving, closing, and deleting old time transactions.
- This role may only be assigned to a **maximum** of three users at each agency.
- Agencies should develop a process for supervisors and administrators to request approval, closure, and deletion of time older than 90 days with appropriate justification and authorization and deletion of time after termination dates; requests received by Cardinal Post Production Support will be redirected to the agency TA Expired Grace Approver(s).

See the Job Aid titled **TA_Time Status Administration** for guidance. This Job Aid is located on the Cardinal website in **Job Aids** under **Learning**.



Absence Management Roles and Responsibilities

Absence Management Employee/Timekeeper	Absence Management Supervisor	Absence Management Administrator
 Enter and modify absence events View absence information View compensatory and overtime leave balances 	 Review/Approve absences for direct reports Enter absences on behalf of direct reports Review direct reports' leave taken Cancel or modify direct reports' absences Review direct reports' absence balances and history Delegate their own approval responsibility Run Time and Attendance reports 	 View Absence Calculation results Review/Correct/Approve reported absences Have TRC Administrator level access on Timesheets Enter/Modify/Cancel/Delete/Void absence events View/Adjust absence balances Enter Leave Donation and FMLA balance adjustments View employee time reporting information View Work Schedules for employees View comp time and overtime leave plans for employees View TL Eligibility and TL Auto Enroll Bypass Have view only access to Job Data pages that impact TL Auto Enroll Run Time and Attendance reports

Absence Process

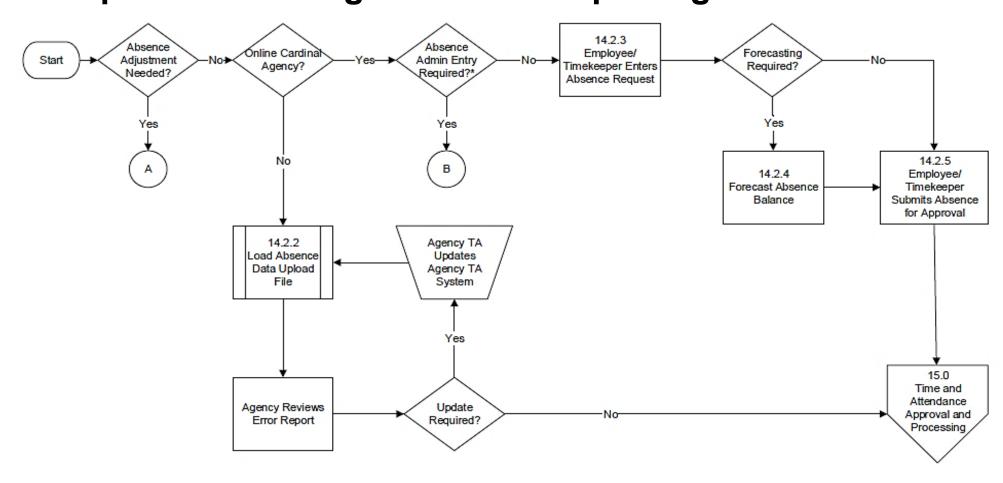
The Absence Management Administrator runs reports to ensure that all absences entered are approved or denied prior to time and absences being sent to Payroll.

Absence Management Administrators are responsible for the entry of extended leave such as:

- Family and Medical Leave (FML)
- Short Term Disability (STD)
- Long Term Disability (LTD)



Process: TA Capture Sub-process: Manage Absence Reporting



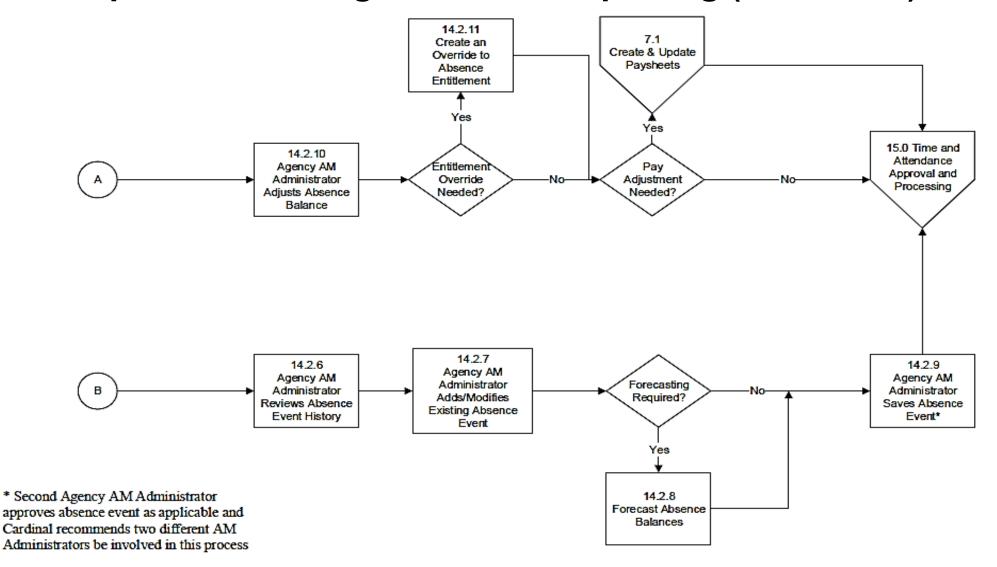
^{*}Absence types that require eligibility verification or where a balance adjustment is needed, such as:

- Short Term Disability (STD)
- Long Term Disability (LTD)
- Workers' Compensation (WCP)



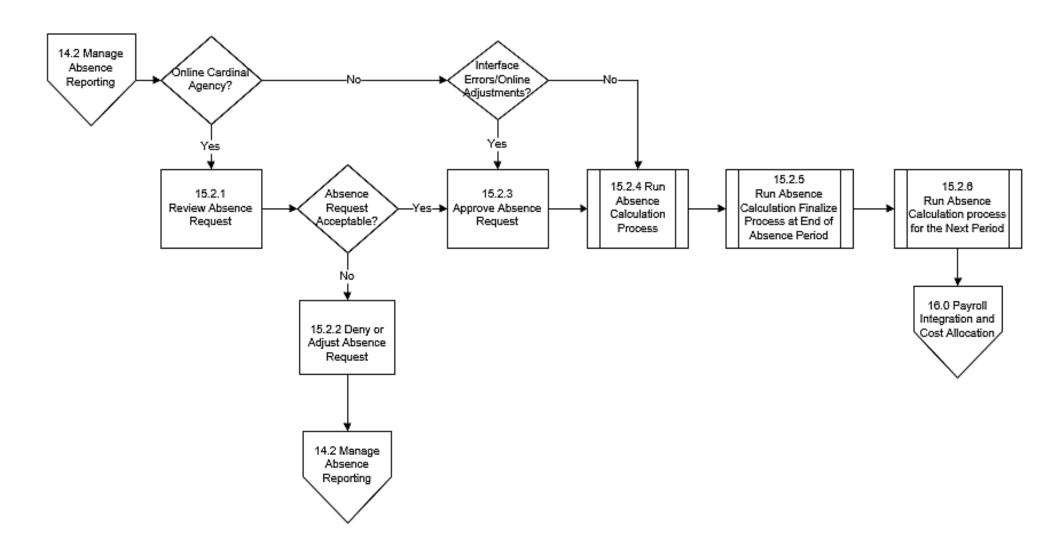
Process: TA Capture

Sub-process: Manage Absence Reporting (continued)





Administer Absence Processing



Key Concepts

The following key concepts will be covered in this course:

- Absence balances displayed on the employee Timesheet and balance history pages are from prior closed pay periods and do not include accruals earned or hours taken after pay period end
- Adjustments can be made to absence takes and entitlements in a prior period
- Employees/Timekeepers and Managers can adjust absences 90 days in the past
- Absence Management Administrators can adjust absences up to 365 days in the past
- The Absence Calculation process processes approved absences and calculates entitlements and balances
- Absence Management Administrators should not approve absences on a regular basis
- Absence Management Administrators have access to some Time Reporting Codes (TRCs) that supervisors will not have access to (e.g., comp and overtime leave payout)



Lesson Checkpoint



1. True or False. Absence balances displayed on the employee Timesheet and balance history pages are from prior closed pay periods. It does not include accruals earned or hours taken after pay period end.



2. True or False. The Absence Management Administrator should regularly check and approve absence events.



3. True or False. Eligible employees are enrolled in Absence Management during employee setup.



1

Absence Management Overview

In this lesson, you learned:

- An overview of the Absence Management Process
- The role of the Absence Management Administrator



2

Reviewing Balances and Entering Absence Events

This lesson covers:

- Reviewing Employee Absence Balances
- Reviewing Employee Leave Balances
- Entering and Modifying Absence Events
- Entering Admin Only Time Reporting Codes



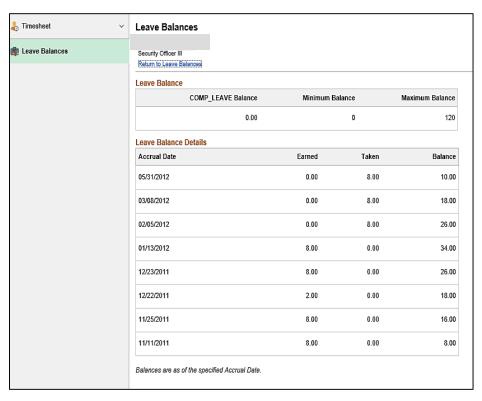
Viewing Balance Information

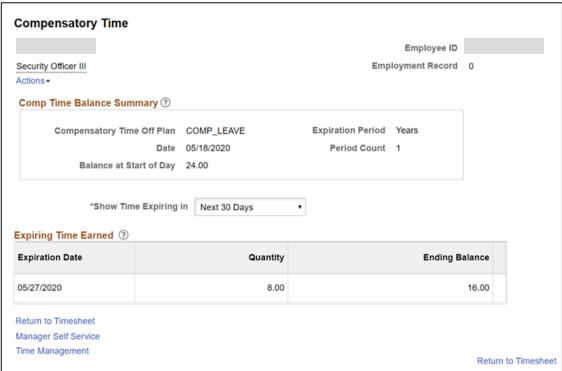


Reviewing Absence/Leave Balances

Cardinal is configured to align with Commonwealth policy on leave and absence types and, if applicable, their forfeiture or expiration. For example, if an employee is only entitled to carry a set number of vacation hours at the end of the leave year, then any hours in excess of that are automatically removed by Cardinal. Employees can view absence/leave balances and expiration information on the **Leave Balances** page (balances only), the **Compensatory Time** page, or on the Employee Leave Report.

As an Absence Management Administrator, you may need to make manual adjustments to absence or leave balances in order to resolve issues.







Reviewing Absence/Leave Balances (continued)

Absence Administrators may need to review an employee's current absence/leave balances before taking action. Leave balances are available to view whether your Agency enters transactions directly in Cardinal or uploads through the interface. However, where the absence/leave balances can be found in Cardinal depends on the type of absence/leave.

- Absence balances can be viewed on the following pages:
 - Review Absence Balances page
 - Timesheet page (Absence tab)
- Compensatory and Overtime Leave can be viewed on the following pages:
 - Leave Balances page
 - Timesheet page (Leave/Compensatory Time tab)



Managing Absence Events

Absence Event Page

The **Absence Event** page provides a consolidated view of all absence events for the employee within a selected date range and includes the absence take code, description, dates, duration, approval, and processing status.

Absence Management Administrators can enter, modify, delete, or void an absence event on behalf of an employee for various reasons, whether absences were keyed online or interfaced.

Note: Compensatory and Overtime leave are entered and modified on the **Timesheet** page. All other absences are managed on the **Absence Events** page.

Interfacing Agencies

Interfacing Agencies are recommended to change/correct absence information in their source system so that it automatically uploads into Cardinal. This ensures that both systems are in sync and avoids the need to make adjustments in two systems.

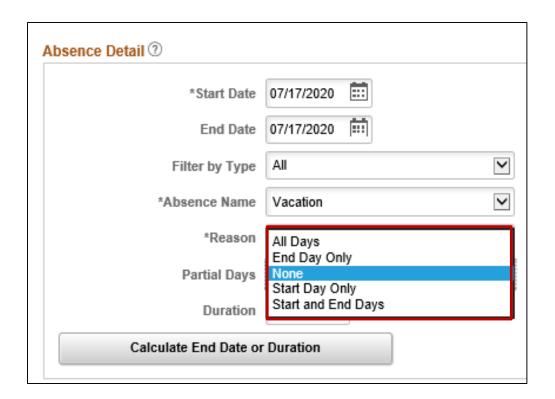


Partial Days Options

If the Absence Event includes one or more partial days, select the applicable **Partial Days** option from the following:

Option	Description
All Days	Use if the days entered are all partial days. Select this option even when only taking one partial day
End Day Only	Use this when the last day only is a partial day
None	This is the default value. Do not change this if none of the days are partial days
Start Day Only	Use when the first day only is a partial day
Start and End Days	Use when the first and last days are partial days

Note: For employees with a Variable Work Schedule, always select a **Partial Days** option because each day of a Variable Work Schedule represents 24 hours.



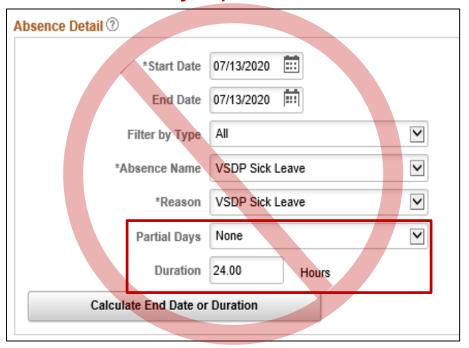


Partial Days Options – Variable Work Schedule

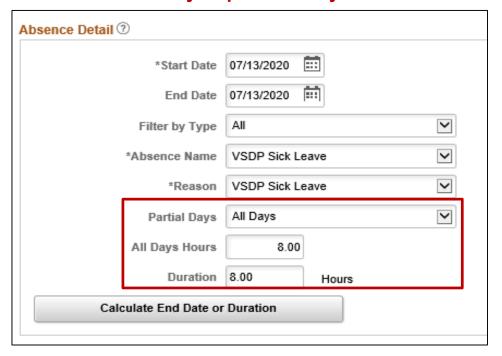
The **Partial Days** option must always be selected for Positive Time Reporters with a Variable Work Schedule because Variable Work Schedules are set up in the system as 24 hours a day 7 days a week.

If the **Partial Days** option of "None" is selected, Cardinal calculates each day as 24 hours.

When Partial Days Option None is Selected



When Partial Days Option All Days is Selected





Absence Event Search Page

Navigation: Navigator > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences > Absence Event

The **Absence Event** page displays.

Enter the Search Criteria in the corresponding field(s).

Note: Using very specific or combinations of **Search Criteria** values gives you quicker results and reduces the possibility of system overload and timing out.

- Click the Search button.
- 3. If multiple search results display, click the applicable **Empl ID** link of the employee to access the **Absence Event** page.



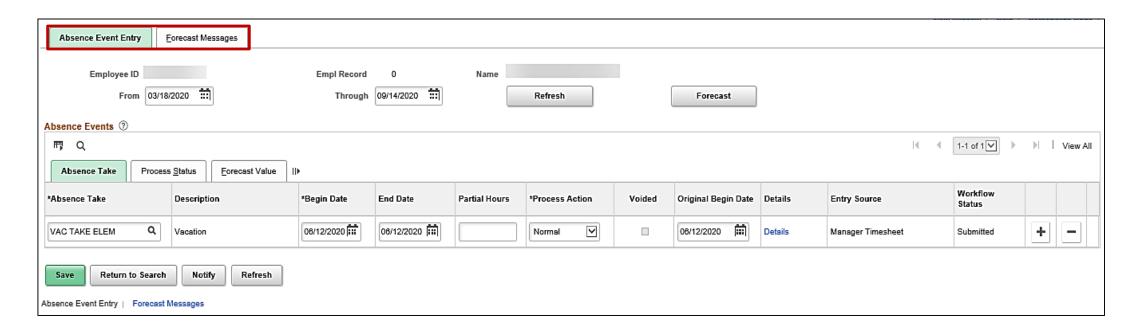


Absence Event Page (Tabs)

The **Absence Event** page displays.

There are two tabs located at the top of the page:

- Absence Event Entry Displays all absence requests and events that have been entered for the employee. This is the
 default tab for this page
- Forecast Messages Displays messages related to extended leave

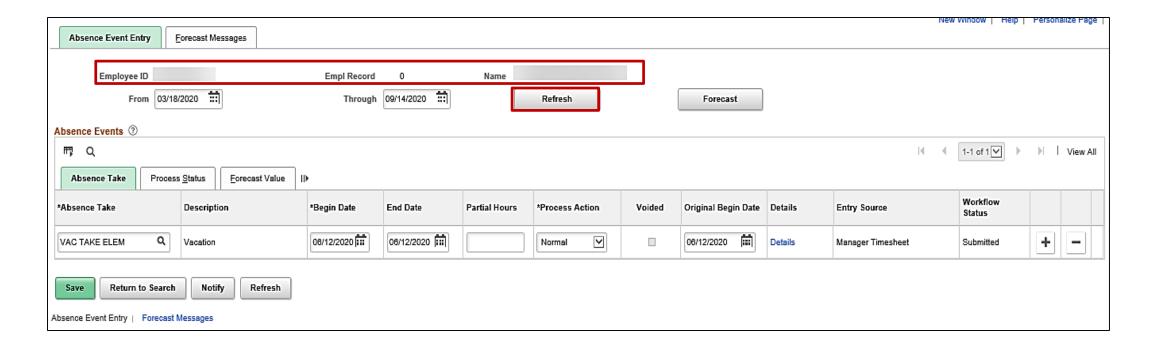




Absence Event Page (Header)

The Header on the Absence Event Entry tab includes Employee ID (number), Empl Record, and Name.

The **From** and **Through** fields identify the date range of data displayed in the **Absence Events** section. Click the **Refresh** button after updating the **From** or **Through** date to refresh the data displayed.

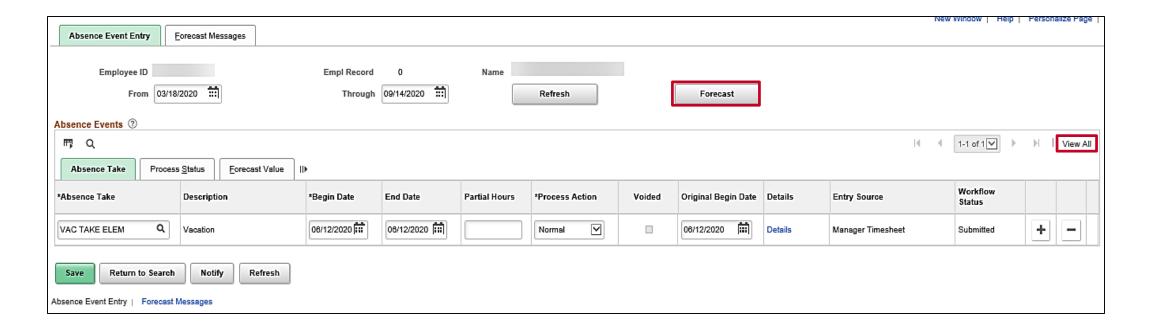




Absence Event Page (continued)

Use the **Forecast** button after an absence event is added or modified in order to ensure that the employee is eligible for the absence type selected and has sufficient balances available for use. This button must be clicked whenever you enter a leave type that requires forecasting.

Click the View All link if there are more than ten absences.

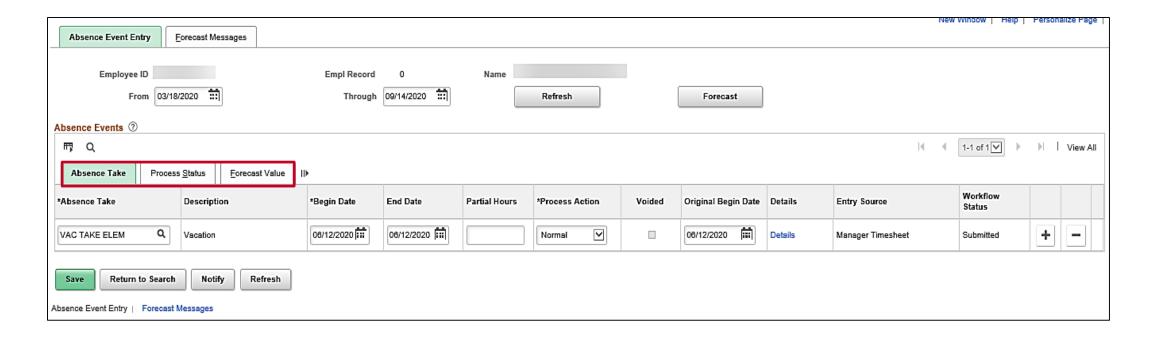




Absence Events Section

The **Absence Events** section displays all absence requests and events entered in Cardinal for the employee, regardless of the entry source or workflow status. There are three tabs in this section:

- Absence Take Displays details about the absence take (e.g., absence, begin and end date, entry source)
- Process Status Displays the status of the absence event as it relates to processing
- Forecast Value After you forecast leave, click this tab to review the results as to whether an employee is eligible or not



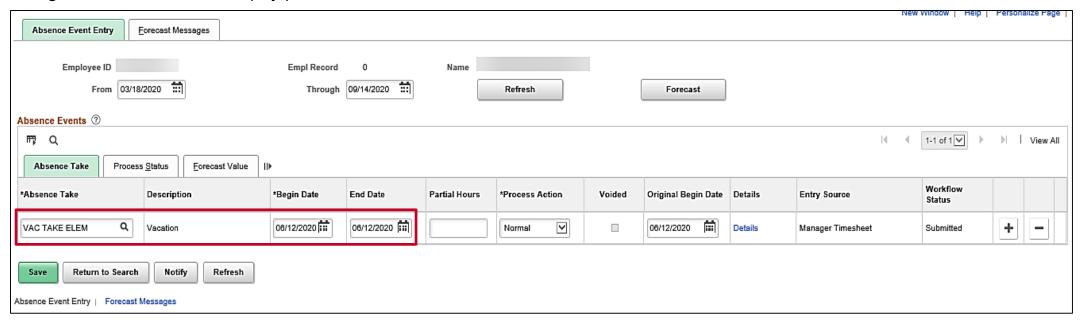


Absence Take Tab

The **Absence Take** tab includes the following fields:

- Absence Take Type of absence
- **Description** Description of the specific absence type
- Begin Date Start date of the absence
- End Date End date of the absence

It is recommended, for reporting purposes, to enter separate requests in each pay period, instead of one, when entering a range of dates that crosses pay periods.



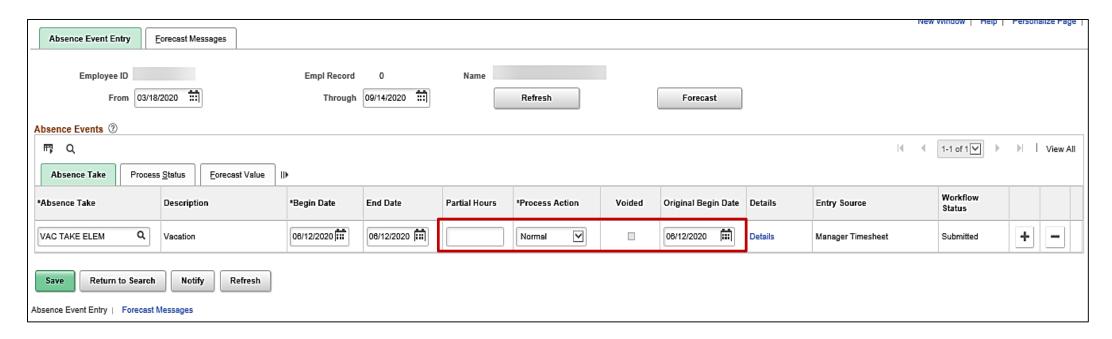
Note: When an absence event is entered by the absence admin on the absence event page, it can only be edited by the absence admin.



Absence Take Tab (continued)

Absence Event tab fields continued:

- Partial Hours When applicable, this field displays the number of partial hours entered on the Absence Event Input
 Detail page for the absence event
- Process Action The options are "Normal" and "Void". Void is used when voiding a processed absence event
- Voided Displays a checkmark when the absence event was voided by an Absence Management Administrator after the Calculate Absence and Payroll process has been run
- Original Begin Date This date should always be the same as the absence event's begin date and will default when the Begin Date field is initially populated for the absence event

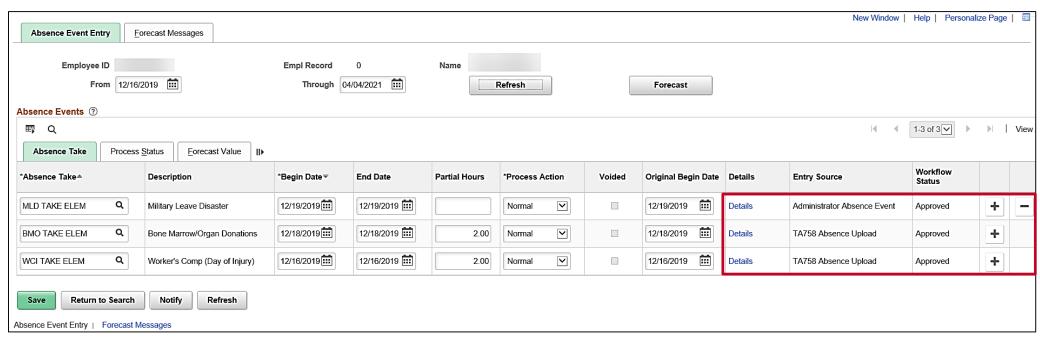




Absence Take Tab (continued)

Absence Event tab fields continued:

- Details Provides a link to the Absence Event Input Detail page where you can view additional details about an existing
 absence event or to enter details about a new absence event
- Entry Source The last source of entry or modification for the absence event (e.g., Employee Timesheet, Manager Timesheet, etc.) for Interface will say "TA758 Absence Upload"
- Workflow Status The current status of the absence event (e.g., "Saved", "Submitted", "Approved", "Cancelled", or "Voided")
- [+] Add a New Row icon
- [-] Delete Row icon

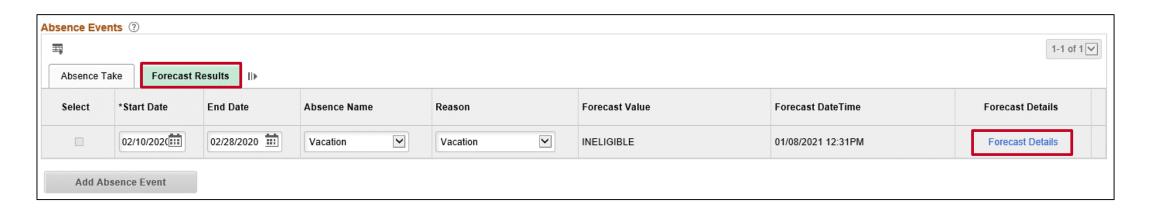




Re-checking Future Absence Events

Always re-check the employee's forecast balance closer to the date(s) of the planned Absence Event to ensure that the employee still has a sufficient entitlement balance to cover the Absence Event when the time comes. The employee may not have a sufficient balance any longer because another Absence Event was submitted, approved, and taken for the same absence type. Recheck Absence Events by competing the following:

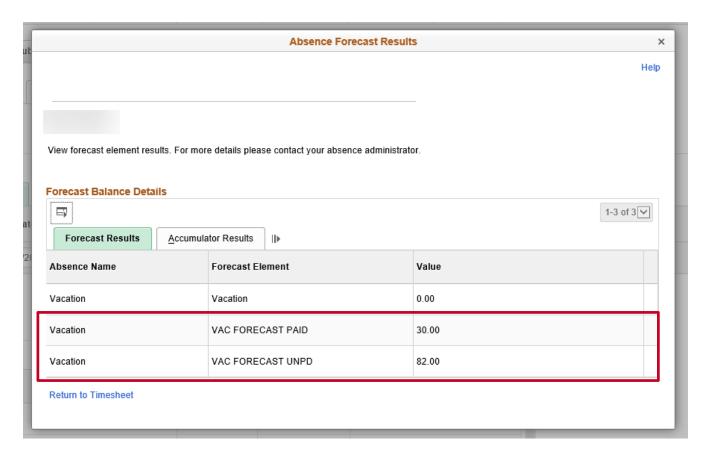
- Navigate to the Timesheet with the Absence Event and click the Absence tab
- Click the Forecast Results tab
- Click the Forecast Details link
- Review the Absence Forecast Results page (sample on next slide)





Re-checking Future Absence Events (continued)

Sample Absence Forecast Results page:



Note: Any portion of the Absence Event that exceeds the employee's entitlement balance at the time of the Absence Event is treated as LNP (Pay Dock).



Re-checking a Future Absence Event - Example

Example scenario:

- An employee has 24 hours of personal leave
- The employee requests to take 24 hours of Personal Leave for a trip two months from now and the Timekeeper enters the Absence Event. The forecast is successful and the Absence Event is approved
- Two weeks later, after making the initial request, the employee takes 16 hours of Personal Leave
- The future Absence Event now becomes ineligible because the employee used 16 of their 24 hours
- By re-checking the balances, there will only be 8 hours of Personal Leave available (making 16 hours of the Personal Leave for the future Absence Event insufficient)
- If no action is taken, the Timesheet will be processed with 8 hours as Personal Leave (the remaining available balance) eligible and 16 hours as LNP (Pay Docking)
- To avoid pay docking, re-check the absence eligibility, edit the future Absence Event and use a different absence type for 16 hours



Editing/Updating an Absence Event

After an absence event has been submitted, it can be edited/updated by completing the following:

- Navigate to the applicable Timesheet and click the Absence tab
- Click the Edit button for the Absence Event
- Make the updates that are needed (e.g., change absence type, change dates, etc.)
- Forecast the Absence Event if required for the absence type
- Click the Submit button

For further information about updating/editing an Absence Event, see the Job Aid titled **TA371_Managing Absence Events**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Deleting/Canceling an Absence Event

If a future dated Absence Event is no longer going to be taken by the employee, the Absence Event can be deleted or canceled based on the following guidelines:

- If the Absence Event was just created or was saved without being forecasted, the **Delete** button will be enabled and the
 Absence Event can be deleted
- If the Absence Event has already been forecasted, but has not yet been approved, the Absence Event can be canceled by the Timekeeper by completing the following:
 - Navigate to the applicable Timesheet and click the Absence tab
 - Click the Edit button for the Absence Event within the Absence Take grid
 - Select the Cancel checkbox
 - Click the Submit button

Note: If the Absence Event has already been approved, the Timekeeper will not be able to cancel it. In these cases, either the employee's Supervisor or an agency Absence Management Administrator will need to cancel it.

For further information about canceling an Absence Event, see the Job Aid titled **TA371_Managing Absence Events**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.

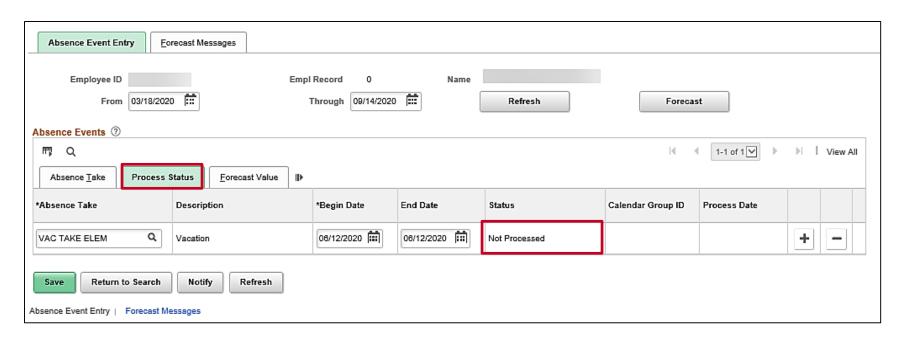


Process Status Tab

The **Process Status** tab displays the status of the absence event as it relates to processing.

The **Status** field value of "**Finalized**" changes to "**Not Processed**" when an absence event from a prior pay period is modified in the current pay period. Valid Status values are:

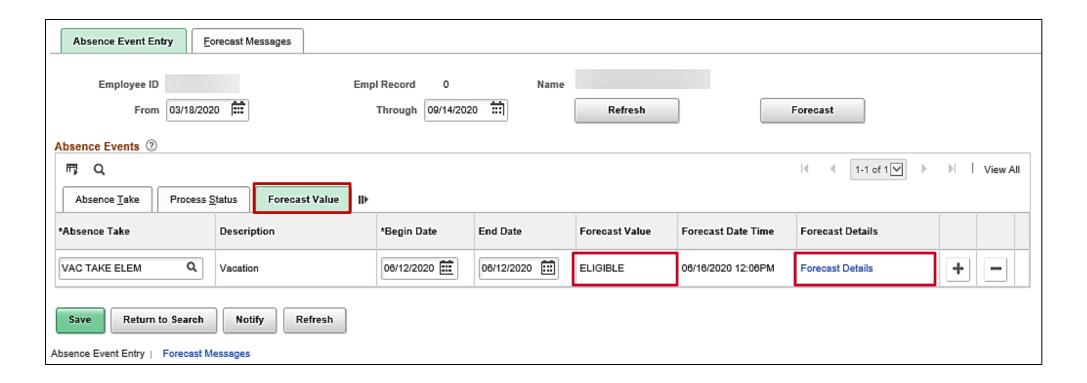
- Not Processed newly entered absence or absence from prior or current period that was modified and not yet processed
- Processed absence was processed during the current calendar processing
- Finalized absence was processed in a prior period and is not currently up for processing





The **Forecast Value** tab identifies in the **Forecast Value** field whether the employee is "**Eligible**" or "**Ineligible**" for the absence event(s). This tab should be reviewed after entering an absence event for the employee and clicking the **Forecast** button.

Additional information can be reviewed by clicking the **Forecast Details** link.

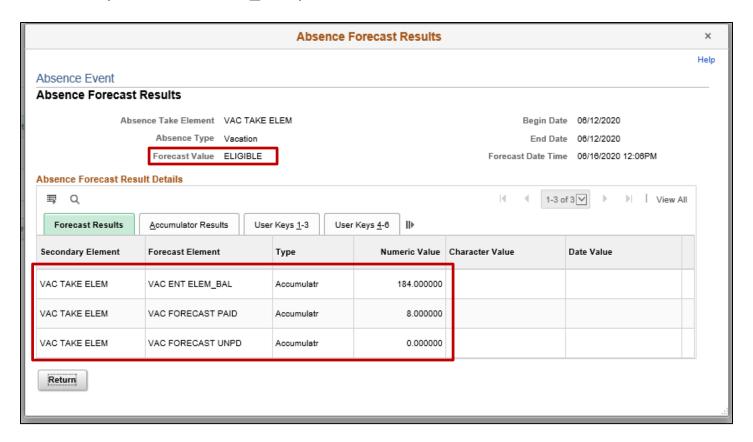




Absence Forecast Results Page

The **Absence Forecast Results** page displays in a pop-up window. The expected remaining balance, paid hours, and unpaid hours display for the corresponding absence event. This page is especially helpful if the forecast value is "**Ineligible**" as it shows how many hours, if any, are eligible and how many are not.

In this example, the employee is eligible to be paid for the full vacation absence of 8 hours. **VAC FORECAST PAID** shows 8 hours will be paid, **VAC FORECAST UNPD** shows 0 hours will be unpaid, and the remaining VACATION balance on that day is expected to be **184** hours (**VAC ENT ELEM_BAL**) after the 8-hour take is deducted.





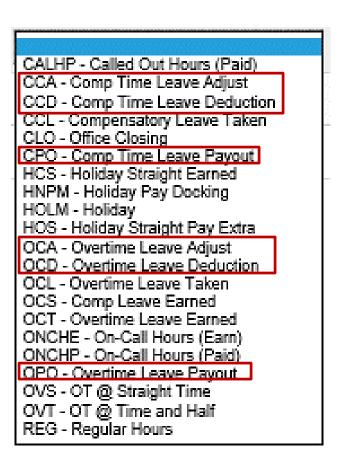
Entering Admin Only Time Reporting Codes (TRCs)

Admin only TRCs

When you sign in and access an employee's Timesheet, there are some TRCs that are only available for Admins. TL and Absence Administrators are the only ones who can enter these specific codes on the Timesheet.

Some examples include:

- CCA Comp Time Leave Adjust
- CCD Comp Time Leave Deduction
- CPO Comp Time Leave Payout
- OCA Overtime Leave Adjust
- OCD Overtime Leave Deduction
- OCO Overtime Leave Payout





Entering/Modifying Compensatory and Overtime Leave on the Timesheet

Make an entry/adjustment to compensatory or overtime leave, on behalf of an employee, from the employee's Timesheet.

Navigate to the **Timesheet Summary** page using the following path:

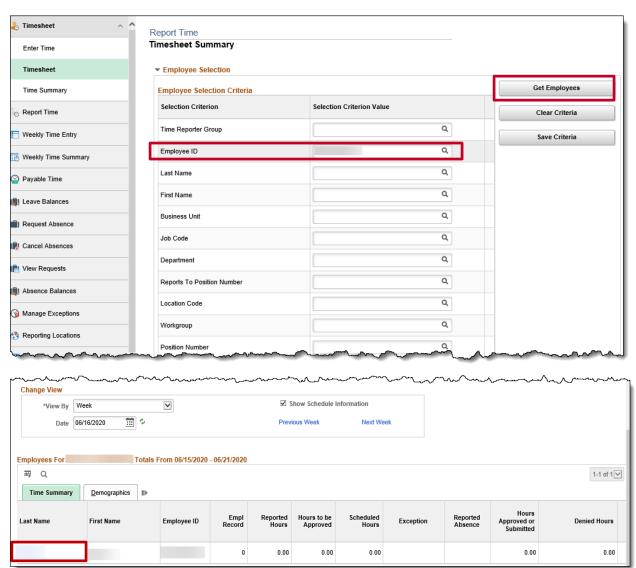
Team Time Tile > Timesheet

The **Timesheet Summary** page displays.

1. Enter the **Employee Selection Criteria** in the corresponding fields.

Note: Using very specific or combinations of **Employee Selection Criteria** values gives you quicker results and reduces the possibility of system overload and timing out.

- 2. Click the **Get Employees** button.
- 3. Within the search results at the bottom of the page, click the **Last Name** link for the applicable employee.

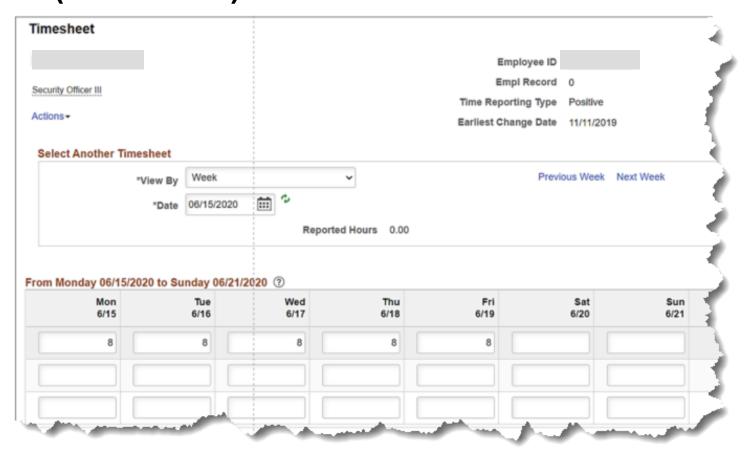




Entering/Modifying Compensatory and Overtime Leave on the Timesheet (continued)

The **Timesheet** displays.

Note: Compensatory and Overtime leave are entered and modified on the Timesheet page. All other absences are managed on the Absence Events page.



For further information about this Entering/Modifying Comp and Overtime Leave, see the Job Aid titled **TA374 Managing Absence Balances.** This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Lesson Checkpoint



1. True or False. All leave balances can be viewed on the **Review Absence Balances** page in Cardinal.



2. True or False. Absence Management Administrators can enter, modify, delete, or void absences on the **Absence Event** page. Cancelling can be done on the Timesheet.



3. True or False. If you enter an absence on the **Absence Event** page, you do not need to forecast the absence like you do on the **Timesheet** page.



2

Reviewing and Entering Absence Events

In this lesson, you learned:

- How to Review Employee Absence Balances
- How to Review Employee Leave Balances
- How to Enter and Modify Absence Events
- How to Enter Admin Only Time Reporting Codes



3

Managing Extended Leave

This lesson covers:

- Managing Extended Leave
- Entering Approved Balance Adjustments
- Entering and Approving Extended Leave



Managing Extended Leave Overview

As an Absence Management Administrator, you are responsible for entering extended leave in Cardinal for eligible employees. Once you have received documentation for an employee, the appropriate extended leave must be entered in Cardinal per Commonwealth and agency policies.

An employee's eligibility and approval for extended absences is determined by Human Resources. The HR Administrator is responsible for ensuring an employee's job data record reflects the appropriate status and other job values while an employee is on an extended leave.

Extended leave includes the following:

- Family Medical Leave (FML)
- Short Term Disability (STD/STL)
- Long Term Disability (LTD)
- Workers' Compensation (WCL/WCP/WCS/WCI)
- Disability Credits (DSK)



Managing Extended Leave Overview (continued)

The following job data values impact extended leave in Absence Management:

- Action: There are several action values that impact if an employee is calculated by the Absence Calculation process and
 the stopping/starting of some leave accruals relative to the effective date on the job record. The Action Reason code
 does not have any impact on absences
 - Paid Leave of Absence, Long Term Disability with Pay, and Short Term Disability with Pay: These job data actions keep employees in an active Leave with Pay status so that absences can be reported and processed by the Absence Calculation process. For employees on Leave for 90 plus days (unless LNP or DLR absences are used during a period), the semi-monthly accruals will cease after 90 consecutive days until the employee returns from leave
 - Leave of Absence Unpaid: This Job Data action indicates the employee is not expected to have any time or absences reported and the employee will not be processed by the Absence Calculation process or receive any absence accruals until they return from leave
 - Return from Leave: This Job Data action returns an employee from either a "Paid Leave of Absence" or "Leave of Absence-Unpaid" status. Leave accruals, if previously stopped, resume upon the first full period after the employee returns to work
- Holiday Schedule: Employees may be moved to the HOLSTD holiday schedule with no holidays while on leave with pay.
 This allows extended absence types to be entered and processed on holiday pay
- Paygroup: Employees may be moved to a special no pay paygroup while on leave



Entering and Approving Extended Leave

- Extended leave absence events do not automatically display as "Approved" and do not route for approval via workflow or generate a worklist item
- Cardinal recommends a second Absence Management Administrator approves the absence
 - The Absence Management Administrator that enters the event will need to notify the second Absence Management
 Administrator at your Agency to approve the request
 - In cases where there is only one Absence Management Administrator within the Agency, the same Absence
 Management Administrator that enters the absence event is also able to approve it



Checking Absence Tracking Accumulators

Cardinal uses accumulators to track the hours or days of absence usage (accumulated time) based on pre-defined business rules. Before entering an extended absence request, you may want to review the accumulator values for the extended leave type(s) you plan to enter.

The accumulators used for the various extended absence types include:

- FML (Family and Medical Leave): Three tracking accumulators are used to track FML hours used
 - The "FML ENT ELEM TAKE" accumulator tracks FML used in the leave year, regardless of absence reason (includes Employee, Family, and Military FML)
 - The "FML EMP/FAM BAL" accumulator tracks FML used in the leave year with an absence reason of "Employee" or "Family"
 - The "FML MILITARY BAL" accumulator tracks FML used in the leave year with an absence reason of "Military".
 Some military leave accumulators track based on the federal fiscal year (10/1 9/30)
- STD (Short Term Disability): The "STD TAKE BAL DAYS" accumulator tracks the total STD taken in the leave year in days rather than hours. It also includes holidays and weekends that fall during a consecutive Short Term Disability period
- LTD (Long Term Disability): Similar to STD, the "LTD TAKE BAL DAYS" accumulator tracks the total LTD taken in the leave year in days rather than hours. It also includes holidays and weekends that fall during a consecutive Long Term Disability period
- **WCL/WCP** (VSDP Workers' Compensation Pay/Workers' Compensation): The "**WCL TAKE BAL DAYS**" accumulator tracks the total WCL or WCP taken in the leave year in days rather than hours. It also includes holidays and weekends that fall during a consecutive Workers' Compensation period



Entering and Managing Extended Absences

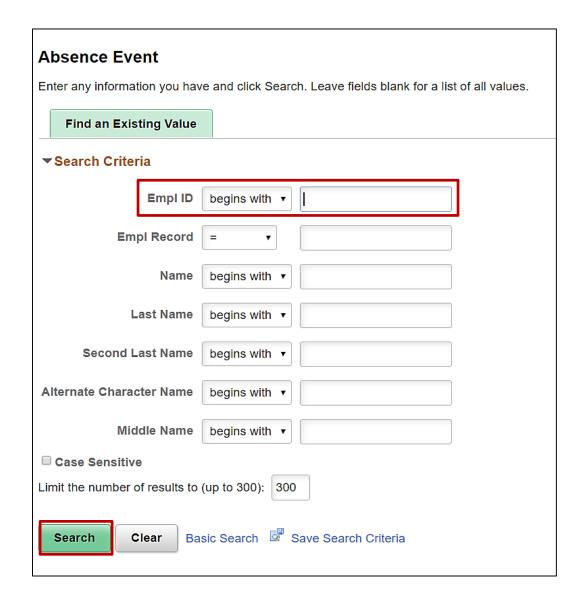
Navigation: Navigator > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences > Absence Event

The **Absence Event** page displays.

Enter the Search Criteria in the corresponding field(s).

Note: Using very specific or combinations of **Search Criteria** values gives you quicker results and reduces the possibility of system overload and timing out.

- 2. Click the **Search** button.
- 3. If multiple search results display, click the applicable **Empl ID** link of the employee to access the **Absence Event** page.



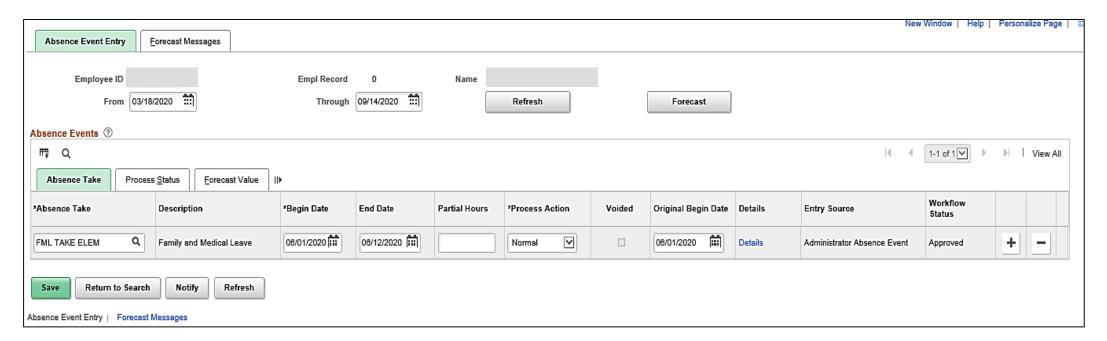


Entering and Managing Extended Absences (continued)

The Absence Event page displays for the applicable employee.

Several specific tasks may need to be completed when entering and managing an extended absence in Cardinal. The specific tasks required vary based on the type of extended absence:

- Checking Absence Tracking Accumulators
- Entering Concurrent Absence Events
- Obtaining Approval



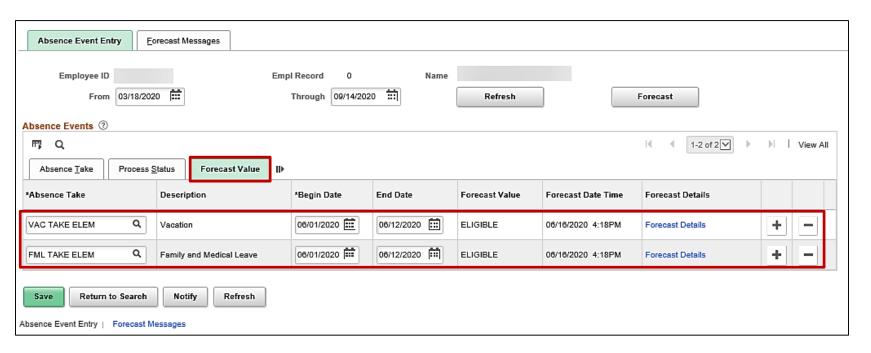


Extended Absences

Extended absences track employee usage. WCL/WCP/WCS (Workers' Compensation Supplement) extended absences generate charge distributions to allocate salary costs.

FML is used exclusively for tracking and reporting. FML runs concurrently with other absence types and the employee's eligibility is determined outside of Cardinal.

FML does not generate earnings for payroll and distribution; therefore, you must **enter another absence take concurrent with the FML date range to generate earnings** for the employee (e.g., SCK (Traditional Sick), VAC (Vacation), CPT (Compensatory Leave Taken)). An example is shown below. If an employee has no available balances, enter LNP (Pay Docking). However, use of LNP should be avoided if possible and coordinated with the employee as needed.

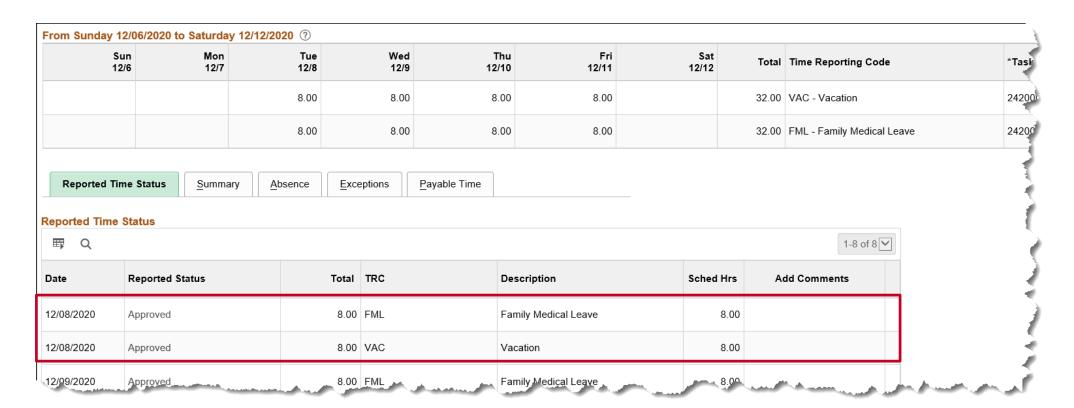




Managing Concurrent Extended Absence Events

Using FML does not affect the charge distributions that allocate salary costs. The absence types used concurrently with FML create the charge distributions that allocate salary costs. However, FML and other extended leaves will be visible on the employee's Timesheet in Self Service.

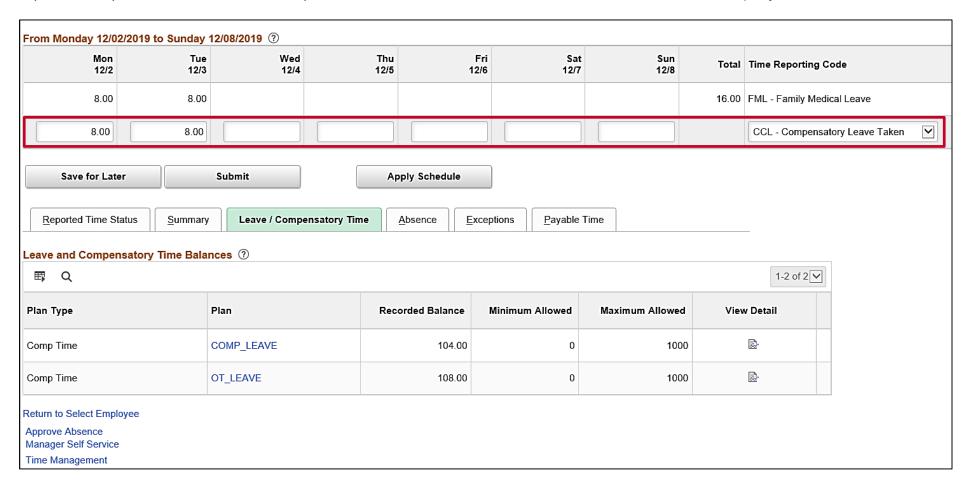
In the example below, FML and VAC were entered on the **Absence Events** page. Once forecasted and approved, they display on the employee's Timesheet as depicted.





Managing Concurrent Extended Absence Events (continued)

If an extended absence, (e.g., FML, STD, LTD, WCL/WCP/WCS) is used concurrently with CPT (Compensatory Leave Taken) or OTT (Overtime Leave Taken), the CPT and OTT takes must be entered on the employee's Timesheet.





Extended Absences – Family and Medical Leave (FML)

In order for the employee to take FML in Cardinal, the Absence Management Administrator must enter a balance adjustment to grant the employee hours.

Note: It is critical to always enter an Absence Reason for all leave. For example, for an FML event, selection of FML Employee, FML Family, or FML Military will ensure proper accumulator tracking.

FML is available for selection on the Timesheet but is typically only entered on the Timesheet if the leave is intermittent rather than consecutive. If the FML is to be entered by the employee/timekeeper/manager on the Timesheet, the Absence Management Administrator will still need to grant the appropriate FML hours as a balance adjustment.

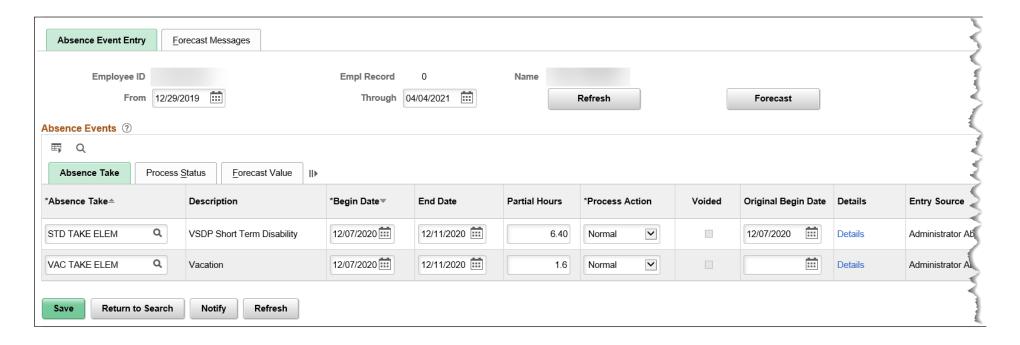
For further information about extended absences, see the Job Aid titled **TA374 Extended Leave Processing**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Extended Absences – Short Term Disability (STD)

Only the Absence Management Administrator can enter STD on the **Absence Event** page. STD can be entered on the same date as other leave types to report scheduled hours that are not worked or covered by STD. If two types cannot be used concurrently, per policy, then Cardinal displays an error message.

Follow the Commonwealth and agency policies regarding specifics about what to enter regarding Short Term Disability time on the **Absence Event** page. For more information about Short Term Disability, see the Job Aid titled **TA374 Extended Leave Processing**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Extended Absences

Long Term Disability (LTD)

Only the Absence Management Administrator can enter LTD on the **Absence Event** page. This benefit lasts until the employee can go back to work or for the number of years stated in the policy.

Workers' Compensation

Workers' compensation is a form of insurance providing wage replacement and medical benefits to employees injured in the course of employment. Only the Absence Management Administrator can enter WCL/WCP/WCS on the **Absence Event** page.

Processing Workers' Compensation:

- Absence Management Administrators enter WCL/WCP/WCS on the Absence Event page
- Use STL (STD Pay Dock) to report unpaid
- Use the **Comments** field on the **Absence Event Comments** page to record the claim number of the absence event
- Only one Workers' Compensation Leave event can be entered per day
- Use the Comments field to indicate the number of hours charged to each claim when a single Workers' Compensation
 Leave event is entered and hours need to be charged to multiple claim numbers

For further information about extended leave, see the Job Aid titled **TA374 Extended Leave Processing.** This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Extended Absences – Entering Comments

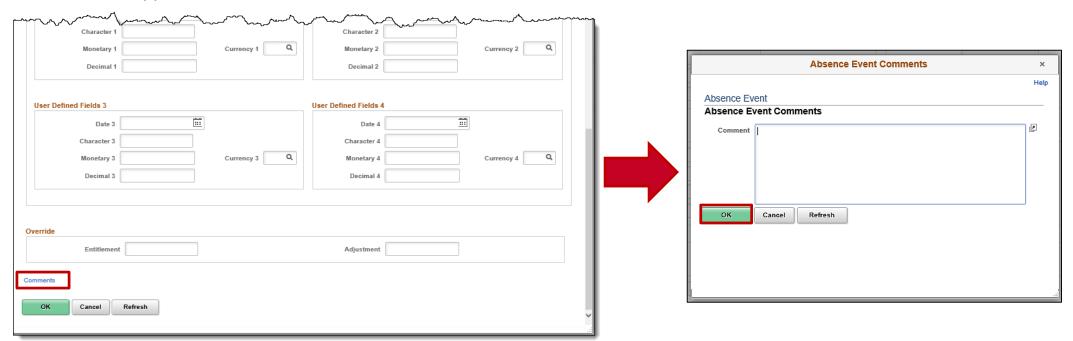
1. Click the **Details** link associated with the absence event on the **Absence Event** page.

The Absence Event Input Detail page displays in a pop-up window.

2. Click the **Comments** link near the bottom of the page.

The **Absence Events Comments** page displays in a pop-up window.

3. Enter the applicable comments and then click the **OK** button.

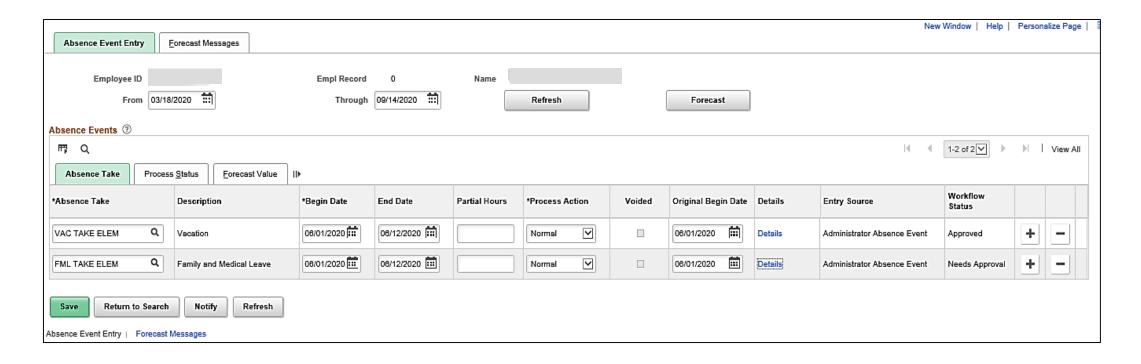




Extended Absences – Approving

To approve the extended absence event, the second Absence Management Administrator navigates to the **Absence Event** page for the applicable employee.

1. Identify the appropriate extended absence request and click the **Details** link.

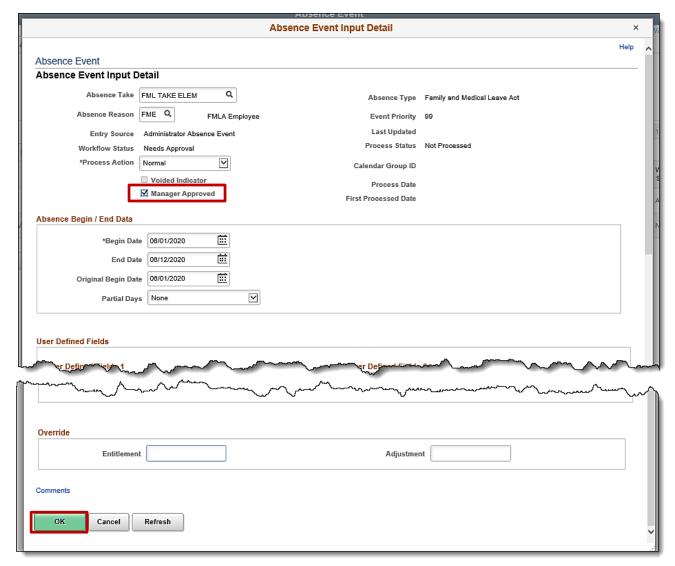




Extended Absences – Approving (continued)

The **Absence Event Input Details** page displays in a pop-up window.

- Select the Manager Approved checkbox option.
- 3. Click the **OK** button at the bottom of the page.

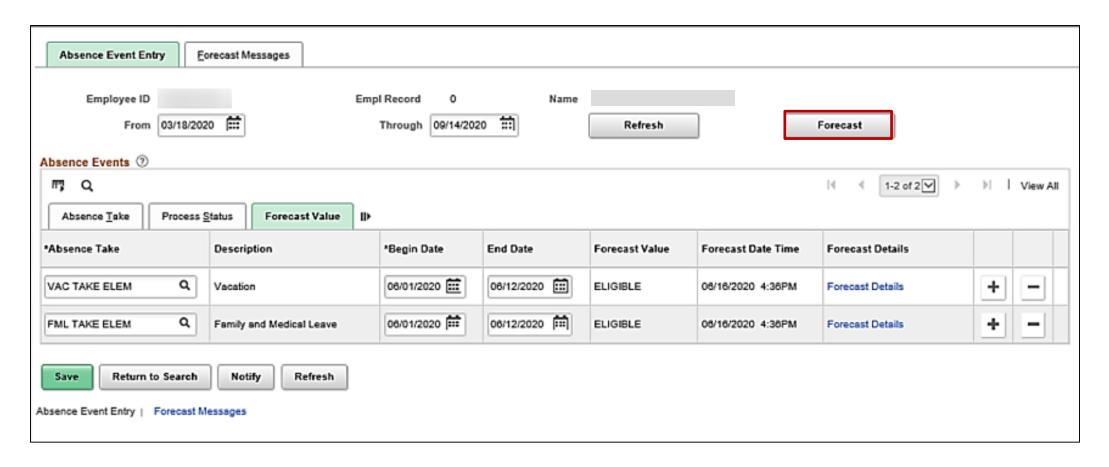




Extended Absences – Obtaining Approval (continued)

The **Absence Event** page returns.

4. Click the **Forecast** button (even if previously forecasted upon entry).





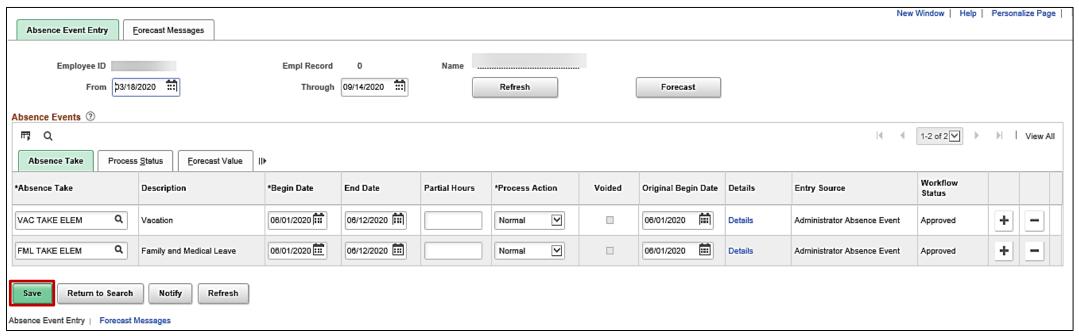
Extended Absences – Obtaining Approval (continued)

5. Once the forecasting completes, a confirmation message displays in a pop-up window. Click the **OK** button.

The Workflow Status field updates to "Approved".

Click the Save button.







Lesson Checkpoint



1. True or False. Absence Management Administrators are responsible for entering extended leave balances into Cardinal based on documentation received for an employee (HR and/or Payroll).



2. Which extended leave type is used only for tracking and reporting and does not impact the generated charge distributions to allocate salary costs?

a) FML

c) STD

b) LTD

d) WCL



3. True or False. While Cardinal allows the same Absence Management Administrator that enters the extended absence to approve it, it is recommended that a second Absence Management Administrator does the approval.



3

Managing Extended Leave

In this lesson, you learned:

- How to Manage Extended Leave
- How to Enter Approved Balance Adjustments
- Entering and Approving Extended Leave Overview



4

Adjusting Absence Entitlement Balances

This lesson covers:

- Adjusting Absence Entitlement Balances
- Processing Leave Donations
- Zeroing Out Leave Balances
- Identifying Balances for Leave Payout
- Pay Docking



Taking Action on Absence Balances

There are times you may need to take action or communicate information related to absence balances for various reasons.

Scenarios that may require action:

- Manually entering/adjusting entitlement balances (e.g., correcting errors, correcting converted or transfer balances)
- Processing leave donations
- Zeroing out absence balances
- Identifying balances for leave pay out
- Identifying pay docking

Absence Management Administrators have access to enter various leave adjustment TRCs, (e.g., CPO (Comp Time Leave Payout), OCA (Overtime Leave Adjust)).



Where and When to Make Adjustments

The following three pages are used to adjust an employee's absence/leave balances:

- **Timesheet** page: Is only used to adjust or remove compensatory and overtime leave balances for terminated employees or employees that are no longer eligible (e.g., from non-exempt to exempt)
- **Supporting Elements** page: This is only used for transferring employees in order to grant vacation and sick balances carried forward from the transferring agency
- Absences page: This is used for all other scenarios not covered by the previous pages listed

Note: Balance adjustments entered directly into Cardinal on the **Absences** page are not displayed on the employee's Timesheet until the Calendar ID is finalized at the end of the pay period. However, once the balance adjustment is entered, the balance is available to the employee for absence entry. Balance adjustments should be made before the absence is entered or interfaced.



When Entitlement Balances are Processed

Understanding when entitlements are processed will help you determine the appropriate period to apply an adjustment. Balances for terminated employees, or other situations where an employee is no longer eligible, should always be zeroed out in the period that contains the employee's last day of work.

Processed at the beginning of the pay period:

- VSDP Personal Leave (PER)
- VSDP Sick Leave (SDP)
- Annual Leave Incentive (ALI)

Processed at the end of the pay period:

- Vacation (VAC)
- Traditional sick (SCK)



Manual Adjustment of Absence Entitlement Balances

Not all absence types are granted based on an annual entitlement or accrual during the leave year.

Absence types that require manual set up include:

- ELP (Educational Leave)
- **ALI** (Annual Leave Incentive)
- MIL (Military Leave)
- **ERL** (Employee Recognition Program)

Key points about Absence Entitlement Balances:

- Balances are adjusted when there is an exception
- Investigate to verify the exception before adjusting the balance
- Absences that are future dated are updated when the calendar is processed
- VAC or SCK leave adjustments are made in the pay period prior to when the employee will be able to take the leave
- Large volumes of absence balance adjustments can be uploaded using the absence balance adjustment mass upload process

For further information about the mass upload process, see the Job Aid titled **Performing a Mass Upload.** This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.

For further information about manual adjustments, see the Job Aid titled **TA374 Managing Absence Balances**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Processing Leave Donations

The leave donation process does not allow employees to enter a donation leave request directly. Employees who wish to donate leave to another employee should contact their supervisor for guidance regarding agency policy.

Once the donation has been confirmed, Absence Management Administrators:

- Enter and manage DLR (Donated Leave) by entering balance adjustments for the recipient and donor
 - Donor and recipient balances update when the regular Absence Calculation process runs (scheduled daily)
 - The donor's vacation balance will be reduced by the donated amount and the recipient's DLR balance will be increased by the donated amount
 - The recipient can use the DLR hours after the Absence Calculation process has run, even though time is not visible to them on their Timesheet
 - The balance adjustments are not visible to the employee on their Timesheet until the pay period has been finalized
 - Use reports or online pages to verify adjustments are accurate
- Multiple adjustment rows for the same absence types cannot be added for the same Calendar ID period
 - If multiple employees are donating leave to the same recipient, add one adjustment row (DLR REC ELEM) with the total number of donated hours for the calendar period. Use the Comments field to capture details
- Return unused donated leave to the donor(s) after the recipient no longer needs or qualifies by entering balance adjustments for the recipient and donors
 - Donated Leave Usage Report Query (V_TA_DONATED_LEAVE) can be used to identify unused leave that should be returned

For further information about processing leave donations, see the Job Aid titled **TA374: Managing Absence Balances.** This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



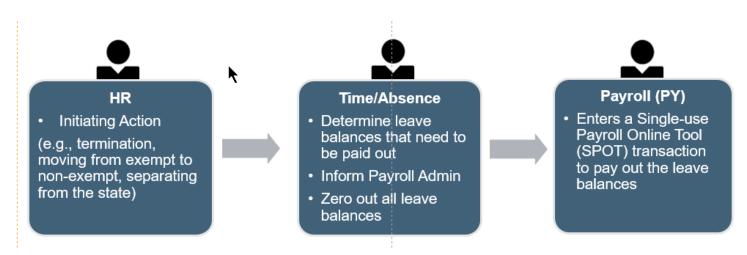
Identifying Balances for Leave Payout

Sometimes, an employee is no longer eligible for leave (e.g., separating from the state, retiring, moving from a Salaried Position to an Hourly Position, moving from Non-Exempt to Exempt) and may be eligible for a payout of some or all of the leave balances. When this occurs, there must be coordination between multiple Cardinal functional areas for the leave to be paid out accurately.

Examples of scenarios that may result in leave payout:

- Separating from the state
- Retiring
- Moving from a Salaried Position to an Hourly Position
- Moving from Non-Exempt to Exempt.

The flow below provides a high-level overview of the process:



Note: Follow Commonwealth and agency policy regarding when leave is eligible for payout and how to calculate the amount to be paid.

Zeroing Leave Balances

When an employee is no longer eligible, the balances in Cardinal should be zeroed out whether they were eligible for payout or not.

All leave, including compensatory and overtime, needs to be zeroed out.

- If balances are not zeroed out, and the employee is rehired by the agency, those balances will remain in Cardinal and be eligible for the employee to use.
- Balances not zeroed out will be listed on the annual leave liability report.

Examples of scenarios that may require leave to be zeroed out:

- Moved from non-exempt to exempt
- Leaves the state

Note: All leave types, with the exception of compensatory and overtime leave, are zeroed out on the **Absences** page. Compensatory and overtime leave balances are zeroed out on the employee's Timesheet.

For further information about zeroing leave balances, see the Job Aid titled **TA374 Managing Absence Balances**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Transferring From an External Leave System of Record to Cardinal

- If their previous Agency was using an external absence system of record and the current Agency is using Cardinal AM, their balances need to be manually entered.
- Absent Management Administrators make these adjustments on the Supporting Elements page.
- Transferring employees can use balances from their previous Agency in their first pay period.

For details on entering balances, see the Job Aid titled **TA374 Managing Absence Balances**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.

Pay Docking

As an Absence Management Administrator, an important part of your role is to prevent unanticipated pay docking. When an employee/timekeeper enters Pay Docking (LNP), it is understood that the pay docking is being requested. There may be times outside of this when an event may happen that causes unexpected pay docking (e.g., having a leave request that is initially eligible but becomes ineligible).

To help prevent unexpected pay docking, there are two key reports you can run to identify employees who are in a situation that would lead to pay docking. They are:

- Ineligible Forecasted Absence Events Report
- Docking Unpaid Absences Report

The Payroll Administrator will calculate the amount of pay to be docked. LNP needs to be entered on the Timesheet at the same time as the Pay Docking is entered into SPOT.

This amount is entered into the Single-Use Payroll Online Tool (SPOT) so that the employee is docked appropriately.

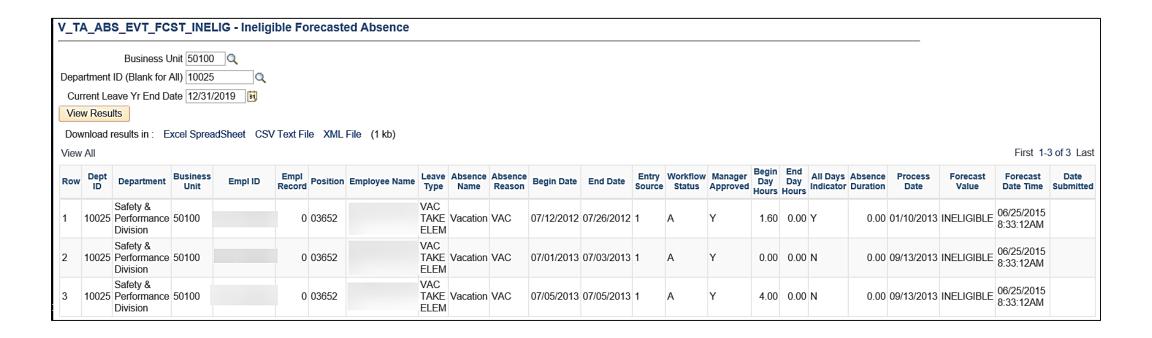


Ineligible Forecasted Absence Events

The **Ineligible Forecasted Absence Events Query** displays the absence name and reason, begin and end dates, entry source, workflow status, manager approval status, and hours by employee, department, and business unit. This query can be used to search for individual employees who are forecasted to have absence events that are not eligible and/or approved.

Navigate to this report using the following path:

Navigator > Reporting Tools > Query > Query Viewer > V_TA_ABS_EVT_FCST_INELIG



Docking Unpaid Absences

The **Docking Unpaid Absences Report** provides a list of employees with processed unpaid absences from either Absence Management or TL Payable Time where Cardinal is the leave system of record or from TL Payable Time where Agency has an external leave system of record.

Navigate to this report using the following path: Navigator > Time and Labor > Reports > Docking Unpaid Absences Report

	A	I B	C	D	E	F	G	H		J	K	L	M	N		P	Q	R S
1	Docking Unpaid Absences	1																·
2																		
	Run Control Parameters:																	
	Business Unit:																	
5	Department: Emplid:																	
6	Emplid:																	
7	Calendar Group:																	
8																		
9	Name	Emplid	EMPL_RC	POS_NU	BUSINESS_UNI	DEPTID	PAYGROUP	PAY BEGIN DT	PAY END DT	DUR	TRC	DESCRIPTION	QUANTIT	STATUS	FROZEN DATE	FROZEN FLAG	FORECAST VALUE	WORKGROUP
10																		

When using the **Docking Unpaid Absences Report**, it is recommended that the AM Administrator run the report twice to validate employees are docked appropriately.

- First time (before final pay calc)
 - Run and save the report
 - Reach out to employees as appropriate to update Timesheets
- Second time (after the Timesheet due date)
 - Run and save the report
 - Compare the two versions of the report to identify deltas
 - The Payroll Administrator will review pay dock SPOT transactions to verify employees have been paid accurately
 - If not, the Payroll Administrator will make the additional adjustments in SPOT for the next pay period



Lesson Checkpoint



1. True or False. It is important to zero out leave balances when an employee separates from the state because if the employee is rehired by the agency, those balances will remain in Cardinal and be eligible for the employee to use.



- 2. To help prevent unexpected_____, one option is to generate and review the Ineligible Absence Forecasted Events Report.
 - a. Leave Payout
 - b. Pay Docking

- c. Leave Donation
- d. Transfers



4

Adjusting Absence Entitlement Balances

In this lesson, you learned:

- How to adjust Absence Entitlement balances
- How to process Leave donations
- How to clear Leave balances
- How to identify balances for leave payout
- About Pay Docking and how to avoid unexpected Pay Docking



5

Absence Calculation Processing

This lesson covers:

- An Overview of Absence Calculation processing
- Troubleshooting Issues Related to Absences/Leave



Overview of the Absence Calculation Process

Calculate Absence is a daily batch process that calculates all absence entitlements (automatic and granted) and absence takes.

The Calculate Absence process includes:

- Absence Entitlements: This process updates frequency-based entitlements and makes entitlements available to the respective employees
- Absence Takes: During this process, Cardinal calculates the number of hours per day for each take and deducts the hours taken from the respective employee's balances
- Retroactive Changes: This process updates all intervening time periods up to the present period when you add, update, or delete an absence event or make changes to job data or a work schedule that affects a period that has already been processed

The Cardinal Post Production Support Team and the State Payroll Operations (SPO) office personnel have access to run this process manually as needed.



Absence Calculation Process

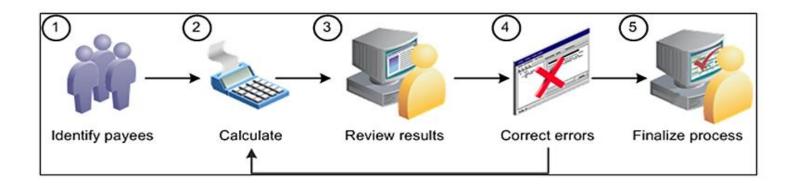
The Absence Calculation process:

- Selects employees to be processed –includes active employees and employees with pending retroactive changes
- Processes approved absence requests identifies and processes approved absence requests
- Updates leave balances
- Updates the year-to-date (YTD) accumulators
- Calculates periodic accruals based on applicable leave policies and takes into account job attributes such as length of service and full/part time status

Absence Calculation must be finalized before it can be sent to Time and Labor and payroll processing.

Once absence results have been finalized, any subsequent changes are retroactive transactions and are processed during the subsequent calendar periods.

After the absence calendar is finalized and closed, the next calendar will open for the current period.





Troubleshooting Issues Related to Absences/Leave

The following are three key resources that you can use to assist with researching and troubleshooting employee absences:

- Employee Leave Report
- Absence Accumulators Result Query
- Results by Calendar and Calendar Group

For further information about each of these reports, see the **Cardinal HCM Time & Attendance Reports Catalog.** It is located on the Cardinal website under **Resources**.

For further information about Calendar Group reporting, see the Job Aid titled **TA374 Results by Calendar-Calendar Group.** This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.



Results by Calendar/Calendar Group

The **Results by Calendar/Calendar Group** pages can assist Absence Management Administrators review detailed absence information processed by the Absence Calculation process and help to troubleshoot issues. For example, if balance adjustments or retroactive transactions were made for an employee, you can access previous calendars and recalculated versions of the calendars to ensure they were processed correctly. Both options show the same information, but it displays in different ways.

The **Results by Calendar** page displays absence data based on the semi-monthly leave period it was effective in. The calendar selected will display the most recent version of the data effective in that calendar period along with any other versions of the same calendar period that may have been re-processed during a different calendar period due to retroactivity.

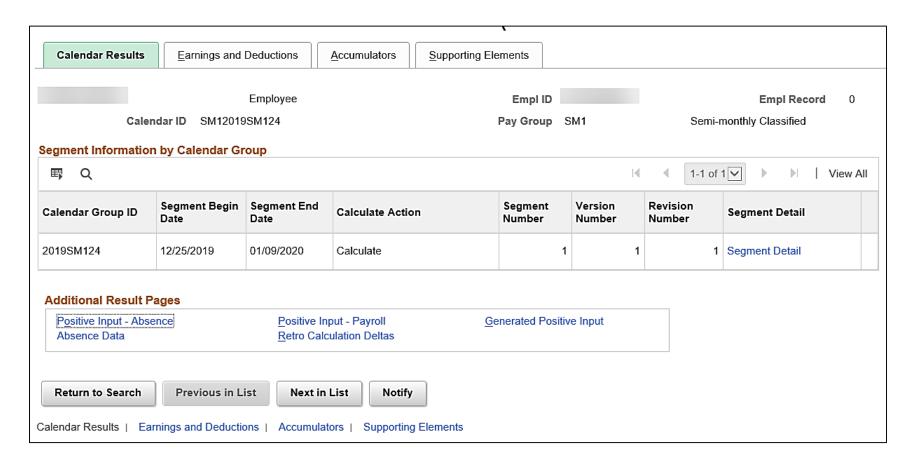
The **Results by Calendar Group** page displays absence data based on the semi-monthly leave period it was processed in. The calendar group selected will display the corresponding calendar period along with any prior calendars that were reprocessed during that period due to retroactivity.



An example of result of by calendar with no retroactive adjustments.

Navigate to this report using the following path:

Navigator > Global Payroll & Absence Mgmt > Absence and Payroll Processing > Review Absence/Payroll Info > Results by Calendar



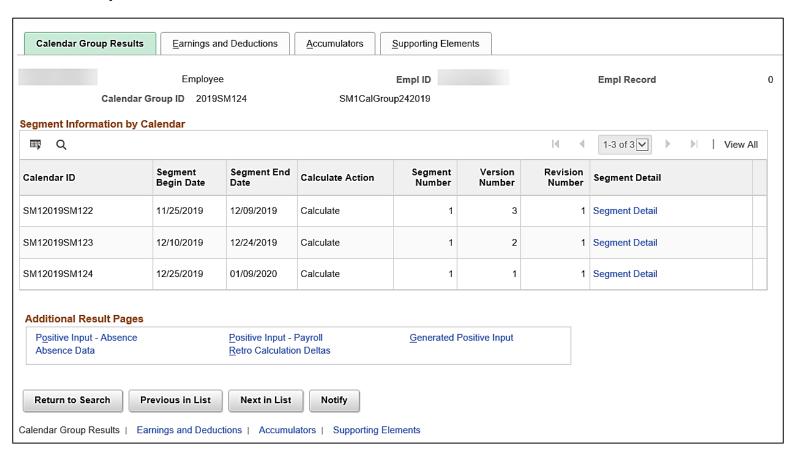


Results by Calendar Group

Results by Calendar Group shows the most recent Absence Calculation process run and any Calendar IDs with retroactive changes that were processed in the Calendar Group ID.

Navigate to this report using the following path using the Calendar Group ID 2019SM124:

Navigator > Global Payroll & Absence Mgmt > Absence and Payroll Processing > Review Absence/Payroll Info > Results by Calendar Group





Lesson Checkpoint



1. True or False. Self-Service users are able to see balances calculated in the current open period.



2. True or False. The Absence Calculation process processes balance adjustments made by the Absence Management Administrator.



5

Absence Calculation Processing

In this lesson, you learned:

- About the Absence Calculation process
- How to troubleshoot Issues Related to Absences/Leave



TA374

Absence Management Maintenance

In this course, you learned:

- About the absence reporting process
- How to maintain absences in Cardinal
- How to adjust absence entitlement balances
- About the Absence Calculation process
- How to review the Absence Calculation results information





Step Description	Depicts a process step or interface.	Start	Indicates point at which the process begins. Does not represent any activity.
Batch Process	Specifies a batch process.	End	Indicates point at which the process ends. Does not represent any activity.
Manual Operation	Depicts a process step that is preformed manually.	Document	Depicts a document of any kind, either electronic or hard copy.
Decision Outcome	Defines the possible outcomes of a decision or analysis that took place in a step immediately preceding.	X	Indicates an on-page or intra process connector. Used to avoid complex overlapping connector lines or to continue a process on a subsequent page.
Entity Name	Represents an entity (person, organization, etc.).	Step/ Process	Connects steps between business processes.